

CII Discover Sample

The reporting sample is representative of the many products we provide to our clients.

Please note the sample may reflect products outside of those being quoted

Last updated: January 20, 2021

CII Discover Dashboard Index

(right mouse click on hyperlink report name to view corresponding report sample. Right mouse click on report title to return to this index page)

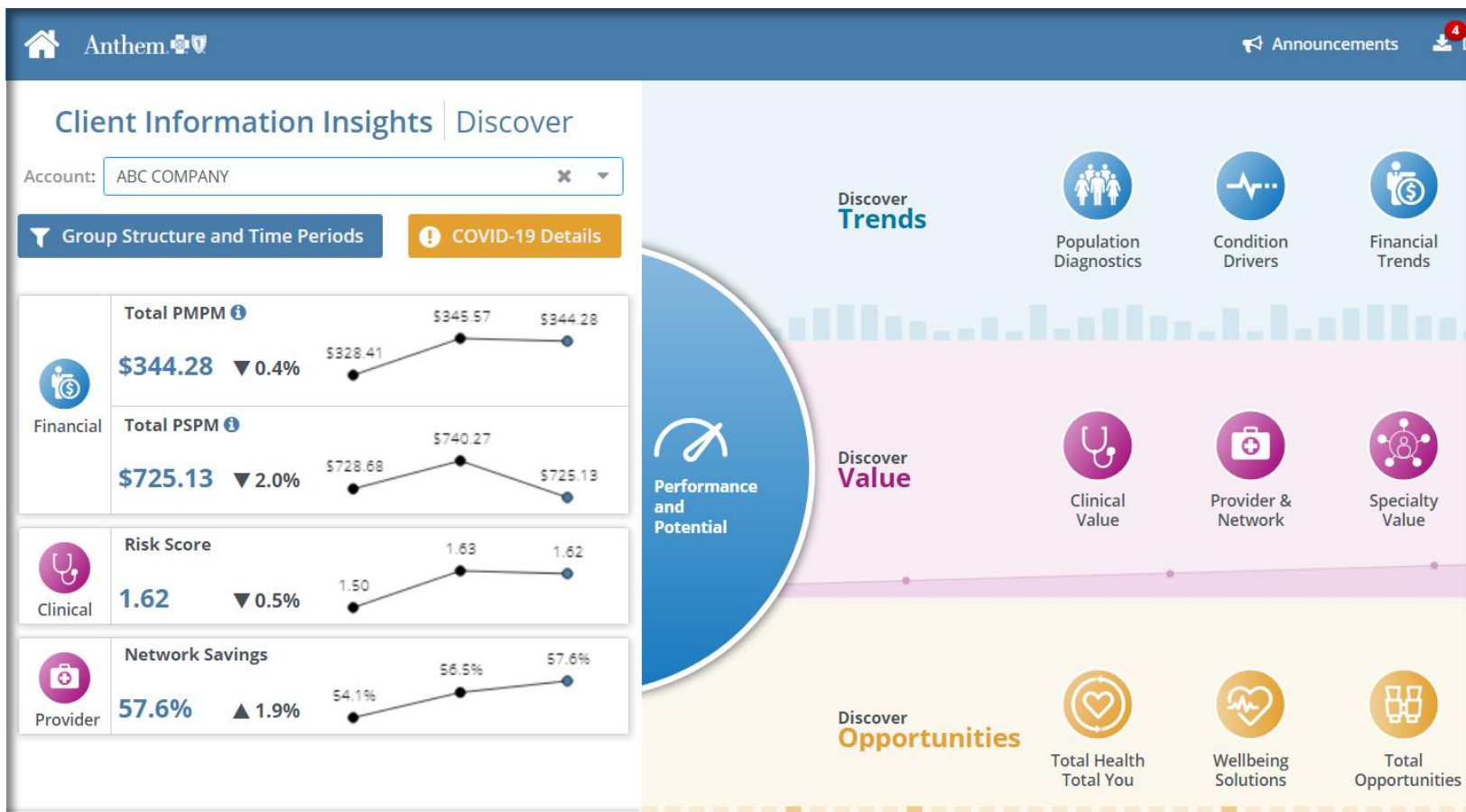
Home Page	Account Structure & Time Periods	Performance and Potential Summary	Discover Value	Clinical Value	Clinical Value Summary
	Custom Filters				Create Connections - Overall Engagement
					Create Connections - Traditional Engagement
Discover Trends	Population Diagnostics	Membership Summary			Create Connections - Savings
		Membership Detail			Targeted Intervention
		Membership Report			Improve Behavior
	Condition Drivers	Condition Drivers Summary			Care Opportunities and Detail
		Condition Drivers Detail			Oncology Value/Cancer Care Quality Program (CCQP)
	Financial Trends	Financial Trends Summary			Change Outcomes - Optimized Care
		Financial Trends Geographic View			Change Outcomes - Savings Detail
		Setting Trend - Graph View			
		Service Setting			AIM - Radiology
		Avoidable Emergency Department (ED)			AIM - Sleep Management
		HCC Summary			AIM - Genetic Testing
		HCC Detail			AIM - Musculoskeletal
					LiveHealthOnline - Activity Summary
Discover Value	Specialty Value	Pharmacy Summary			LiveHealthOnline -Outcomes Detail
		Pharmacy Detail			Anthem Health Guide
		Dental Summary			Digital Engagement
		Vision Summary			Well-Being Coach
		Anthem Whole Health Summary		Provider & Network	Provider & Network Summary
		Life & Waiver Experience Summary Report			TC Member Attribution
		Life & Waiver Claims Detail Report			TC Attribution and Outcomes
		Disability Experience Summary Report			Provider Specialty Care Network Program
		Disability Claims Detail Report			

CII Discover Dashboard Index Discover Opportunities

(click or right mouse click on report name top open hyperlink to report sample, click or right mouse click on report title to return to this page)

Discover Opportunities	Total Health Total You Total (THTY) Available on Request	Total Health Total You	COVID-19 Details	COVID-19 Dashboards	COVID -19 Summary
		THTY Summary Outcomes			COVID-19 Cases
		At Every Stage of Life			COVID-19 Membership Detail
		Leveraging Advanced Analytics			COVID 19 Trends
		Leveraging Digital - Action Plan			COVID-19 High Risk Population
		Leveraging Digital - Wellbeing			COVID-19 Claims
		Targeted Interventions			COVID-19 Inpatient Admissions
		Guiding Decisions			Telehealth Summary
		Improving Outcomes			COVID-19 Testing
					Daily COVID-19 Check In
	Wellbeing Solutions	Summary			
		Wellbeing Solutions			
		Guiding Decisions			
		Summary Outcomes			
		Member Interventions			
		Service Interventions			
		Leverage Digital First - Engage			
		Leverage Digital First - Sydney			
	Total Opportunities	Improving Outcomes			
		High Performing Networks (HPN)			

HOME PAGE



Eligible group accounts will see key performance indicators (KPI's) specific to the account selection and time period viewed.

They can further navigate to any of the paths, modules and interactive dashboards available in accordance to the products and services purchased/implemented.

Account Structure and Time Periods

Options are dependent on group's actual products and funding type

Account Structure

Group ID:

ALL-SELECTED

Subgroup:

ALL-SELECTED

Product:

PPO x HMO x POS x LIF x
DEN x DIS x VIS x

Benefit/Package #:

ALL-SELECTED

Status:

ALL-SELECTED

ACTSB (Active Subscriber)

COBRA (COBRA)

NA (Unknown)

RETSB (Retired Subscriber)

Department:

ALL-SELECTED

User can customize the account structure by various reporting codes; such as subgroup ID, Benefit or Package ID, Department. Product or Status Codes

Saved Filters:

Please select

Time Period

Time Period Type:

Custom

Number of Time Periods:

3

Current Period:

Start Date:
Nov 2018

End Date:
Oct 2019

Prior Period 1:

Start Date:
Nov 2017

End Date:
Oct 2018

Prior Period 2:

Start Date:
Nov 2016

End Date:
Oct 2017

Claims Amount vs Allowed Amount:

Claims Amount

Paid or Incurred:

Paid

Number of Run-Out Months
(for Incurred Only):

HCC

HCC Threshold:

\$50,000

\$25,000

\$50,000

\$75,000

\$100,000

\$150,000

\$200,000

\$250,000

Rolling 12
Rolling 3
CYTD
PYTD
Custom

Select up to three time periods and by type; such as, Rolling 12 months, Rolling 3 months, Policy Year-To-Date, Calendar Year-To-Date or Custom Time periods.


Claims can be based on the Allowed Amount or the Claims Amount

Allowed Amount
Claims Amount

Select data view on paid or an incurred basis and the number of months lag time.

Paid or Incurred: Incurred

Number of Run-Out Months
(for Incurred Only): 3

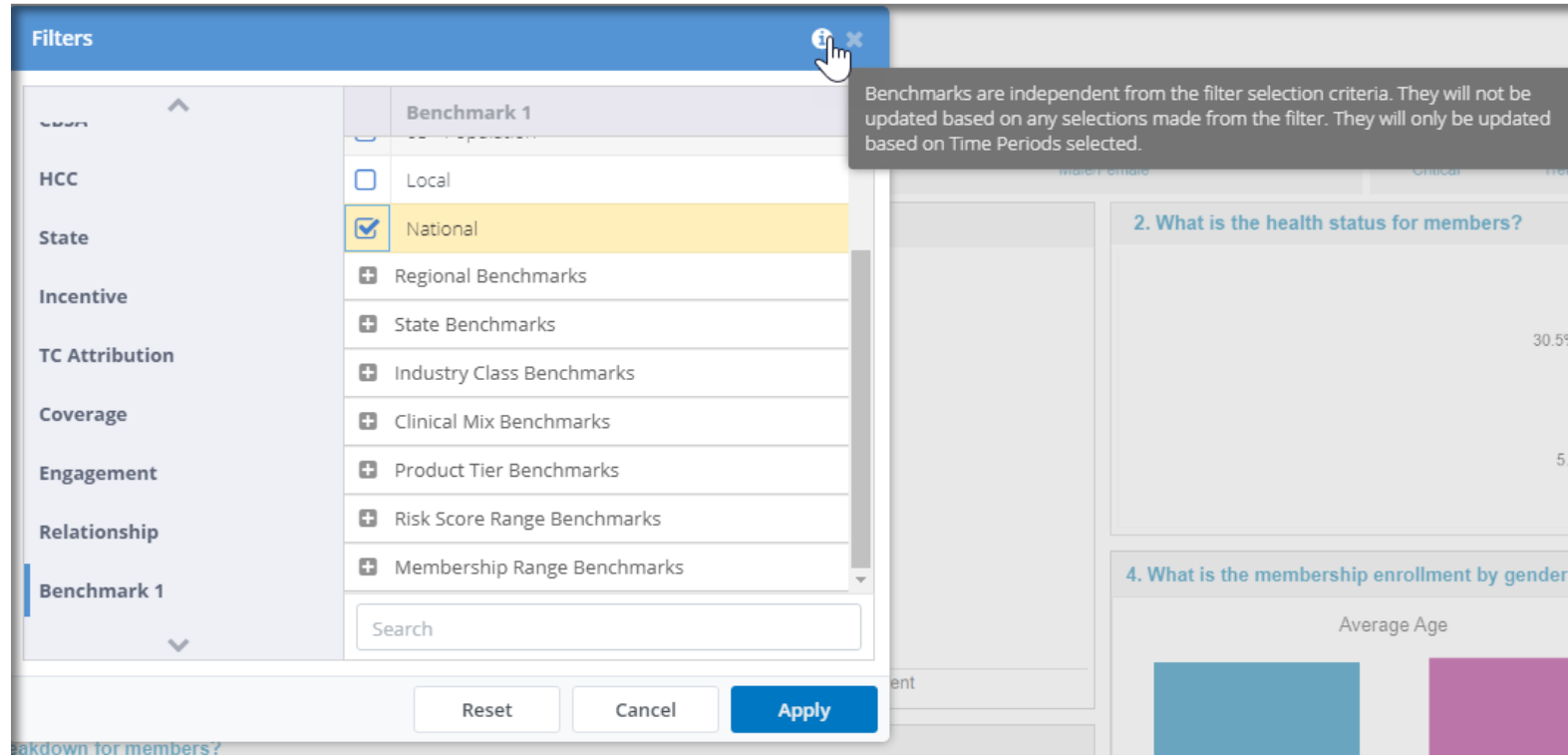
 HCC

HCC Threshold: 0

High Cost Claimant reporting threshold can be selected from list available from \$25K-\$250K

Custom Filters and Benchmarks

Filtering options vary for each dashboard



Various filtering options are available to focus on specific member populations, including:

- Core Base Statistical Area (CBSA)
- State
- Incentive (Earned/No Earned)
- HCC Include or Exclude High Cost Claimants
- (TC) Total Care Provider Attribution, Engagement-Clinical Engagement Program Mix
- Coverage (Medical, Pharmacy, Dental, Vision)
- Member relationship.

Up to two custom benchmarks* can be applied as well; including:

- Commercial
- Regional
- State
- Industry Class
- Clinical Mix
- Product Tier
- Risk Score Range
- Membership Range

Note: Benchmarks are independent of custom filters applied.

Explore Performance

Look back on plan performance

Realize Value

Value of Anthem's interventions for your members as your trusted partner

Discover Potential

Look ahead to future potential

Cost and Utilization

Total		Non-HCC	
PMPM Trend	▼ 6%	PMPM Trend	▼ 9%
Medical Trend	▼ 6%	Medical Trend	▼ 9%
Benchmark Trend	▼ 3%	Benchmark Trend	▼ 6%
Utilization per 1,000	▼ 6%	Unit Cost per 1,000	▲ 6%

Diagnostic Categories Driving PMPM Trend (excluding HCCs)

Musculoskeletal System	▼ 13.3%	\$38.19
Health Status	▼ 1.4%	\$33.50
Ill-Defined Conditions	▼ 13.3%	\$26.44

Population Health Risk

Prior	Current	Change
1.71	1.67	-0.04

Realized Savings

\$2.2B

Network Savings: 96.2%

Clinical Avoided Cost Savings: 3.8%

Clinical Avoided Cost Savings

36.5%	Impactable Condition Savings for Episode of Care
15.2%	Care Gap Savings
47.5%	Total Change Outcome Savings
0.8%	LiveHealth Online Net Cost Avoided Savings

Improved Outcomes

55.2%	of Care Gaps Closed
25.5%	of Members with a TC Relationship

Comprehensive Household Engagement

Prior	Current	Trend
89%	87%	-0.02%

Site of Service

	NL	LHO	RHC	PCP	UC	ED
Average Cost per Visit	\$0	\$59	\$60	\$105	\$350	\$1600
Utilization %	NA%	2.6%	1.7%	68.7%	17.2%	9.8%

Savings Opportunity

Adjust sliders below to calculate your total savings opportunity

\$2,124,166,374

Care Gap Closure	<input type="range"/>	\$12,715,006
Network Savings	<input type="range"/>	\$2,111,451,368
Avoidable ED Visits	<input type="range"/>	\$0

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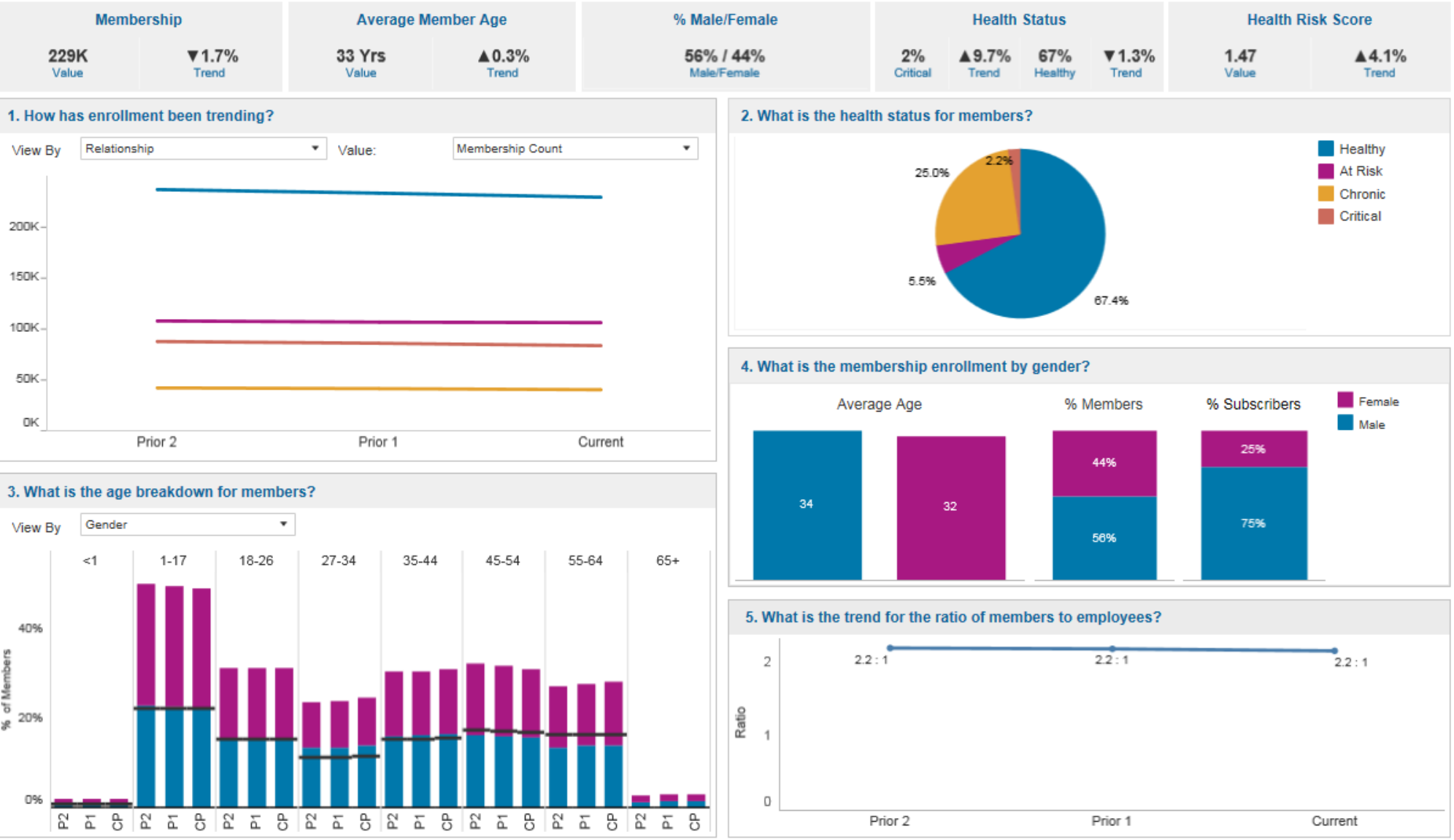
CII Discover Trends Sample

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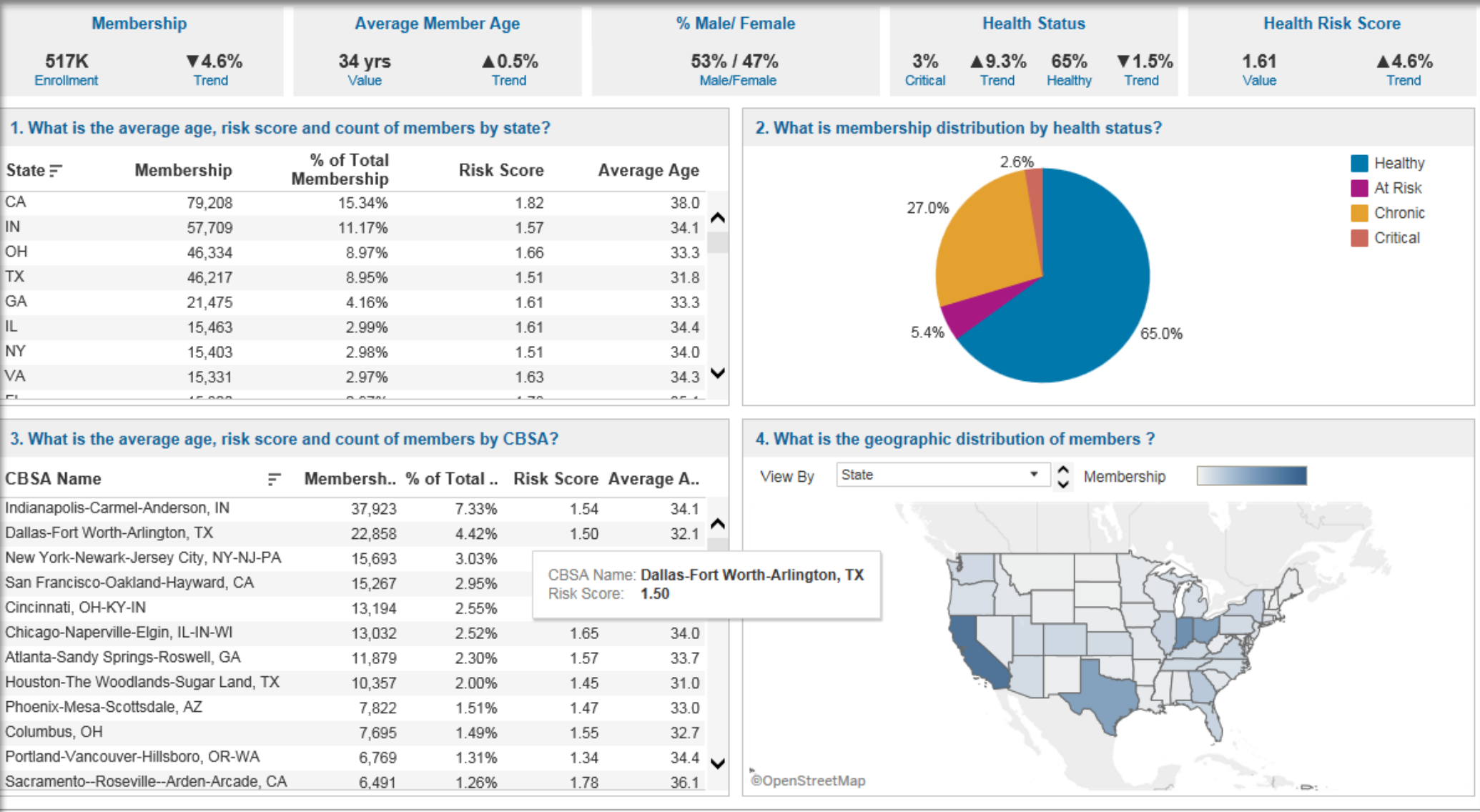
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Last updated: January 20, 2021

Membership Summary



Membership Detail



Membership Report

Coverage: | Select Report: Contracts By Month | Select Tier Level: 3 Tier

Medical											
Contract Type	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019
Family	57,303	57,200	57,060	51,635	51,613	51,507	51,540	51,508	51,508	51,539	
Subscriber	63,711	63,718	63,760	61,314	61,368	61,517	61,761	61,881	62,066	62,739	
Subscriber + 1 Dependent	25,573	25,550	25,477	24,586	24,444	24,370	24,386	24,353	24,101	24,055	

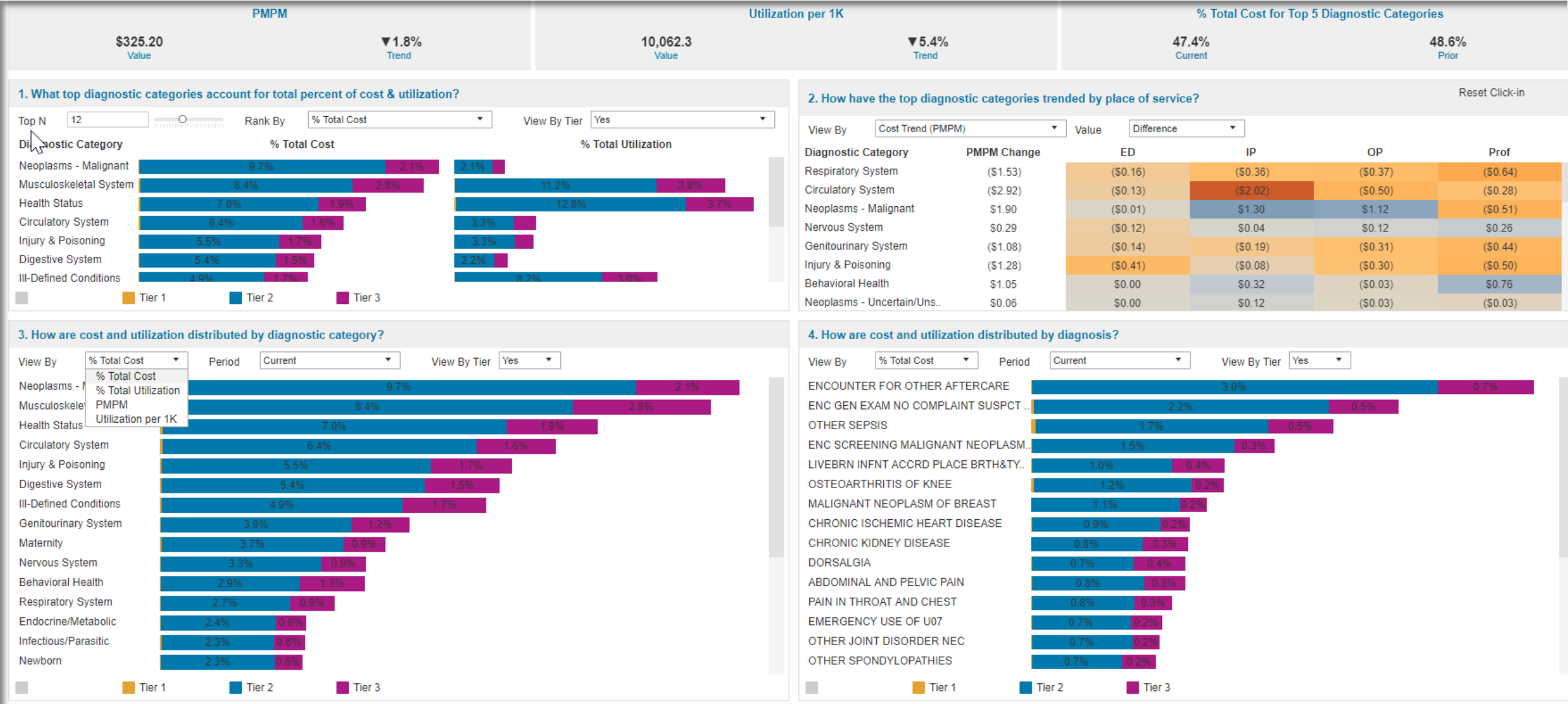
Pharmacy		
Contract Type	Oct 2018	Nov 2018
Family	1,311	
Subscriber	4,035	
Subscriber + 1 Dependent	1,163	

Dental									
Contract Type	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	
Family	35,631	35,557	35,450	36,167	36,098	35,956	35,939	35,854	
Subscriber	7,498	7,481	7,473	7,679	7,626	7,662	7,647	7,638	
Unassigned	1	1	1	1	1	1	1	1	

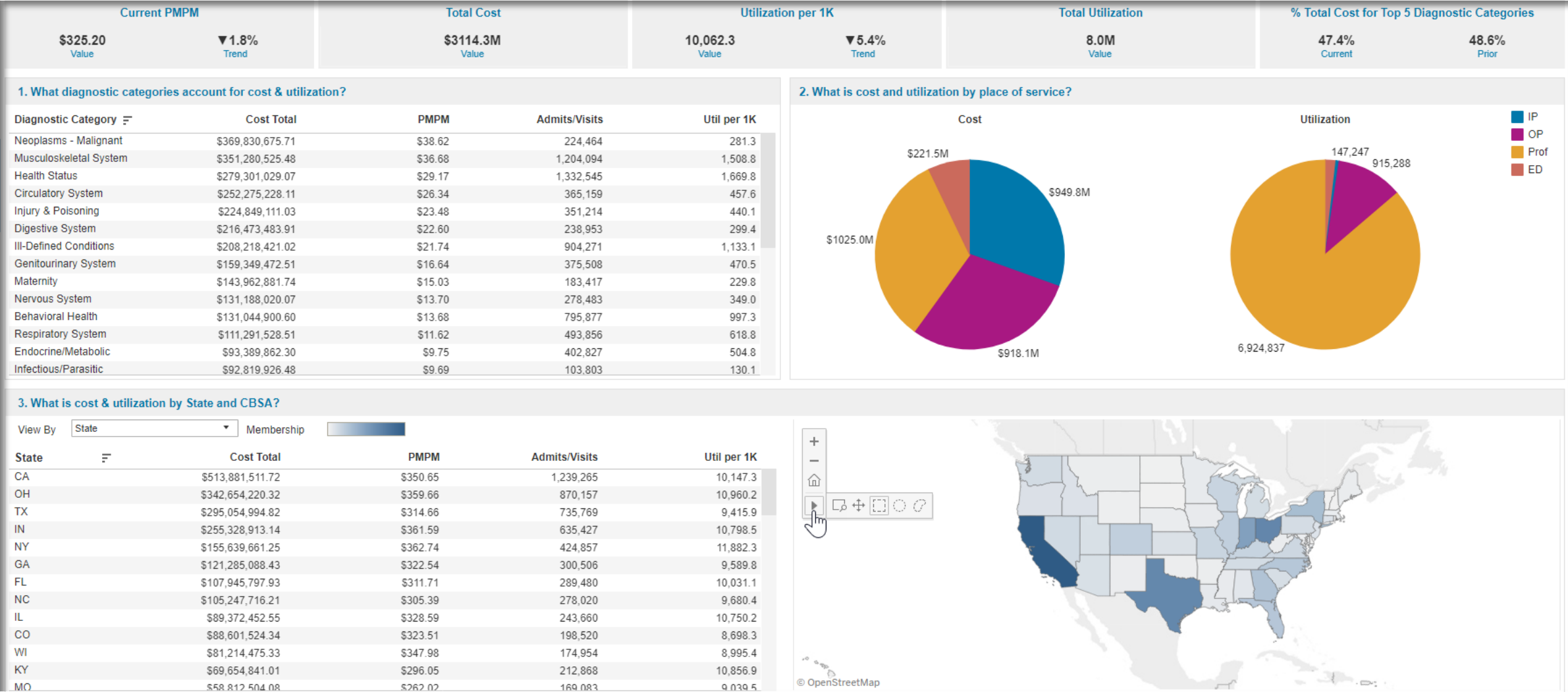
Vision								
Contract Type	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019
Family	23,773	23,737	23,672	24,934	24,868	24,784	24,770	24,743
Subscriber	7,010	6,983	6,968	7,261	7,208	7,192	7,198	7,194
Total	30,783	30,720	30,640	32,195	32,076	31,976	31,968	31,937

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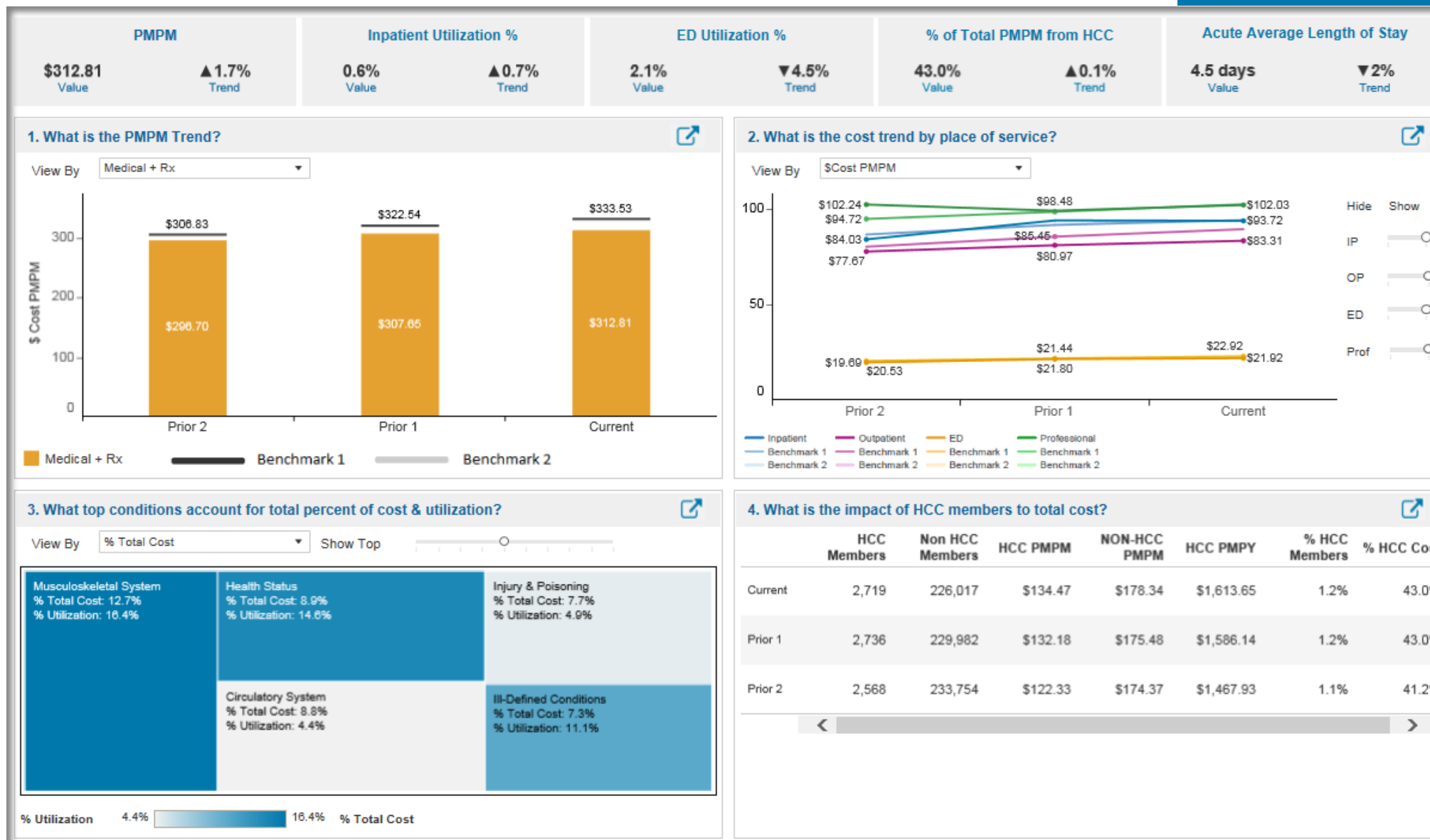
Condition Drivers Summary



Condition Drivers Detail



Financial Trends Summary

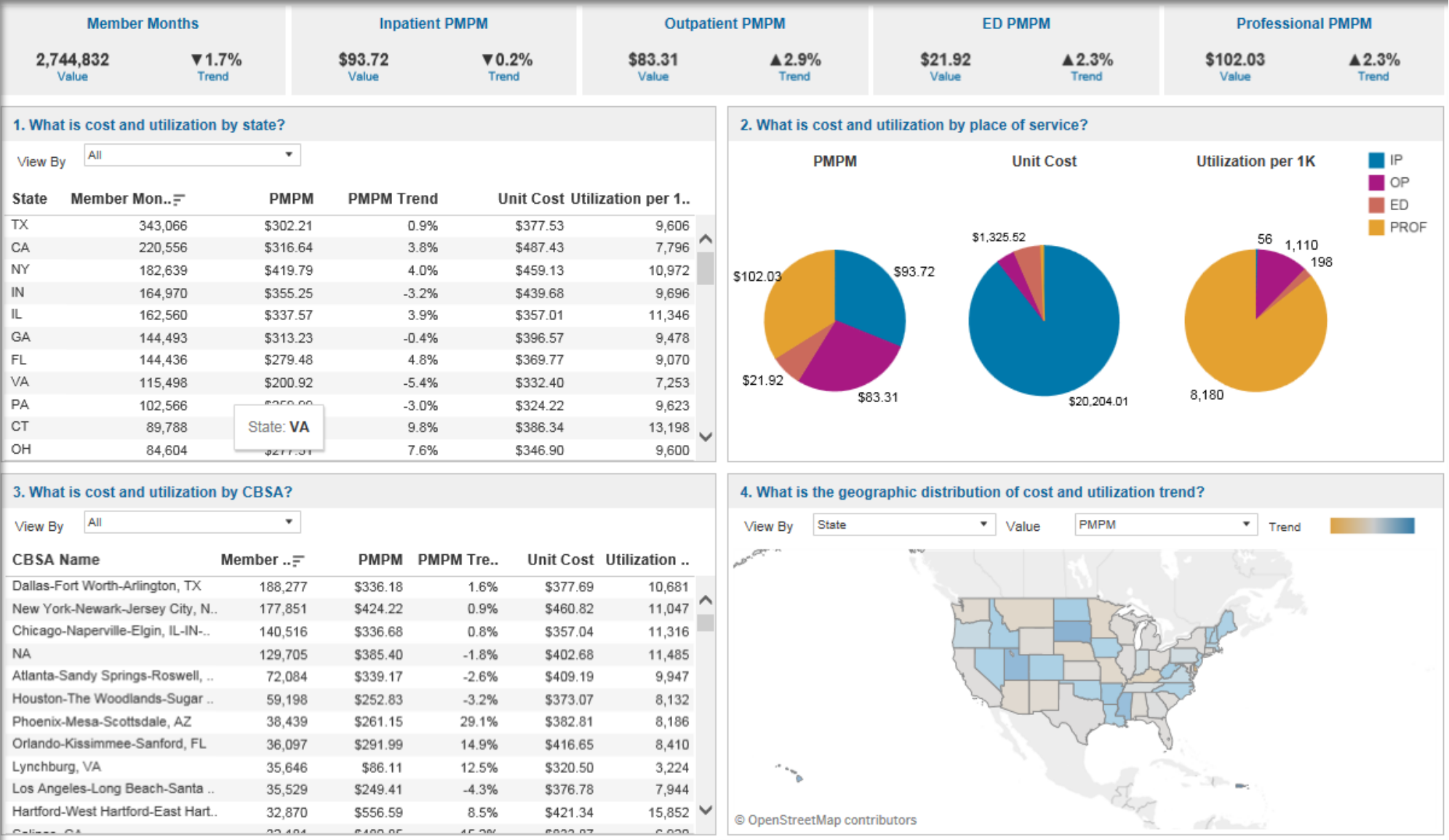


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Setting Trend-Graph View

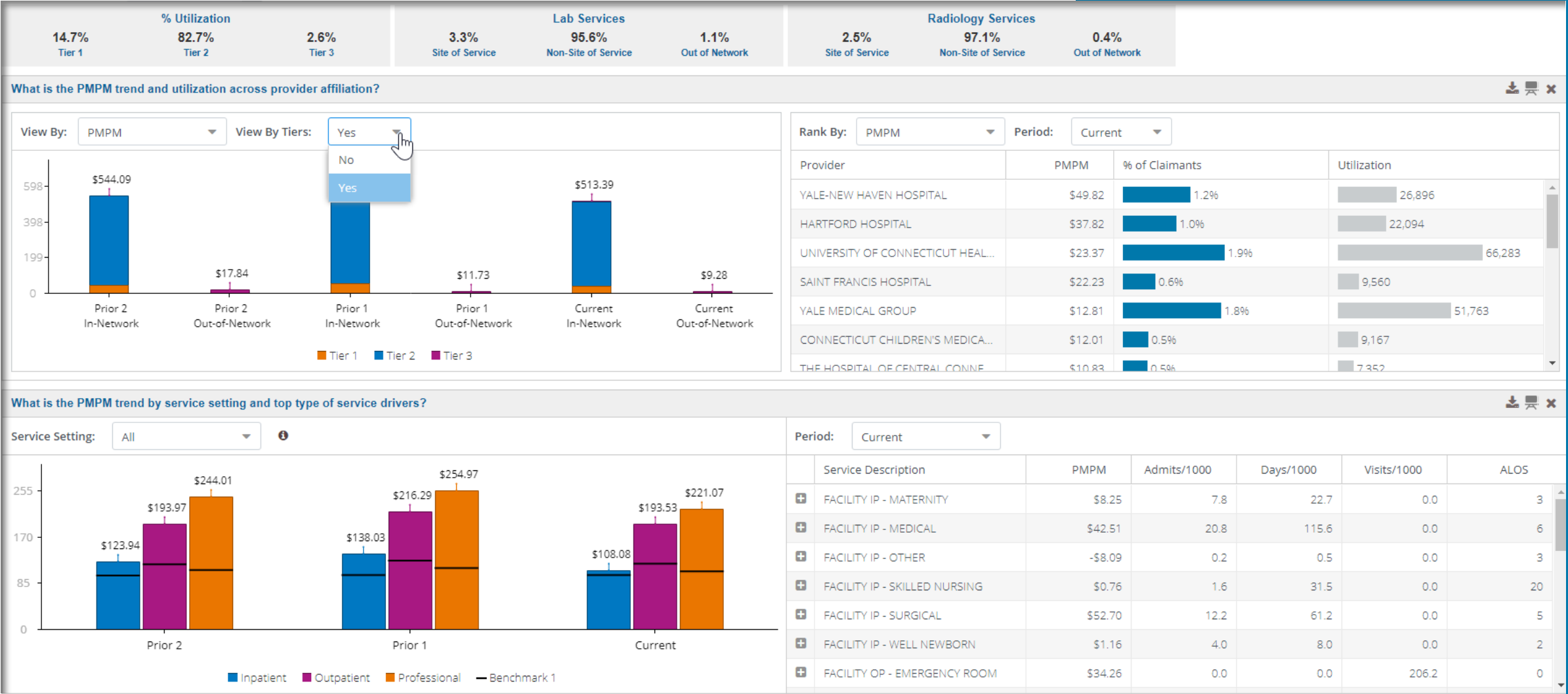


Financial Trends Geographic Distribution



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Service Setting



What is the PMPM trend and utilization across provider affiliation?

View By: PMPM

View By Tiers: Yes

Prior 2 In-Network

\$544.09

Prior 2 Out-of-Network

\$17.84

Prior 1 In-Network

\$513.39

Prior 1 Out-of-Network

\$11.73

Current In-Network

\$513.39

Current Out-of-Network

\$9.28

Tier 1

Tier 2

Tier 3

Rank By: PMPM

Period: Current

Provider	PMPM	% of Claimants	Utilization
YALE-NEW HAVEN HOSPITAL	\$49.82	1.2%	26,896
HARTFORD HOSPITAL	\$37.82	1.0%	22,094
UNIVERSITY OF CONNECTICUT HEAL...	\$23.37	1.9%	66,283
SAINT FRANCIS HOSPITAL	\$22.23	0.6%	9,560
YALE MEDICAL GROUP	\$12.81	1.8%	51,763
CONNECTICUT CHILDREN'S MEDICA...	\$12.01	0.5%	9,167
THE HOSPITAL OF CENTRAL CONNE	\$10.83	0.5%	7,352

What is the PMPM trend by service setting and top type of service drivers?

Service Setting: All

Period: Current

Prior 2

\$123.94

Prior 1

\$138.03

Current

\$108.08

Inpatient

Outpatient

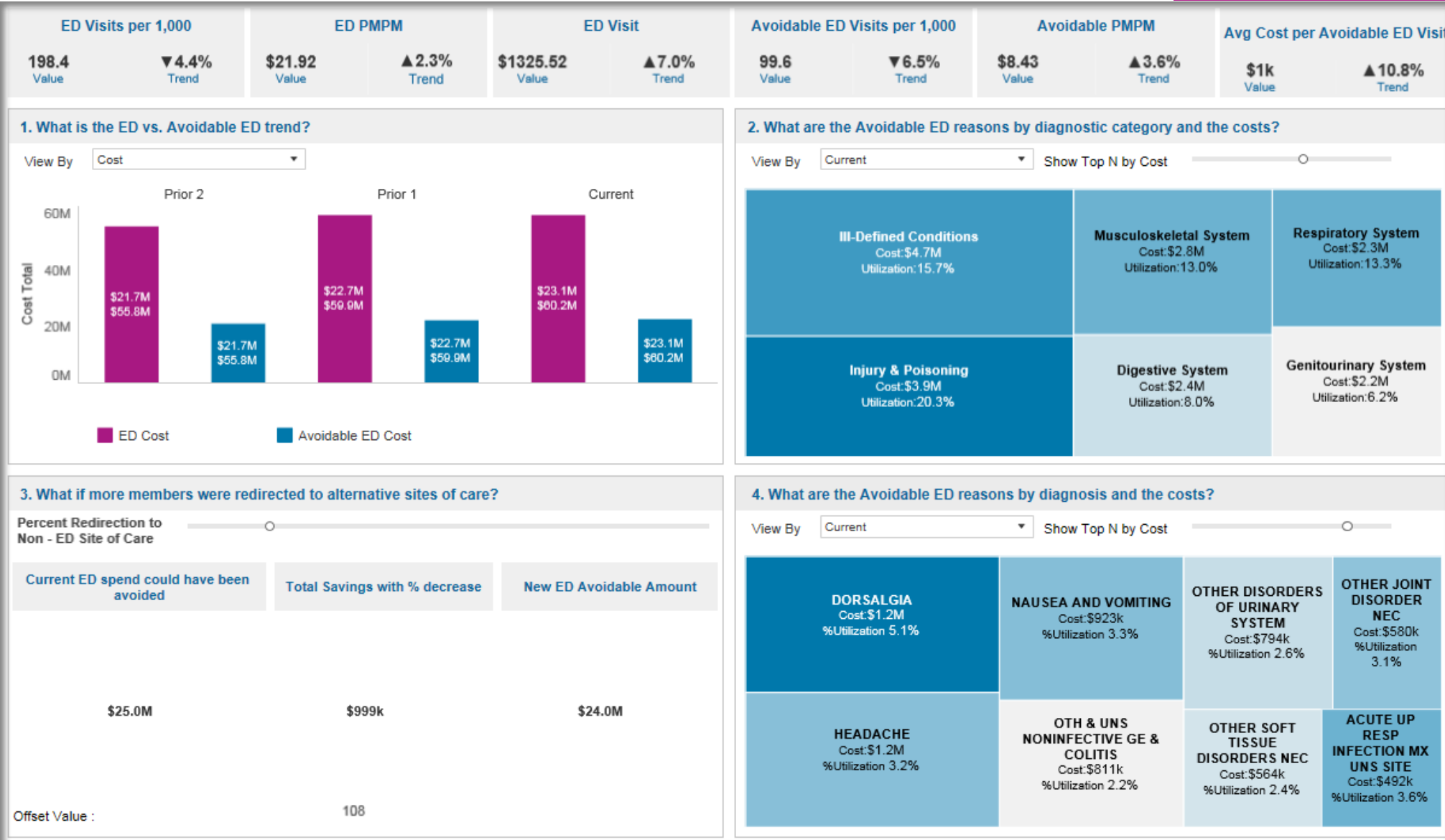
Professional

Benchmark 1

Service Description	PMPM	Admits/1000	Days/1000	Visits/1000	ALOS
FACILITY IP - MATERNITY	\$8.25	7.8	22.7	0.0	3
FACILITY IP - MEDICAL	\$42.51	20.8	115.6	0.0	6
FACILITY IP - OTHER	-\$8.09	0.2	0.5	0.0	3
FACILITY IP - SKILLED NURSING	\$0.76	1.6	31.5	0.0	20
FACILITY IP - SURGICAL	\$52.70	12.2	61.2	0.0	5
FACILITY IP - WELL NEWBORN	\$1.16	4.0	8.0	0.0	2
FACILITY OP - EMERGENCY ROOM	\$34.26	0.0	0.0	206.2	0

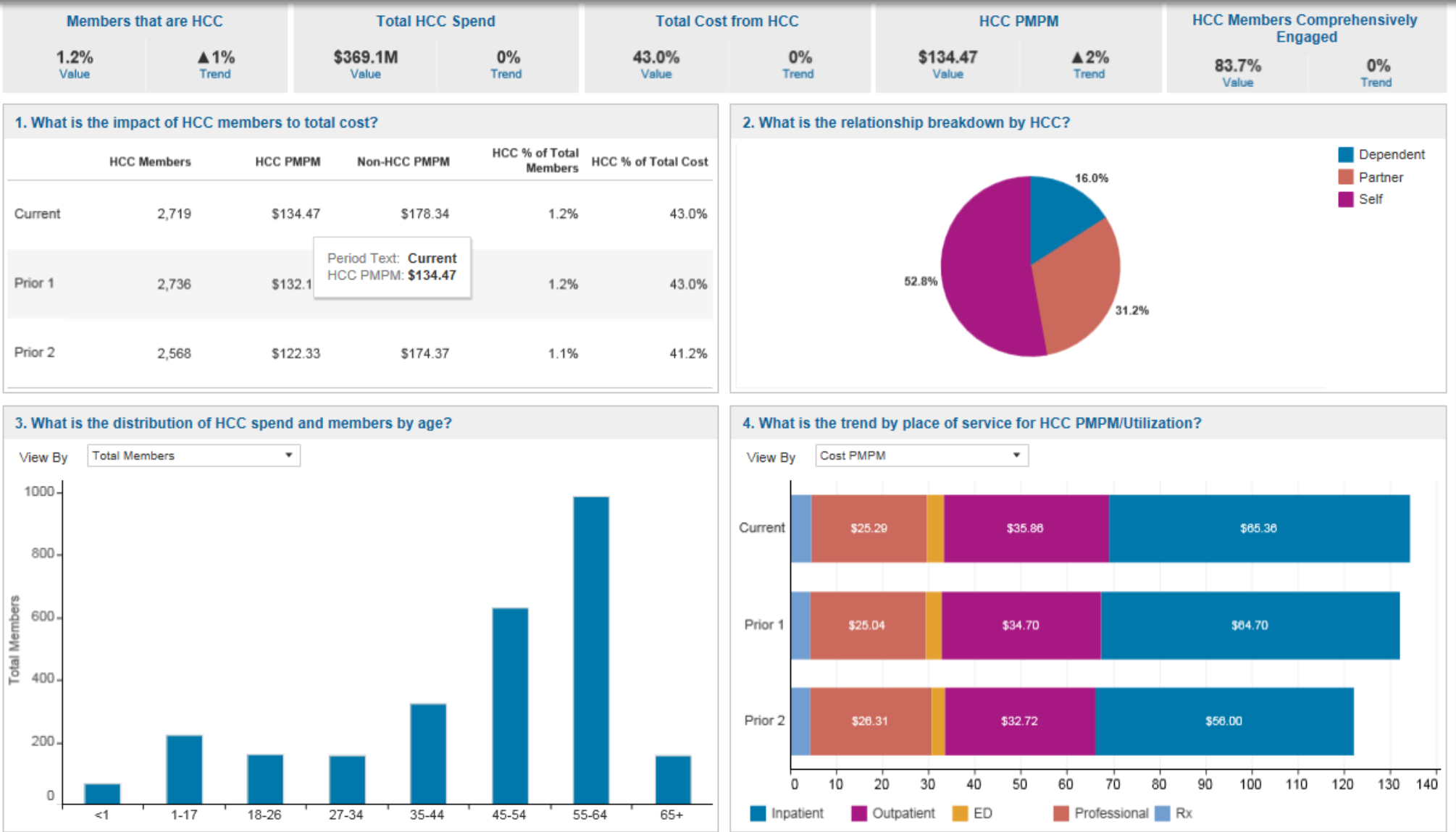
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Avoidable Emergency Department (ED)



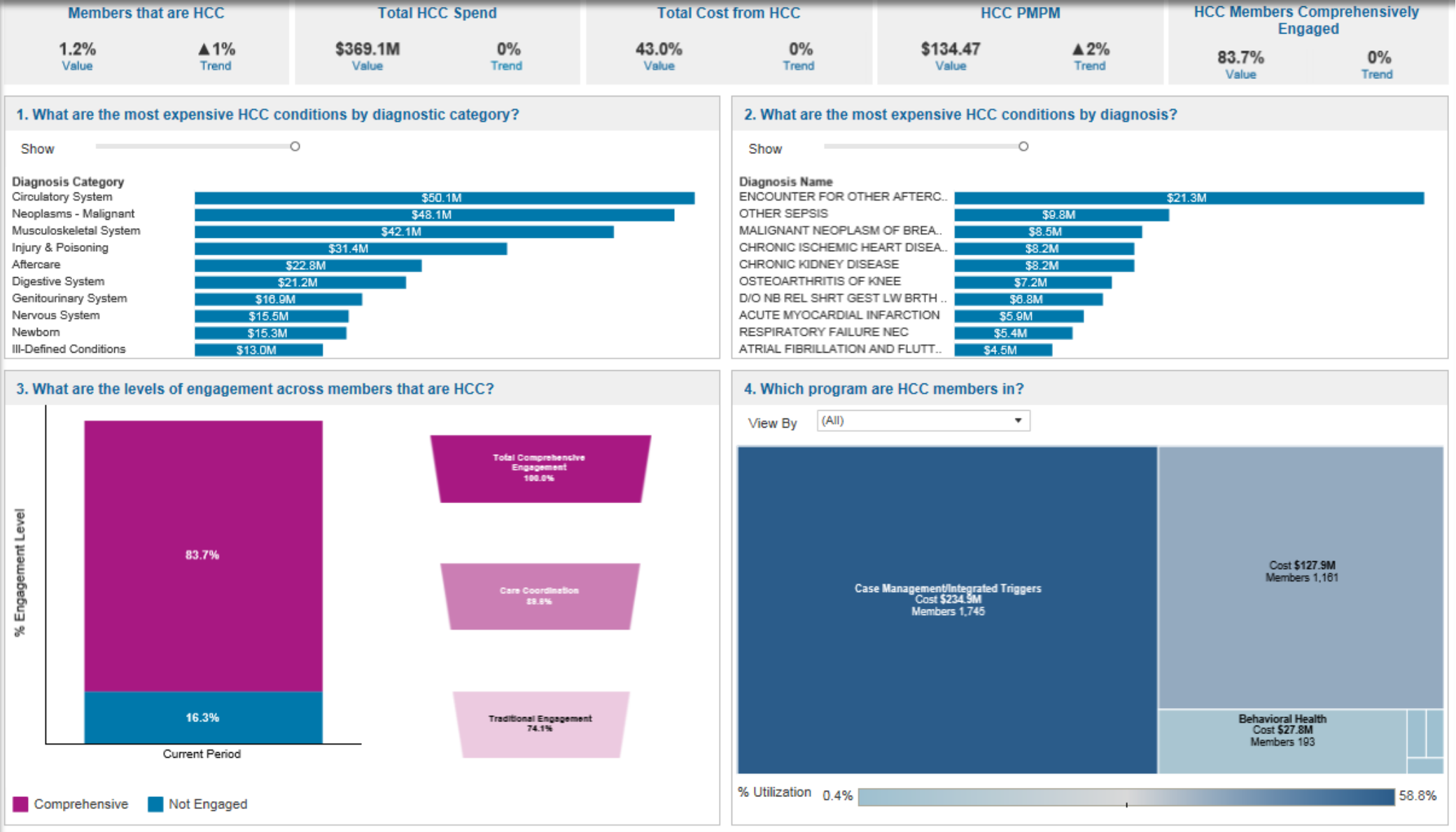
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High Cost Claimant (HCC) Summary



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High Cost Claimant (HCC) Detail



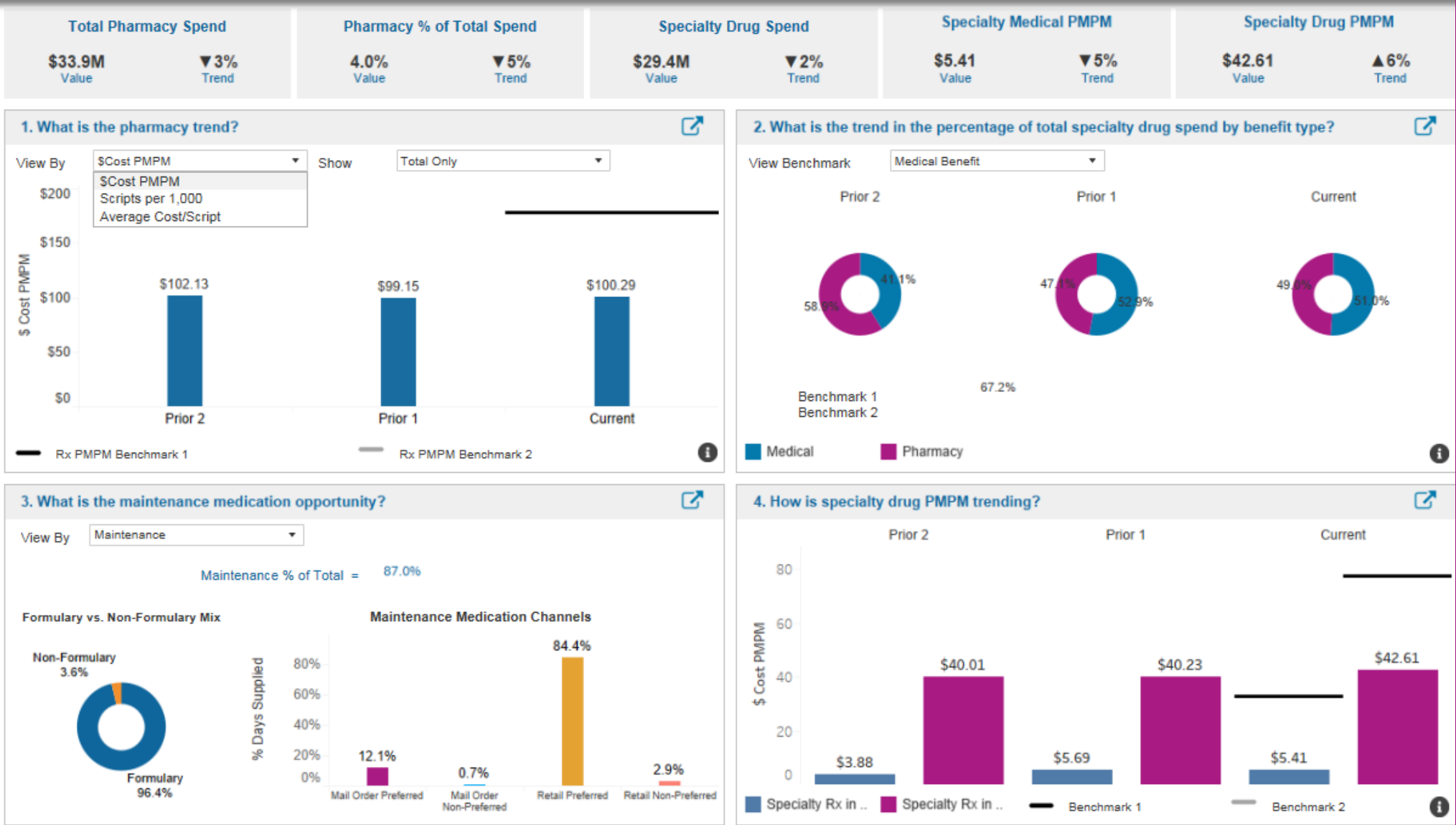
CII Discover Value Sample

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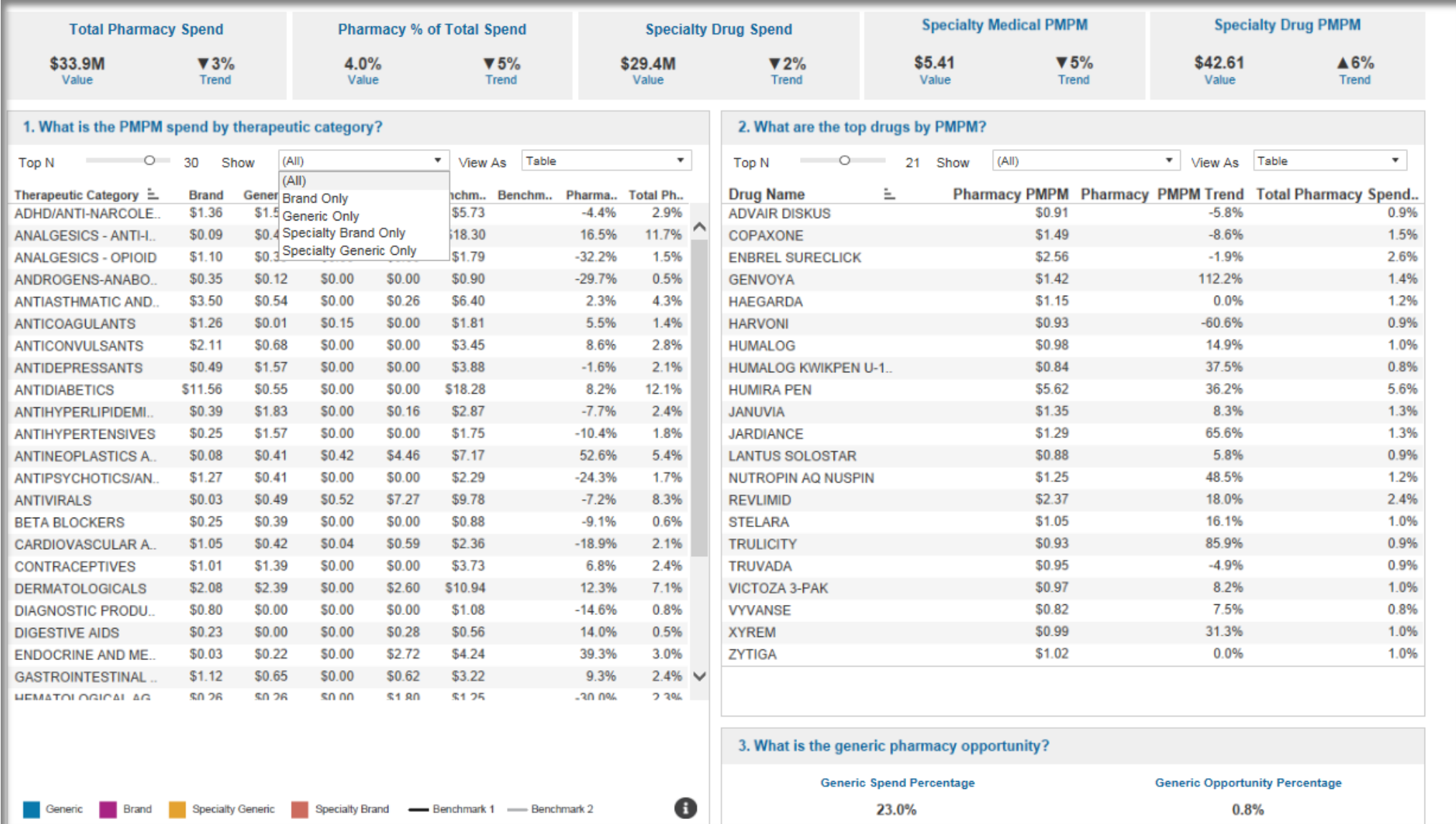
Last updated: January 20, 2021

Specialty Value Pharmacy Summary



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Specialty Value Pharmacy Detail

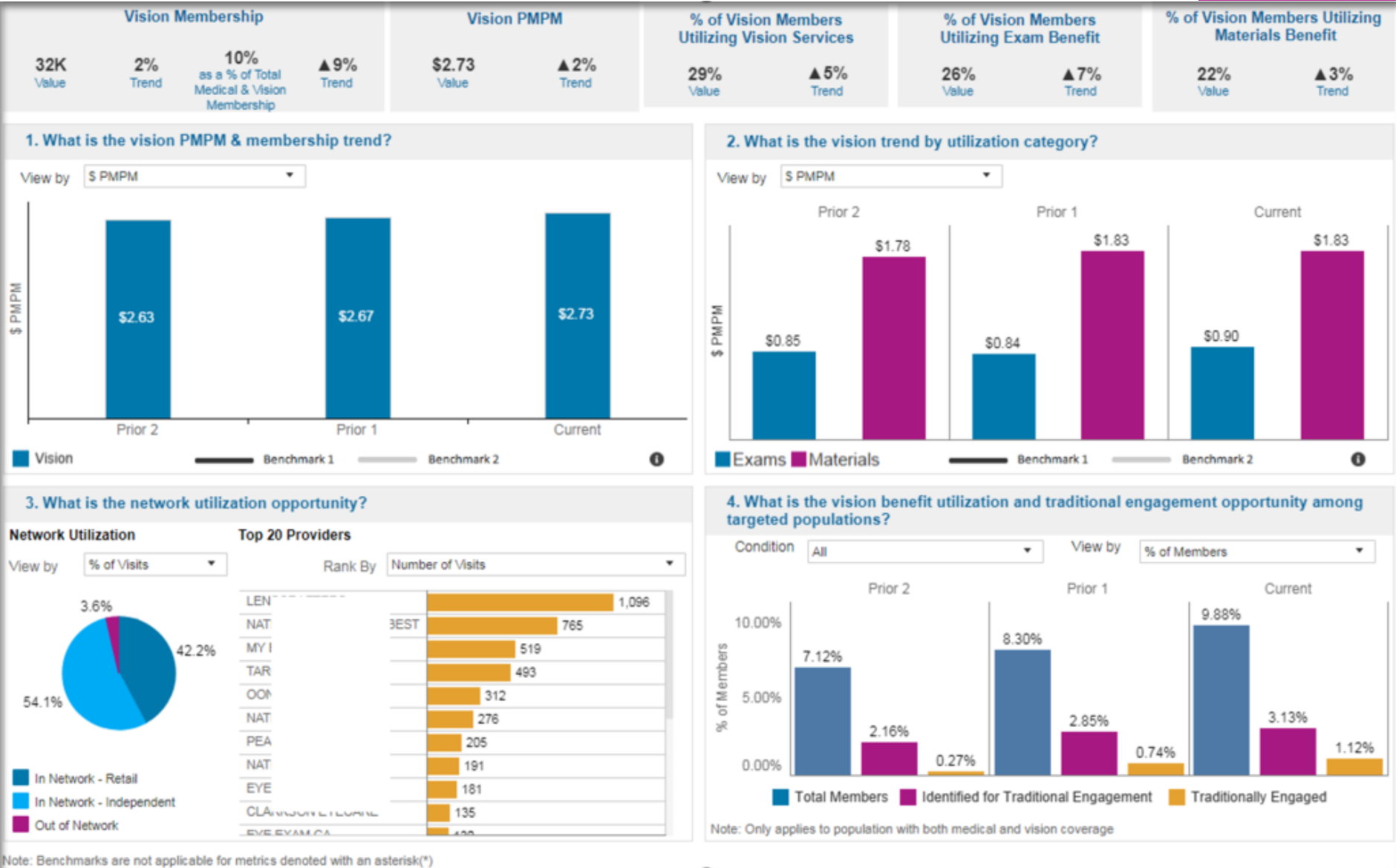


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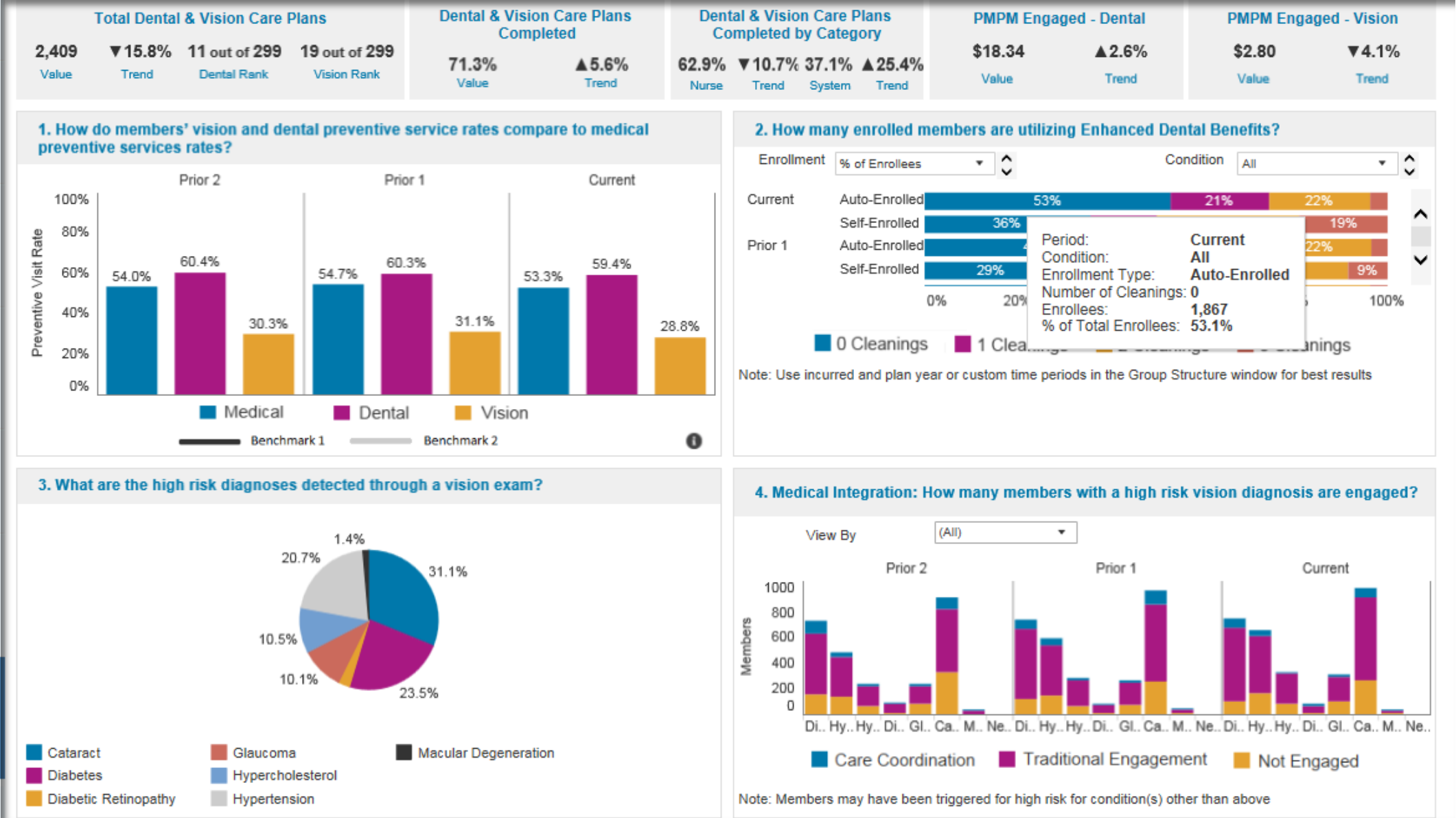
Dental Summary



Vision Summary



Anthem Whole Health Summary



Life and Waiver Experience Summary Report

Life and Waiver Experience Summary Report

Voluntary Accidental Death and Dismemberment (AD&D)					
Premium Due Month	Sub-Group	Premium Paid	Claims Paid	Member Count	Coverage Volume
2019-03	xxxxx	\$1,754	\$0	281	\$47,402,500
2019-04	xxxxx	\$1,762	\$0	280	\$47,612,500
2019-05	xxxxx	\$1,746	\$0	281	\$47,192,500
2019-07	xxxxx	\$1,772	\$0	285	\$47,902,500
2019-08	xxxxx	\$1,812	\$0	291	\$48,972,500
2019-09	xxxxx	\$1,804	\$0	286	\$48,762,500
2019-09	xxxxx	\$0	\$0	44	\$0
2019-11	xxxxx	\$0	\$0	42	\$0
2019-12	xxxxx	\$1,739	\$0	279	\$46,992,500
		Total Premium Paid: \$53,556	Total Claims Paid: \$50,000	Average Members Count: 712	Average Coverage Volume: \$125,146,636

Life and Waiver Experience Summary Report

Life Supplemental					
Premium Due Month	Sub-Group	Premium Paid	Claims Paid	Member Count	Coverage Volume
2019-03	xxxxx	\$1,487	\$0	50	\$4,970,000
2019-04	xxxxx	\$764	\$0	26	\$2,140,000
2019-05	xxxxx	\$166	\$0	10	\$880,000
2019-07	xxxxx	\$22,339	\$0	940	\$98,245,500
2019-08	xxxxx	\$52	\$0	2	\$43,225
2019-09	xxxxx	\$2,267	\$0	106	\$8,890,000
2019-09	xxxxx	\$143	\$0	10	\$760,000
2019-11	xxxxx	\$0	\$0	0	\$0
2019-12	xxxxx	\$0	\$0	0	\$0
		Total Premium Paid: \$343,105	Total Claims Paid: \$250,000	Average Members Count: 2,437	Average Coverage Volume: \$146,212,883

Life and Waiver Experience Claims Detail Report

Category: All | Product Details: All

Life and Waiver Claims Detail Report

Report Name: Life and Waiver Claims Detail Report

Start Date: 2018-09

End Date:

Paid or Incurred: Paid

File Format:

Category: Accidental Death and Dismemberment, Life

Product:

Category: All | Product Details: All

Life and Waiver Experience Summary Report (2018-11 through 2019-10) - [Paid]

Accidental Death and Dismemberment (AD&D) - [ADD]						Product 1 of 7
Premium Due Month	Sub-Group	Premium Paid	Claims Paid	Member Count	Coverage Volume	
2018-11	2769230002	\$0	\$0	0	\$0	
2018-11	2769230006	\$0	\$0	0	\$0	
2018-11	2769230008	\$0	\$0	0	\$0	
2018-11	2769230010	\$0	\$0	0	\$0	
2018-11	2769230012	\$0	\$0	0	\$0	
2018-11	2769230014	\$0	\$0	0	\$0	
2018-11	2769230016	\$0	\$0	0	\$0	
2018-11	2769230018	\$0	\$0	0	\$0	
2018-11	2769230022	\$0	\$0	0	\$0	
2018-11	2769230027	\$0	\$0	0	\$0	
2018-11	2769230031	\$0	\$0	0	\$0	
2018-11	2769230033	\$0	\$0	0	\$0	
2018-11	2769230037	\$0	\$0	0	\$0	
		Total Premium Paid: \$105,781	Total Claims Paid: \$451,075	Average Member Count: 20	Average Coverage Volume: \$964,489	
Page 1 of 10						Displaying 1 - 500 of 4729

Life and Waiver Claims Detail Report

PRODUCT	CLAIM NUMBER	CLAIMANT	GENDER	DOB	DATE OF INCIDENT	CLAIMS PAID	INTEREST PAID	CLAIMS PENDED	CLAIMS DENIED	APPROVED WP	PENDED WP	LAST PAYMENT DATE
Life	LC00141109	xxx	M	03/20/1968	12/24/2016	\$15000	\$230	\$0	\$0	\$0	\$0	09/05/2018
Life	LC00156275	xxx	M	02/09/1982	05/20/2018	\$15000	\$48	\$0	\$0	\$0	\$0	09/25/2018
Life	LC00156388	xxx	F	08/11/1951	08/25/2018	\$18200	\$22	\$0	\$0	\$0	\$0	10/11/2018
Life	LC00158281	xxx	M	09/09/1986	11/07/2018	\$27000	\$27	\$0	\$0	\$0	\$0	12/17/2018
Life	LC00160326	xxx	M	07/29/1966	01/12/2019	\$31000	\$50	\$0	\$0	\$0	\$0	03/18/2019
Life	LC00160427	xxx	M	09/15/1959	02/16/2019	\$41000	\$33	\$0	\$0	\$0	\$0	03/20/2019

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Disability Experience Summary Report

Current Period: Nov 2018 - Oct 2019
Paid Through Date: Oct 2019

Long Term Disability (LTD)					
2019-10	281954L005	\$105	\$0	6	\$30,969
2019-10	281954L006	\$231	\$0	24	\$67,853
2019-10	281954L007	\$0	\$0	0	\$0
2019-10	281954L008	\$8	\$0	1	\$2,348
2019-10	281956L001	\$18,066	\$6,640	1,316	\$0
		Total Premium Paid: \$2,473,248	Total Claims Paid: \$382,094	Average Members Count: 46	Average Coverage Volume: \$15,606

Short Term Disability (STD)					
Premium Due Month	Sub-Group	Premium Paid	Claims Paid	Member Count	Coverage Volume
2018-11	2769230004	\$0	\$0	0	\$0
2018-11	2769230020	\$978	\$0	93	\$91,983
2018-11	2769230029	\$329	\$0	8	\$19,760
2018-11	2769230060	\$0	\$0	0	\$0

Voluntary Long Term Disability (LTD)					
2019-08	2750870089	\$165	\$0	4	\$12,685
2019-08	2750870090	\$444	\$0	17	\$40,933

Voluntary Short Term Disability (STD)					
2019-05	2750870019	\$1,981	\$0	73	\$36,690
2019-05	2750870020	\$1,088	\$721	46	\$12,500

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Disability Claims Detail Report

Category: All

Product Details: All

Disability Claims Detail Report

Report Name: Disability Claims Detail Report

Start Date: 2018-09End Date: 2019-08

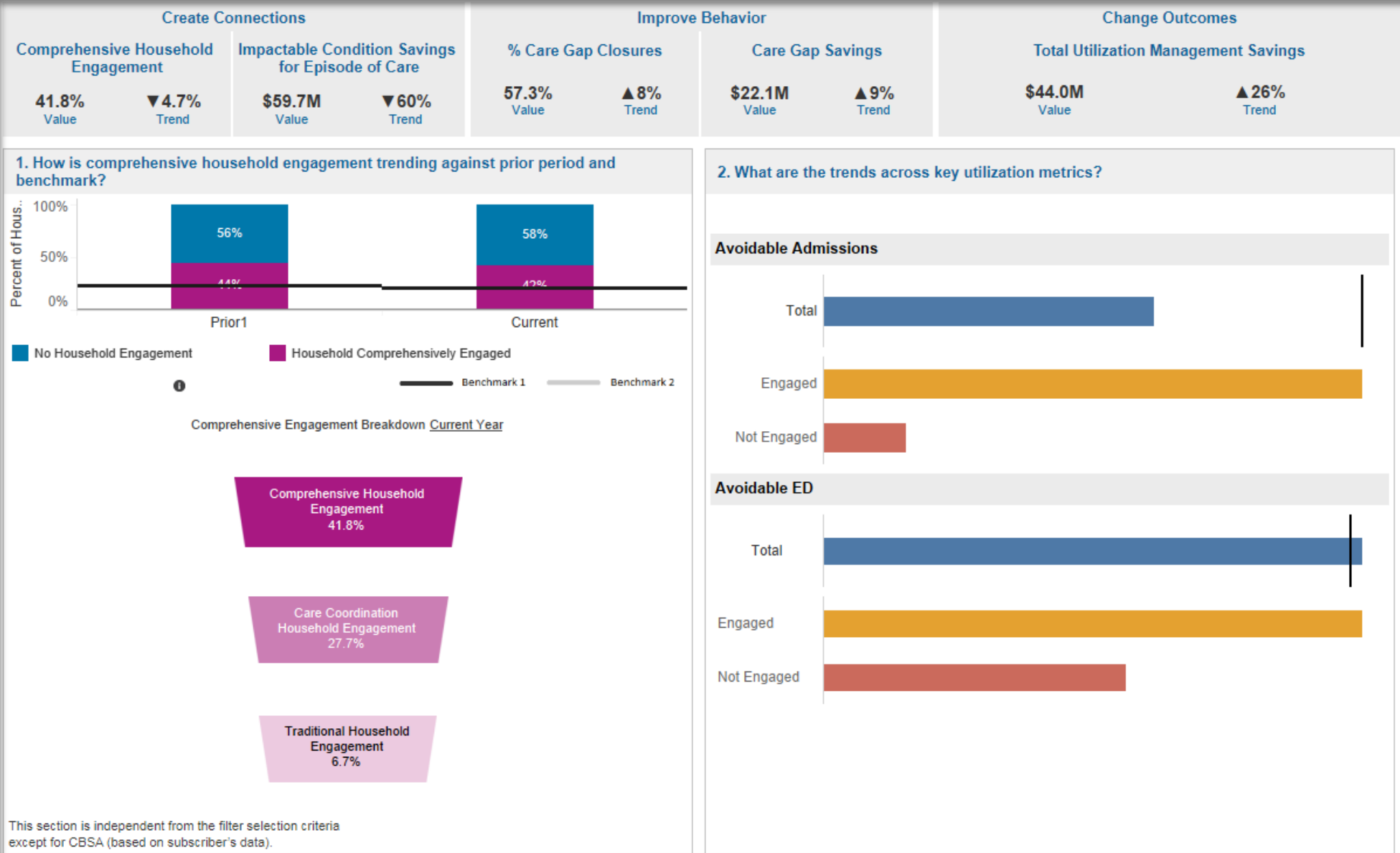
Paid or Incurred: PaidFile Format: Excel

Category: Long Term Disability, Short Term DisabilityProduct: Long Term Disability (LTD), Voluntary Long Term Disability (LTD), Voluntary Short Term Disability (STD)

Disability Claims Detail Report												
PRODUCT	SUB-GROUP	CLAIM NUMBE	GENDER	AGE	CLAIM STATUS	DATE OF DISABILITY	BENEFIT START DATE	APPROVED THROUGH DATE	LAST PAYMENT DATE	GROSS BENEFIT AMOUNT	OFFSET AMOUNT	PAID CLAIM AMOUNT
Long Term Disability (LTD)	xxxxx	xxxxxxxxx	F	51	Open	01/28/2010	05/06/2010	04/05/2020	02/24/2020	\$36166	\$17304	\$18862
Long Term Disability (LTD)	xxxxx	xxxxxxxxx	M	57	Closed	03/02/2011	06/07/2011	02/02/2020	01/23/2020	\$31374	\$16648	\$14726
Long Term Disability (LTD)	xxxxx	xxxxxxxxx	M	54	Open	06/20/2012	09/18/2012	10/17/2020	03/06/2020	\$17236	\$15512	\$1724
Short Term Disability (STD)	xxxxx	xxxxxxxxx	M	40	Closed	07/12/2019	07/26/2019	08/15/2019	09/06/2019	\$3120	\$2970	\$150
Short Term Disability (STD)	xxxxx	xxxxxxxxx	M	30	Closed	09/05/2017	09/12/2017	10/10/2017	01/31/2020	\$587	\$0	\$587
Short Term Disability (STD)	xxxxx	xxxxxxxxx	M	61	Closed	06/03/2019	06/10/2019	09/01/2019	08/27/2019	\$38520	\$15024	\$23496
Short Term Disability (STD)	xxxxx	xxxxxxxxx	F	33	Closed	05/19/2015	05/26/2015	07/12/2015	01/22/2020	\$0	\$0	\$0
Voluntary Long Term Disability (LTD)	xxxxx	xxxxxxxxx	F	56	Open	02/11/2011	05/13/2011	12/12/2020	03/02/2020	\$25200	\$22680	\$2520
Voluntary Long Term Disability (LTD)	xxxxx	xxxxxxxxx	F	52	Open	06/06/2013	09/04/2013	06/03/2020	02/21/2020	\$45000	\$24204	\$20796
Voluntary Long Term Disability (LTD)	xxxxx	xxxxxxxxx	F	55	Open	04/03/2019	10/09/2019	03/08/2020	02/27/2020	\$9672	\$0	\$9672

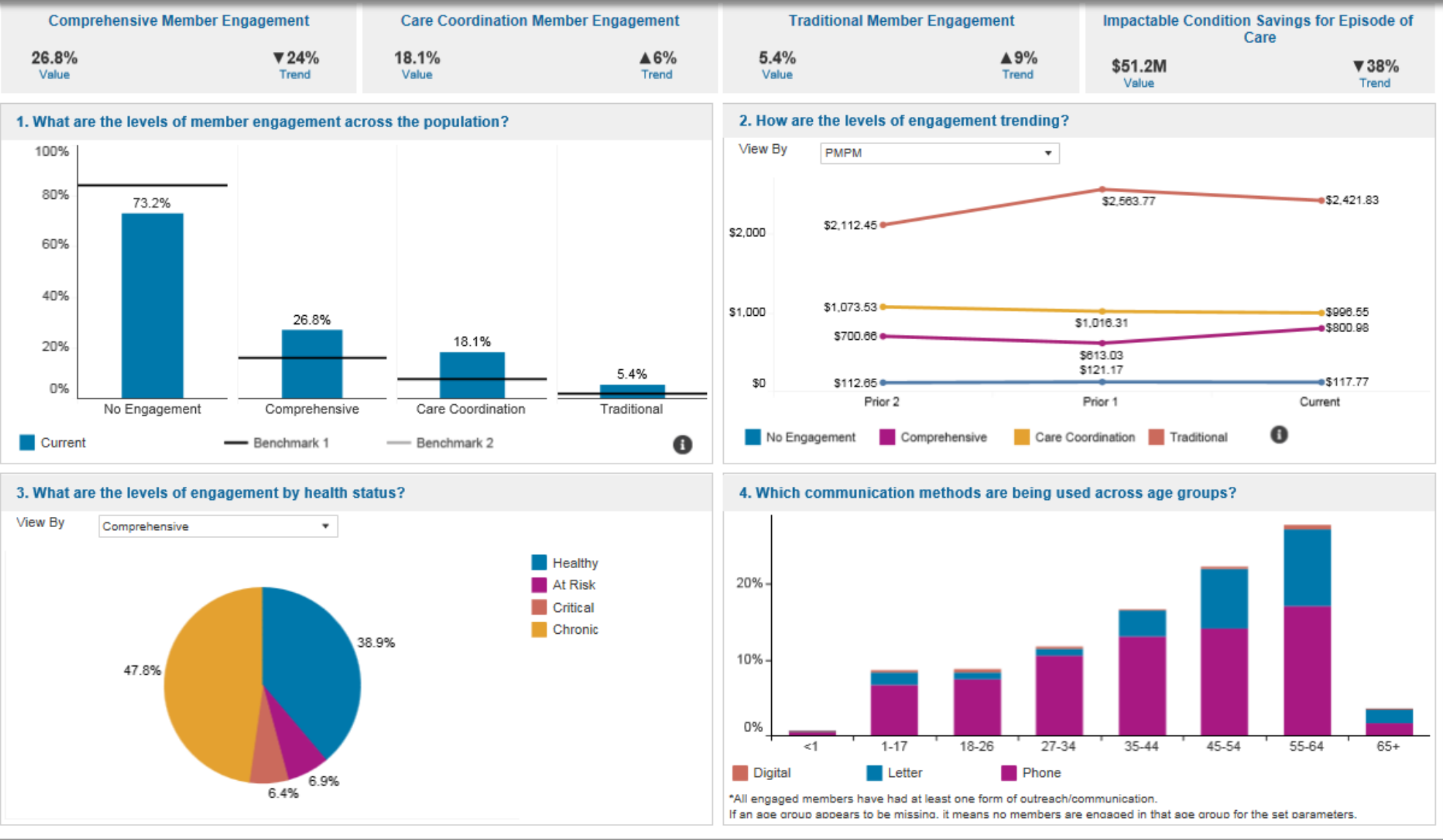
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Clinical Value Summary

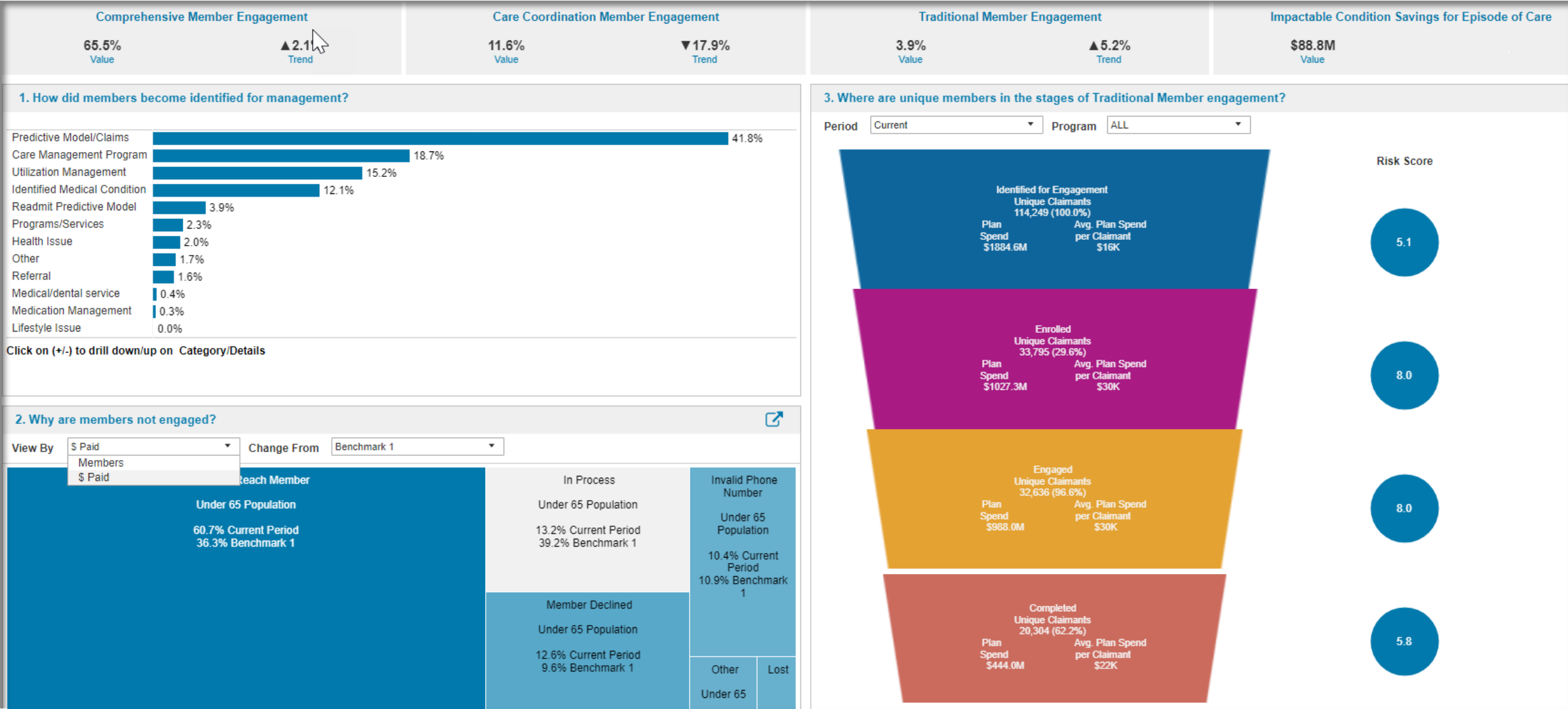


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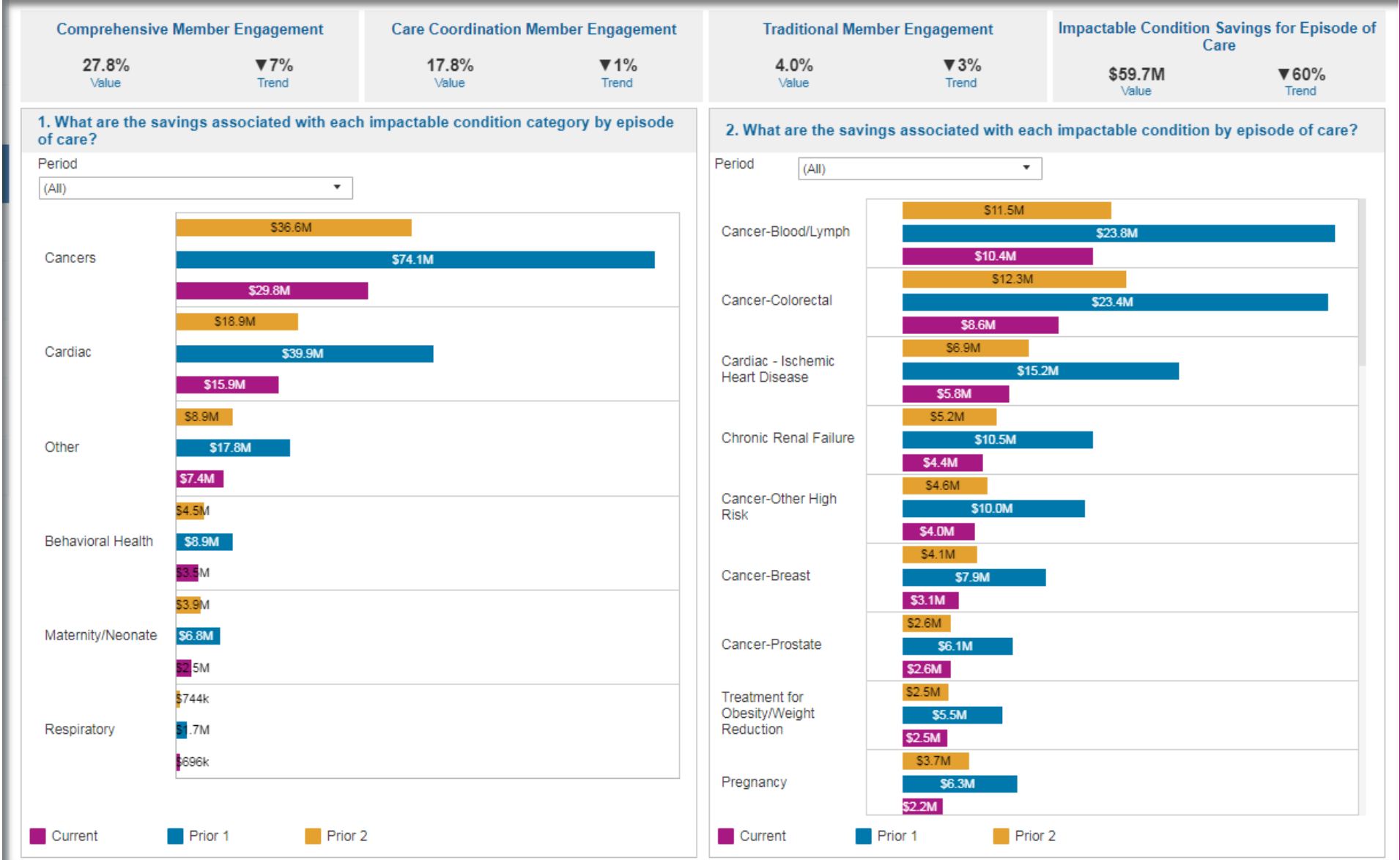
Create Connections-Overall Engagement



Create Connections-Traditional Engagement

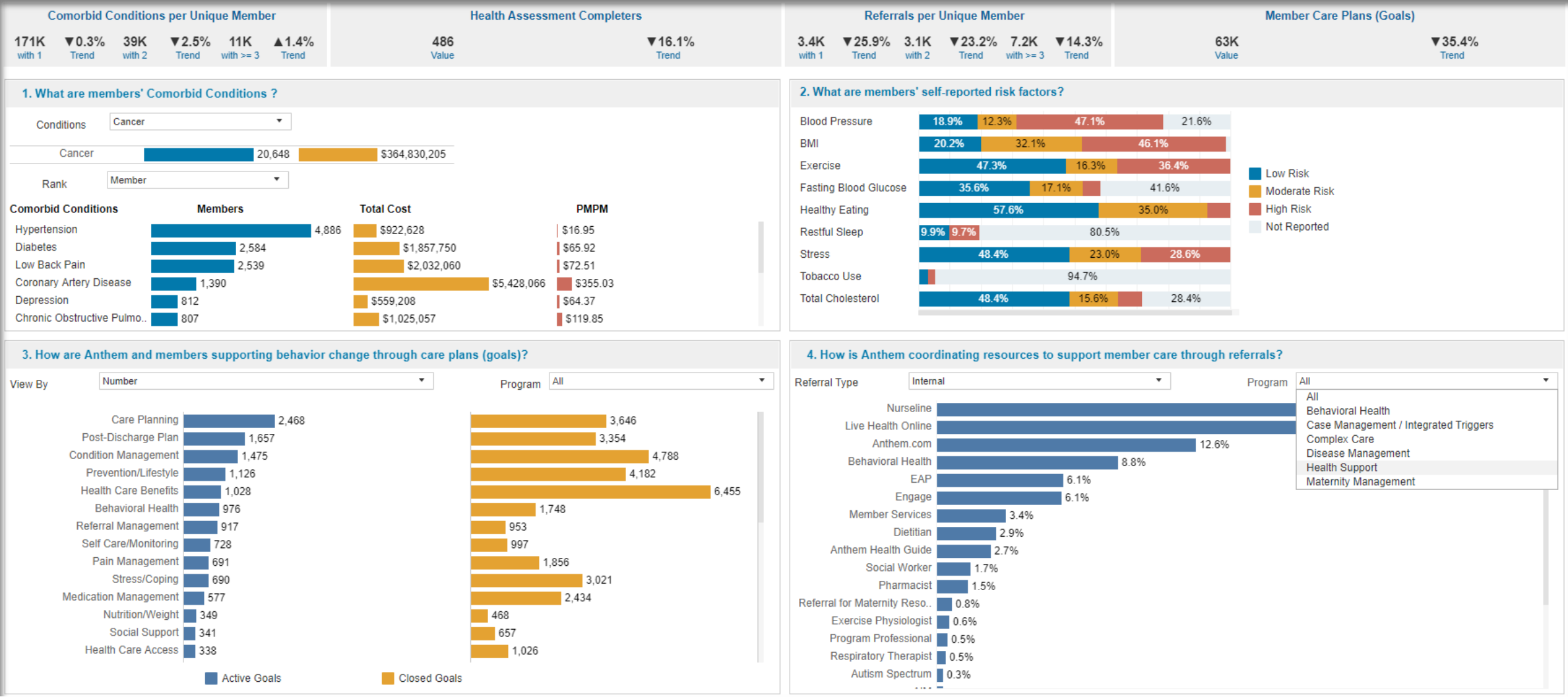


Create Connections-Savings



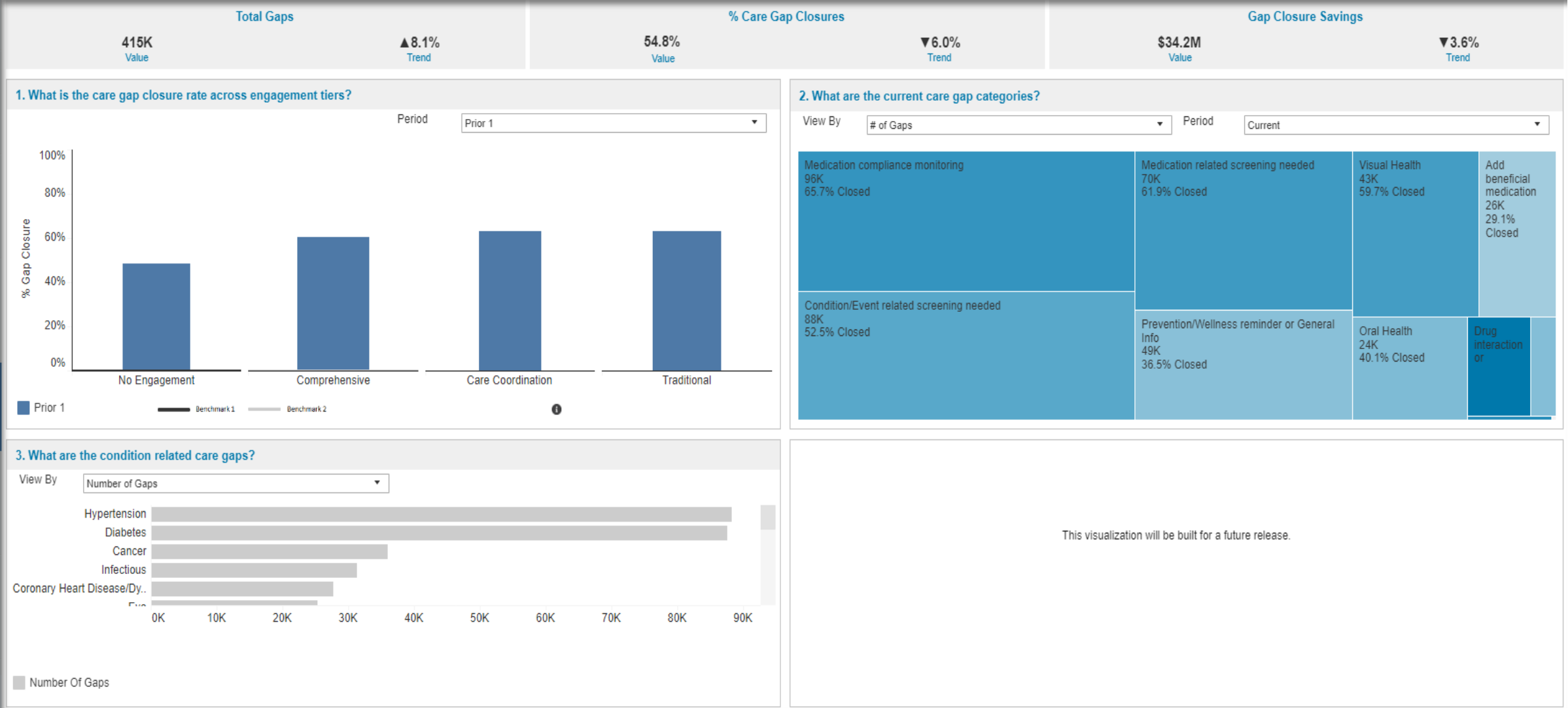
The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Targeted Interventions



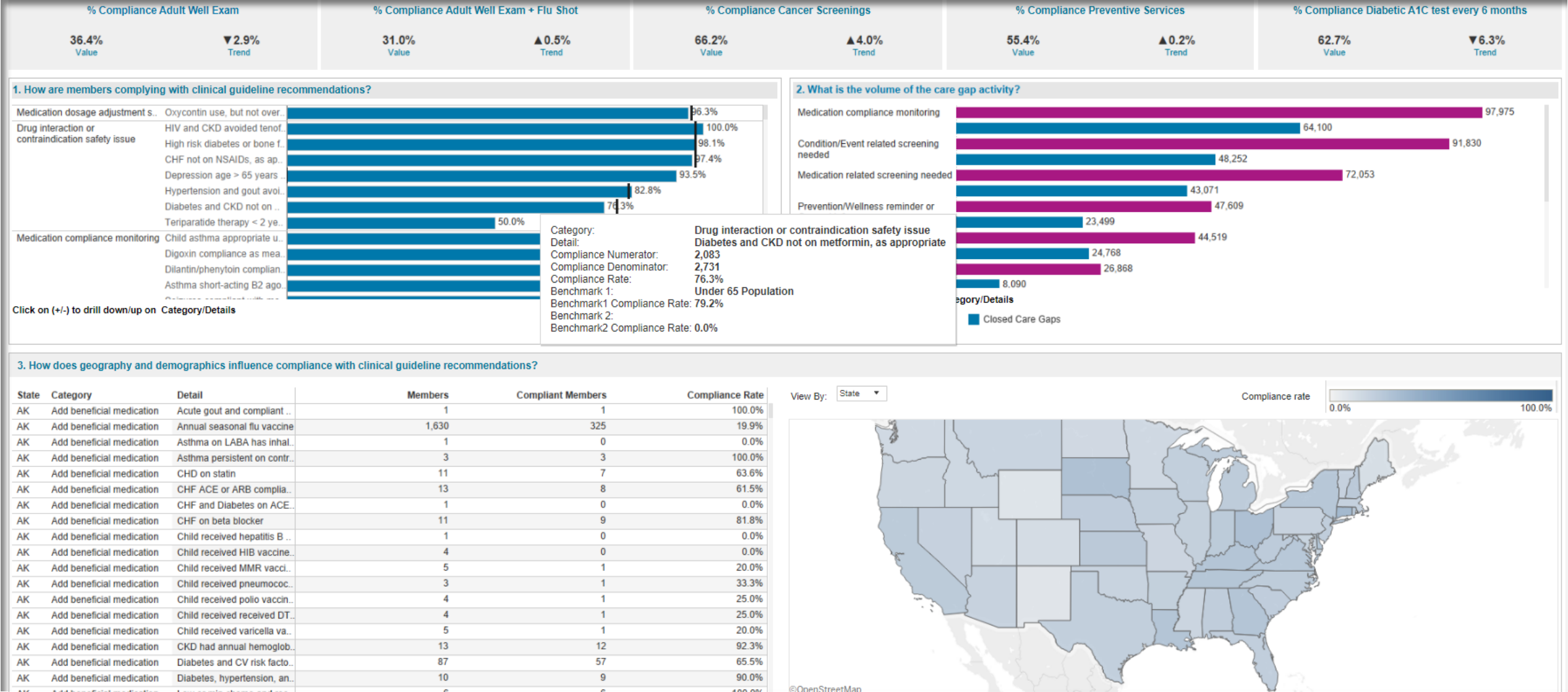
The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Clinical Value Improve Behavior



This visualization will be built for a future release.

Care Opportunities and Detail



% Compliance Diabetic A1C test every 6 months

62.7%

Value

▼6.3%

Trend

1. How are members complying with clinical guideline recommendations?

Medication dosage adjustment s...

Oxycontin use, but not over...

96.3%

Drug interaction or contraindication safety issue

HIV and CKD avoided tenof...

100.0%

High risk diabetes or bone f...

98.1%

CHF not on NSAIDs, as ap...

97.4%

Depression age > 65 years

93.5%

Hypertension and gout avol...

82.8%

Diabetes and CKD not on ...

74.3%

Teriparatide therapy < 2 ye...

50.0%

Medication compliance monitoring

Child asthma appropriate u...

Digoxin compliance as mea...

Dilantin/phenytoin complian...

Asthma short-acting B2 ago...

Category:

Drug interaction or contraindication safety issue

Detail:

Diabetes and CKD not on metformin, as appropriate

Compliance Numerator:

2,083

Compliance Denominator:

2,731

Compliance Rate:

76.3%

Benchmark 1:

Under 65 Population

Benchmark1 Compliance Rate:

79.2%

Benchmark 2:

Benchmark2 Compliance Rate:

0.0%

2. What is the volume of the care gap activity?

Medication compliance monitoring

97,975

64,100

Condition/Event related screening needed

91,830

48,252

Medication related screening needed

72,053

43,071

Prevention/Wellness reminder or

47,609

23,499

44,519

24,768

26,868

8,090

Category/Details

Closed Care Gaps

3. How does geography and demographics influence compliance with clinical guideline recommendations?

State	Category	Detail	Members	Compliant Members	Compliance Rate
AK	Add beneficial medication	Acute gout and compliant ..	1	1	100.0%
AK	Add beneficial medication	Annual seasonal flu vaccine	1,630	325	19.9%
AK	Add beneficial medication	Asthma on LABA has inhal...	1	0	0.0%
AK	Add beneficial medication	Asthma persistent on contr...	3	3	100.0%
AK	Add beneficial medication	CHD on statin	11	7	63.6%
AK	Add beneficial medication	CHF ACE or ARB complia...	13	8	61.5%
AK	Add beneficial medication	CHF and Diabetes on ACE...	1	0	0.0%
AK	Add beneficial medication	CHF on beta blocker	11	9	81.8%
AK	Add beneficial medication	Child received hepatitis B ...	1	0	0.0%
AK	Add beneficial medication	Child received HIB vaccine...	4	0	0.0%
AK	Add beneficial medication	Child received MMR vacci...	5	1	20.0%
AK	Add beneficial medication	Child received pneumococ...	3	1	33.3%
AK	Add beneficial medication	Child received polio vaccin...	4	1	25.0%
AK	Add beneficial medication	Child received received DT...	4	1	25.0%
AK	Add beneficial medication	Child received varicella va...	5	1	20.0%
AK	Add beneficial medication	CKD had annual hemoglob...	13	12	92.3%
AK	Add beneficial medication	Diabetes and CV risk facto...	87	57	65.5%
AK	Add beneficial medication	Diabetes, hypertension, an...	10	9	90.0%

View By:

State

Compliance rate

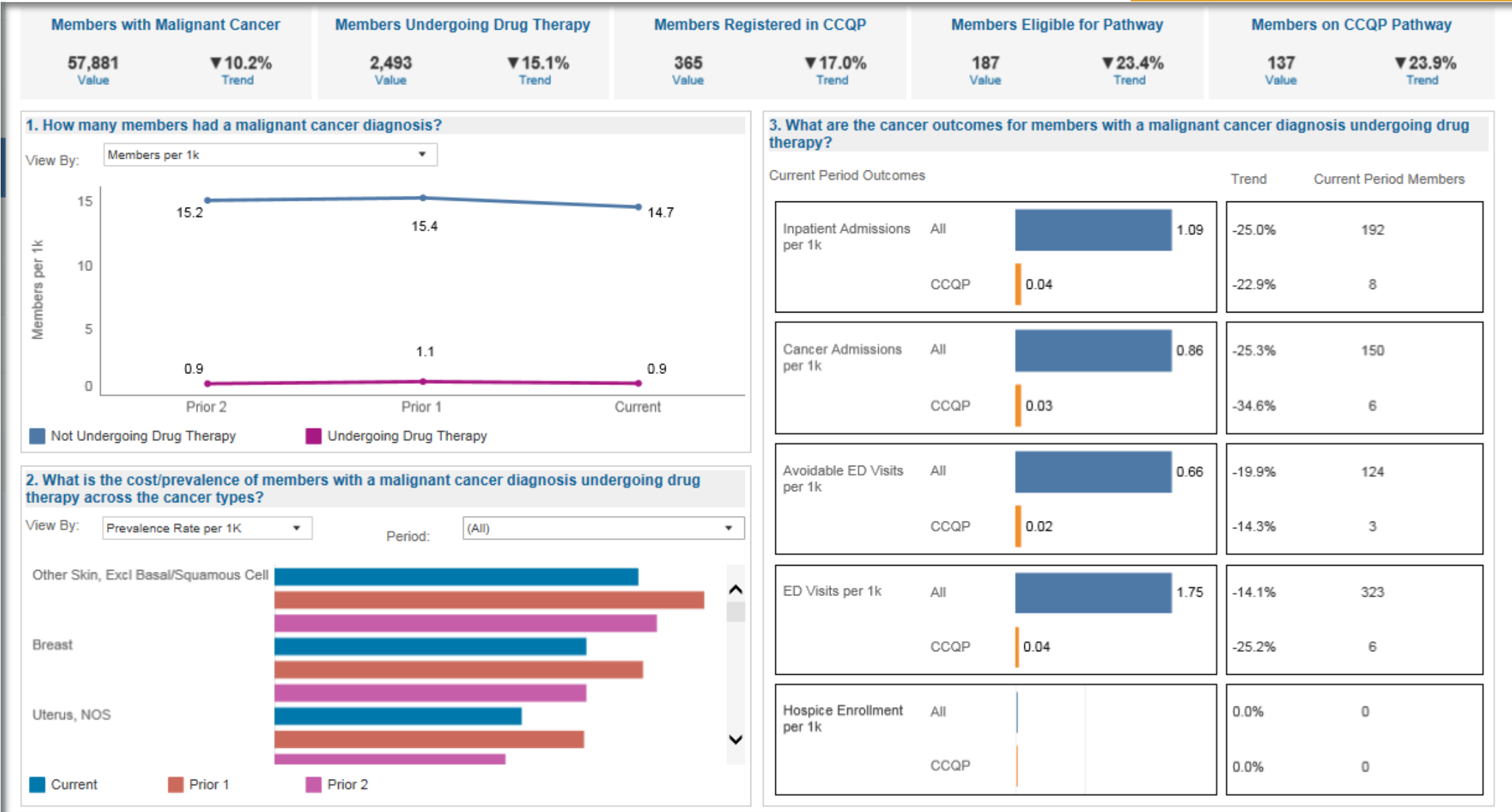
0.0%

100.0%

©OpenStreetMap

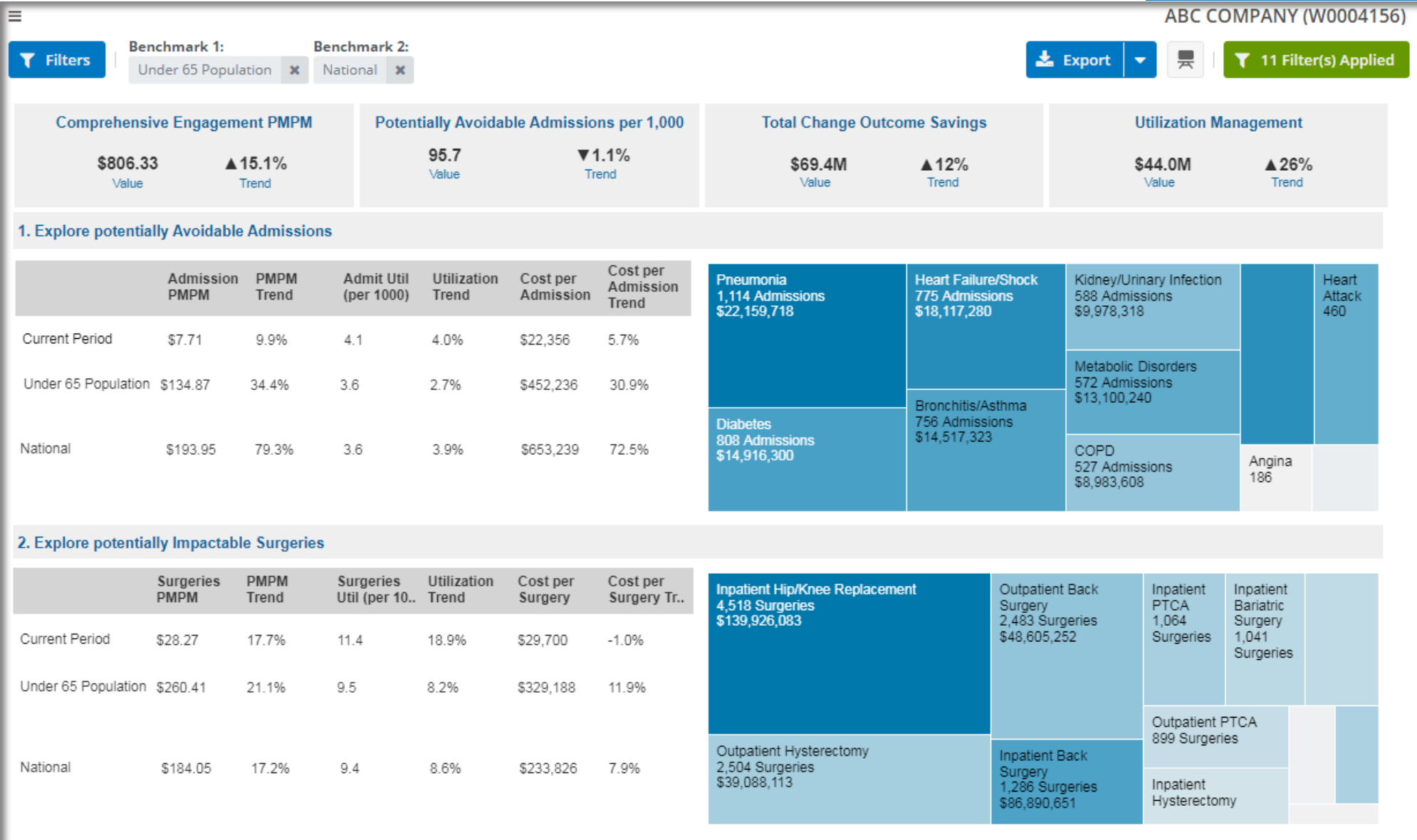
The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Oncology Value/Cancer Care Quality Program (CCQP)



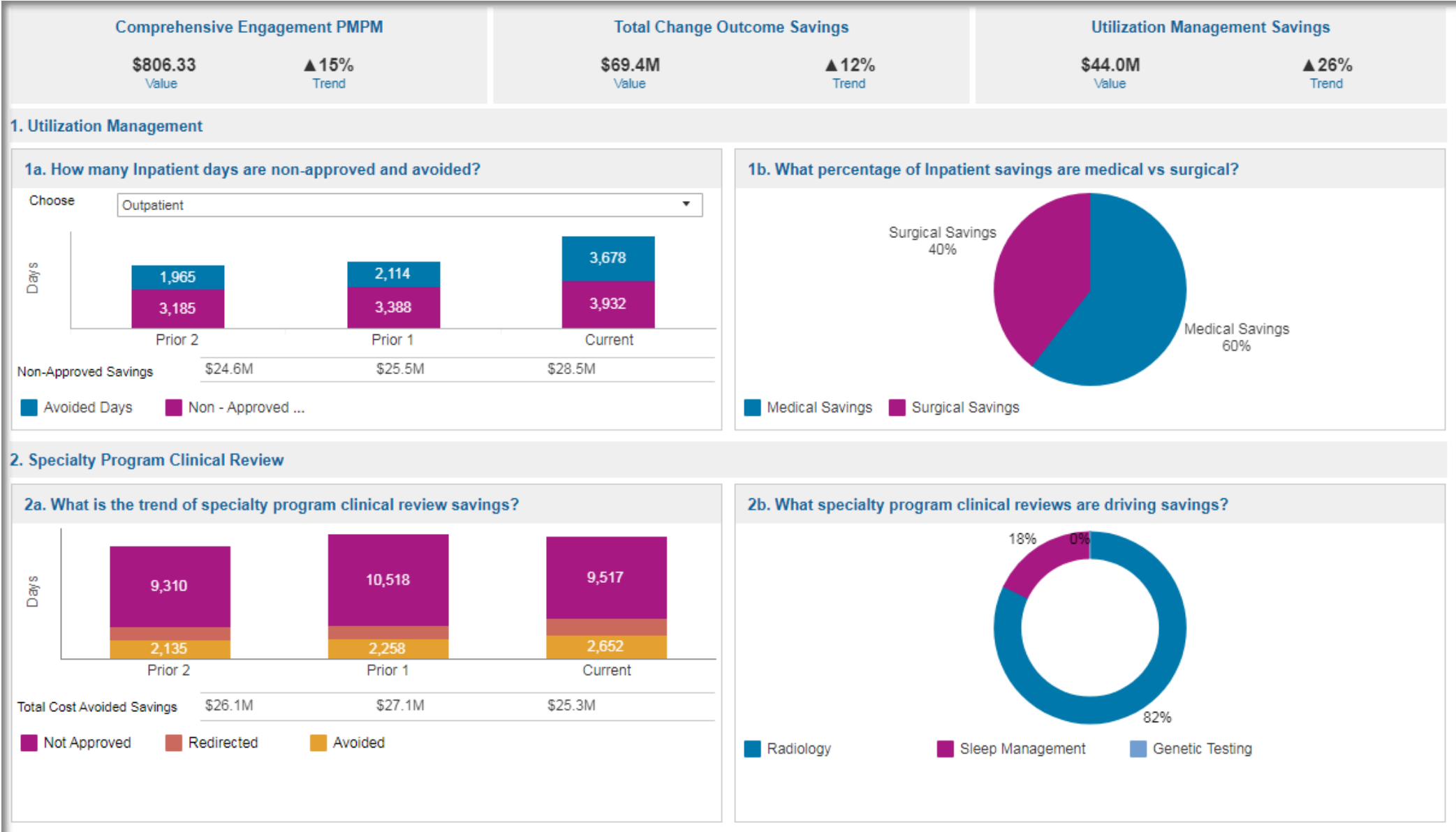
The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Change Outcomes-Optimized Care

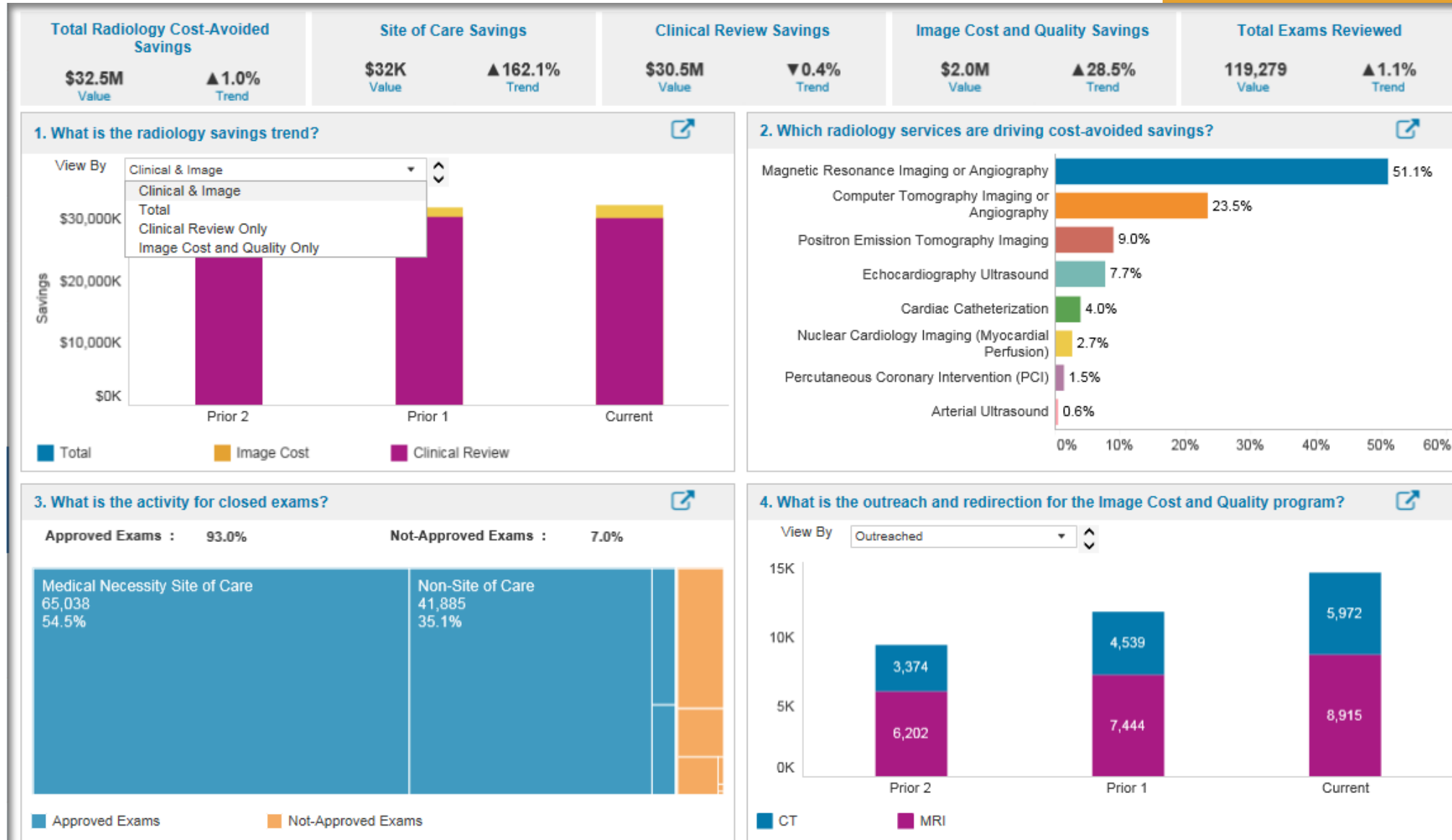


The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Change Outcomes-Savings Detail

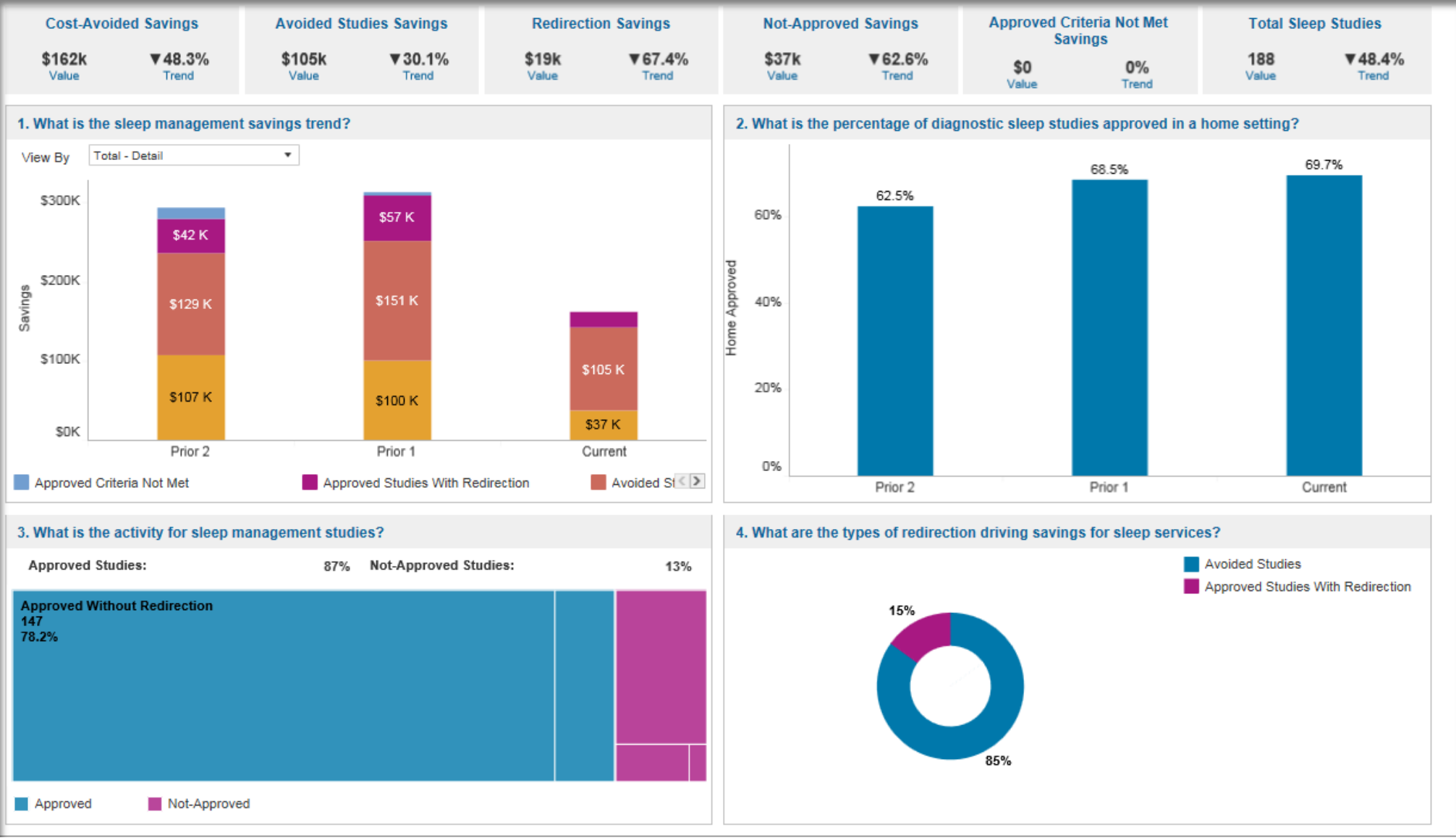


AIM Radiology Management

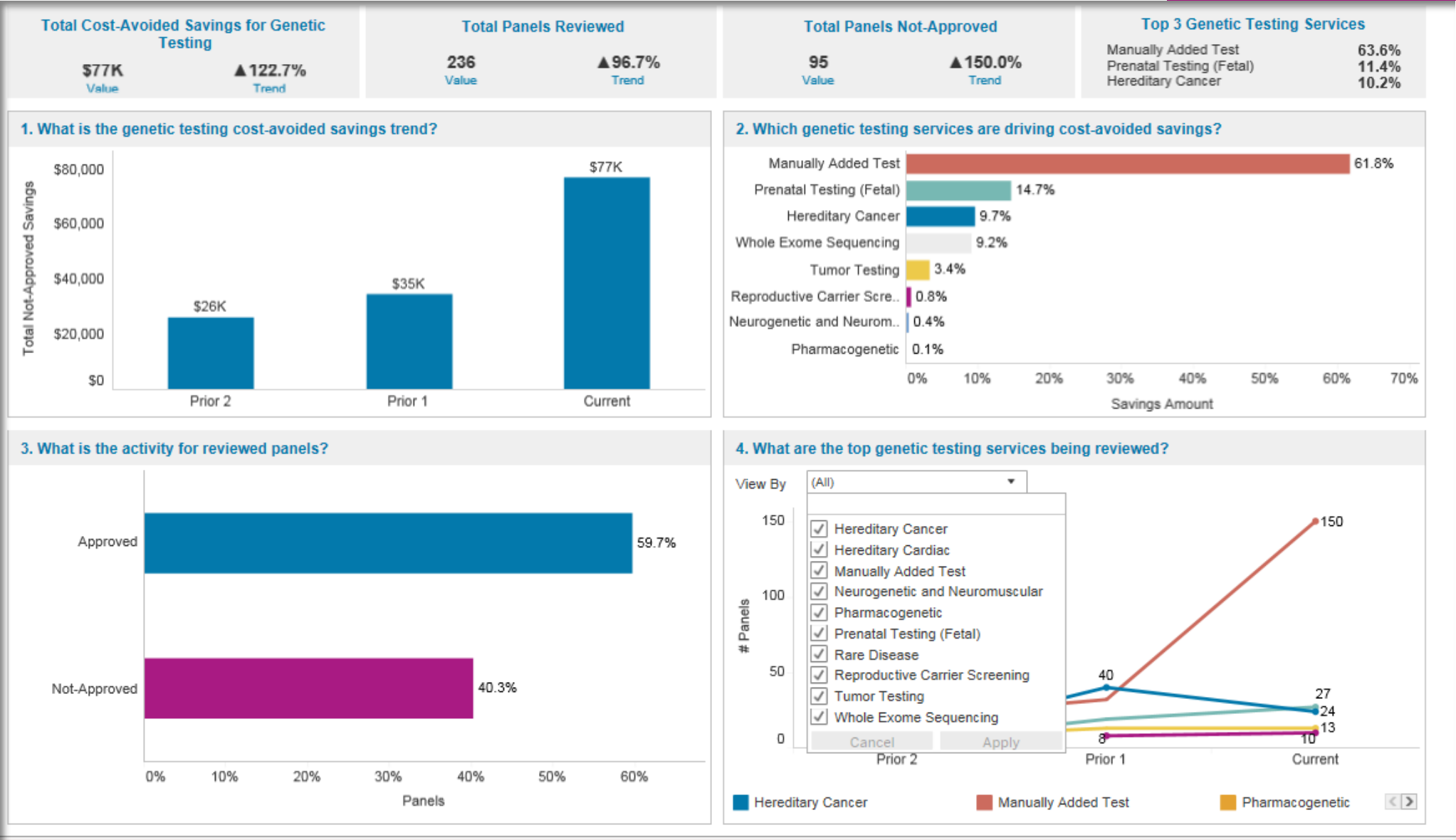


The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

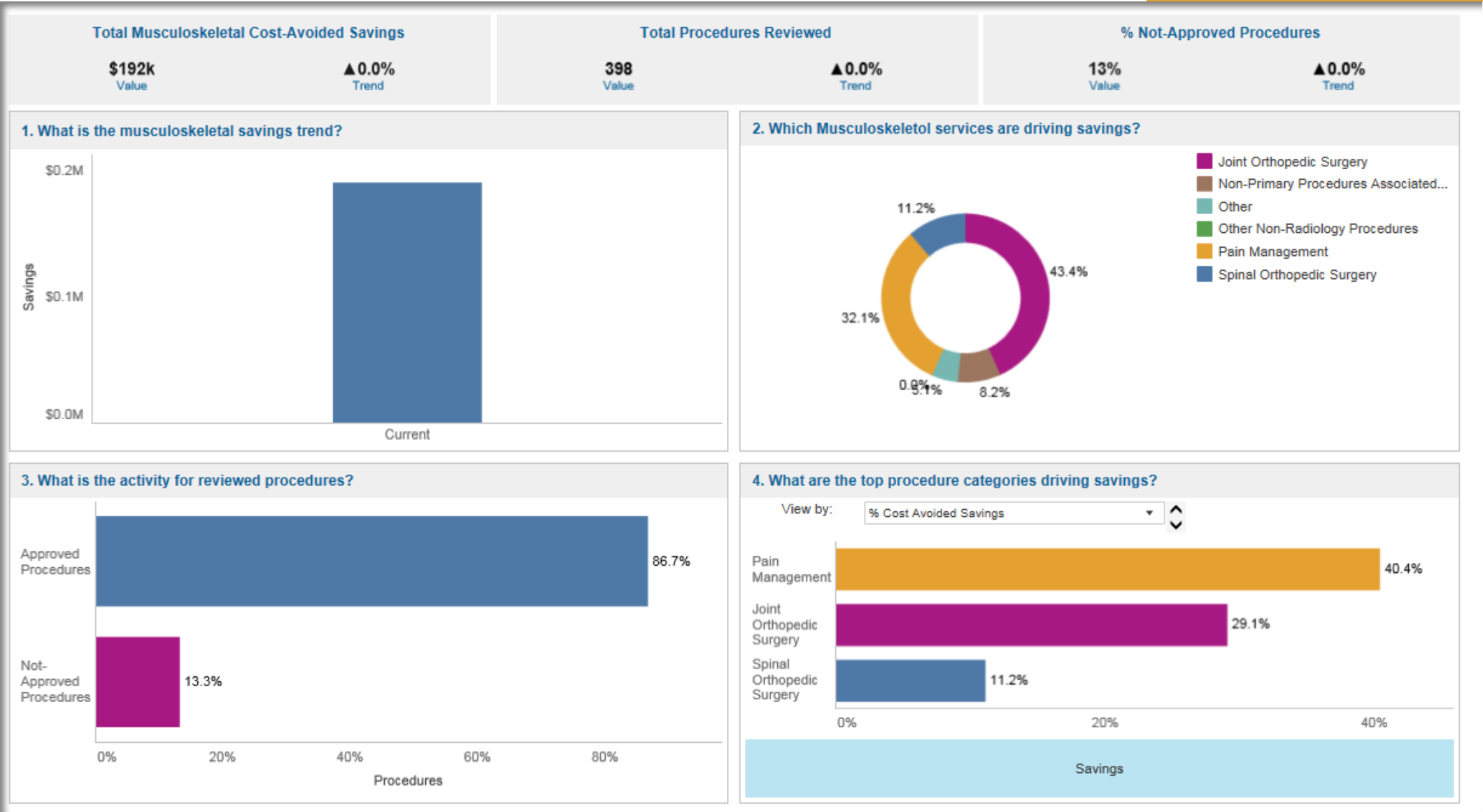
AIM Sleep Management



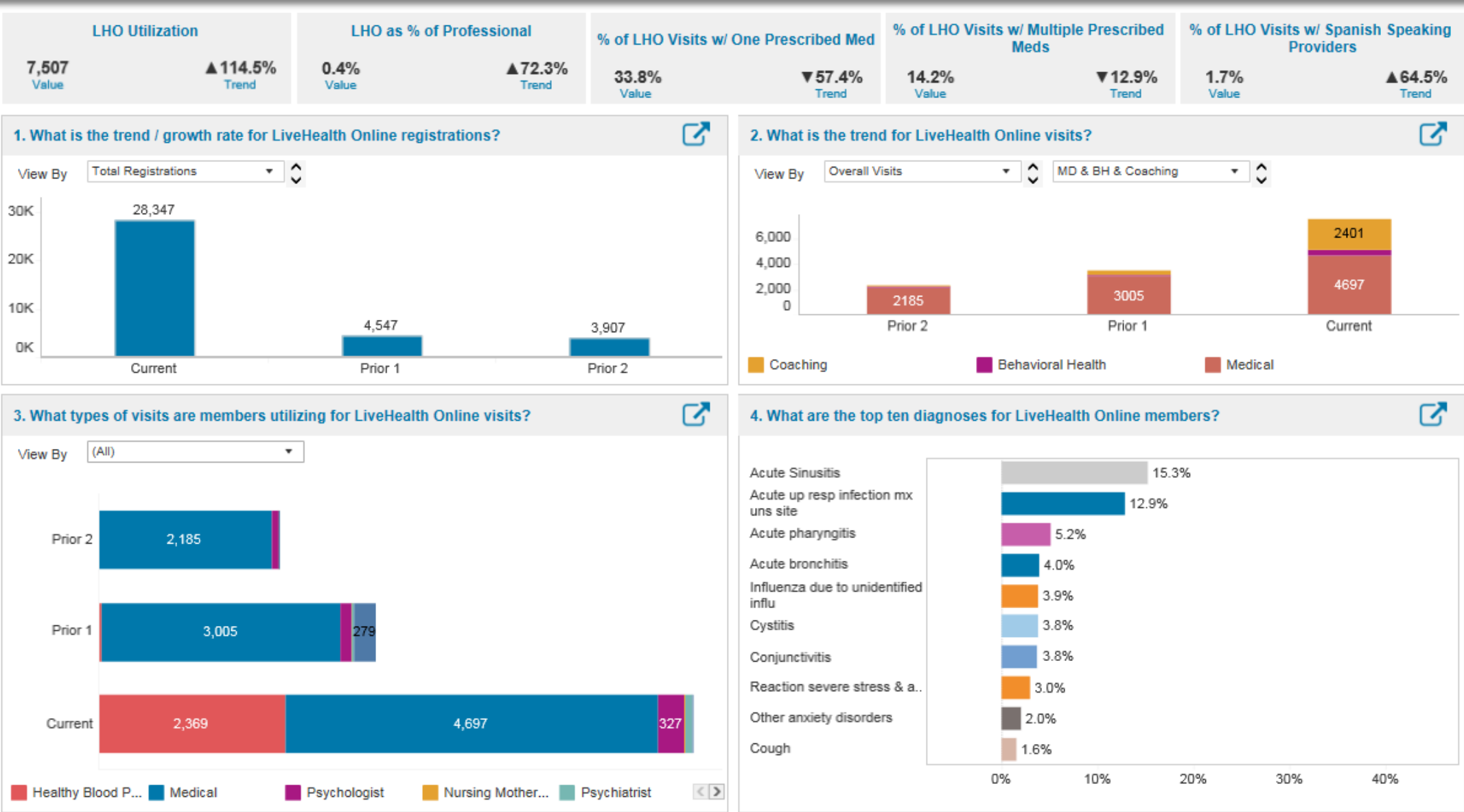
AIM Genetic Testing



AIM-Musculoskeletal

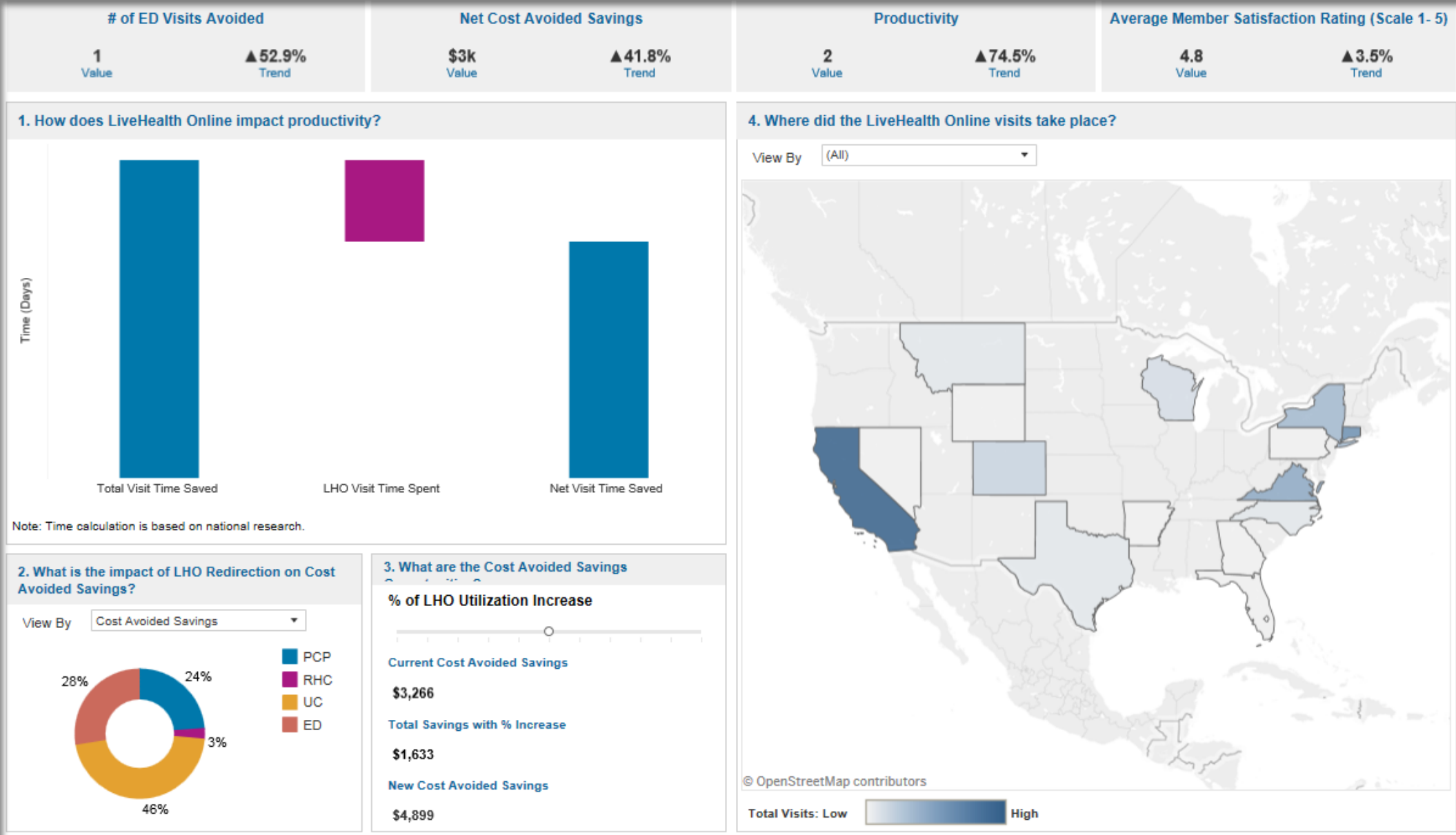


LiveHealth Online-Activity Summary



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LiveHealth Online-Outcomes Detail



Anthem Health Guide

Total Contacts

271,208

Value

▲ 39.3%

Trend

Unique Member Contacts

153,097

Value

▲ 29.6%

Trend

20%

% of Membership

▲ 29.6%

Trend

Avg Educational Discussions / Interaction

1.7

Value

▲ 26.9%

Trend

% Contacts with AHG Education

57.9%

Value

▼ 11.7%

Trend

Why did members contact the Health Guide?

View By: Chat

Contact Reason	Count	% of Total
Access Documents	7	0.0%
Accumulators	248	1.4%
Additional Info Requested / Received	718	4.1%
Additional Info Requested via Mail	18	0.1%
Additional Info Requested via Phone	30	0.2%
Additional Payment App / Coding Error	1	0.0%
Additional Payment Applied	1	0.0%
Address Change	24	0.1%

What Education was provided by the Health Guide?

Item	Count	% of Total
Interactions with Guided Decision Support	80,546	20.0%
Alerts	250,221	62.1%
Speech Alerts	316	0.1%
Consultative Listening	955	0.2%
Promoted Registration	49,157	12.2%
Additional Educational Opportunities	21,625	5.4%
Community Resources	2,520	11.7%
Cost Comparison	2,672	12.4%
General Education	8,985	41.5%
HSA / FSA / HRA	260	1.2%

What was the outcome of the care gaps in addressing members' needs?

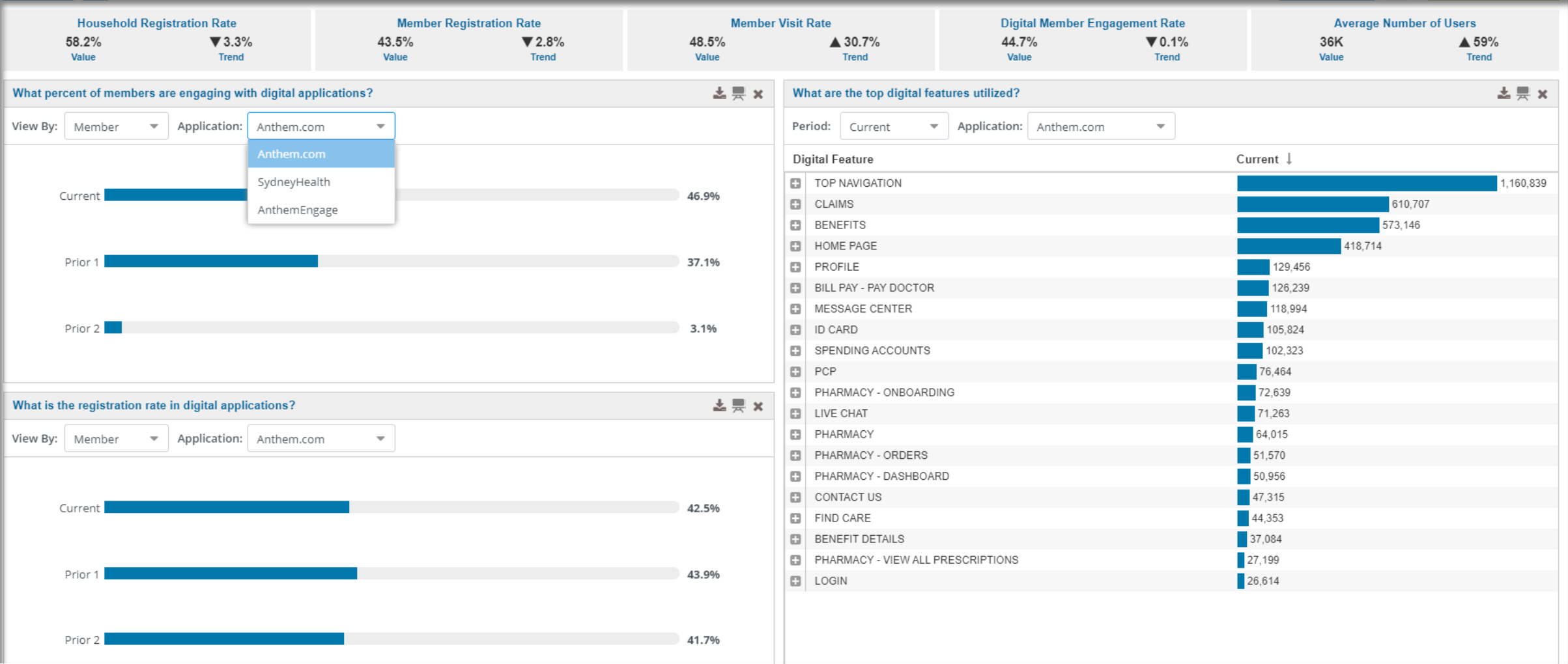
Care Gaps	Count	% of Total
Behavioral Health	839	0.7%
Preventive	97,117	86.6%
Value	3,704	3.3%
Vision	6,109	5.4%
Wellness	4,370	3.9%
Callback	52	1.2%
Consumer Portal/App Education: alternative contact opti...	4	0.1%
Consumer Portal/App Education: benefits	178	4.1%
Consumer Portal/App Education: claims / claim summar...	40	0.9%
Consumer Portal/App Education: discounts / special offers	1	0.0%

What were the Internal vs External Referrals from the Health Guide?

Referral Type	Count	% of Total
External	393	7.2%
Healthways Vendor	14	3.6%
Local HR/Benefit Office	3	0.8%
Third Party Case Management	222	56.5%
Third Party Disease Management	20	5.1%
Third Party EAP	127	32.3%
Village Health Vendor	7	1.8%
Internal	5,055	92.8%
Total	5,448	100.0%

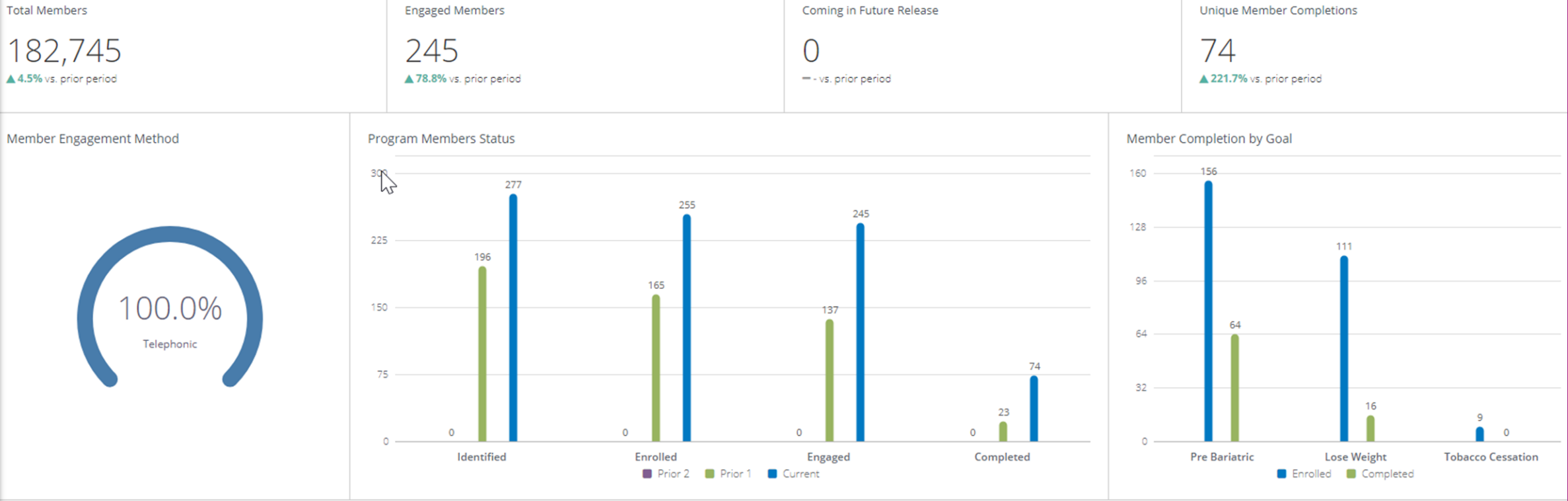
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Digital Engagement



The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Well-being Coach Program

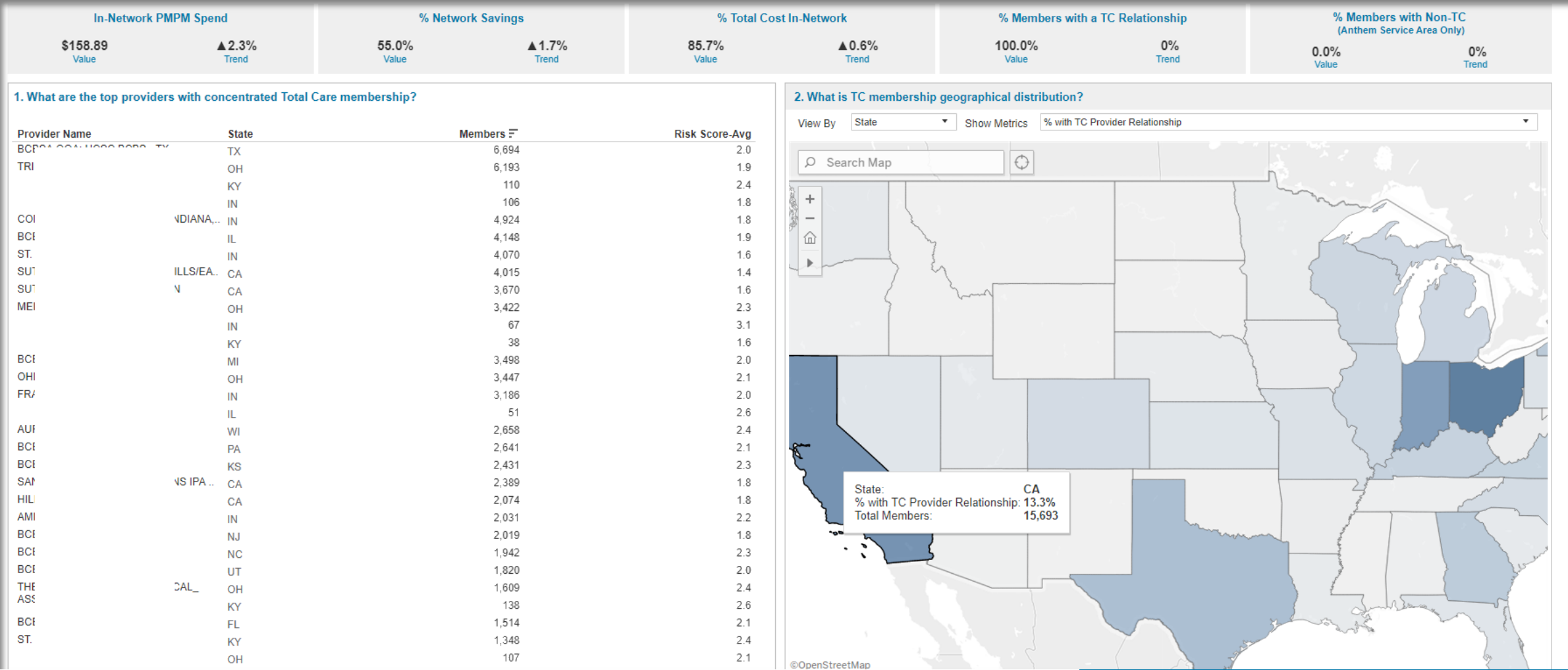


The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Provider & Network Summary

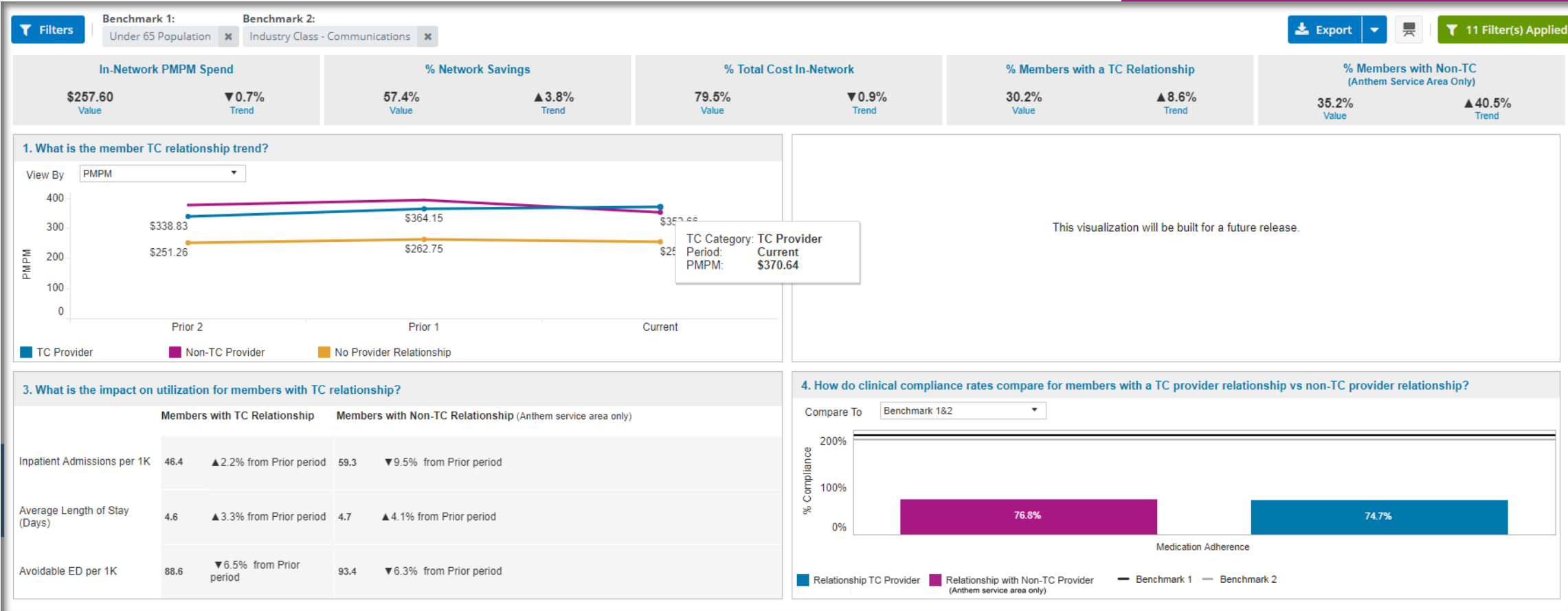


Total Care (TC) Member Attribution



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Total Care (TC) Attribution and Outcomes

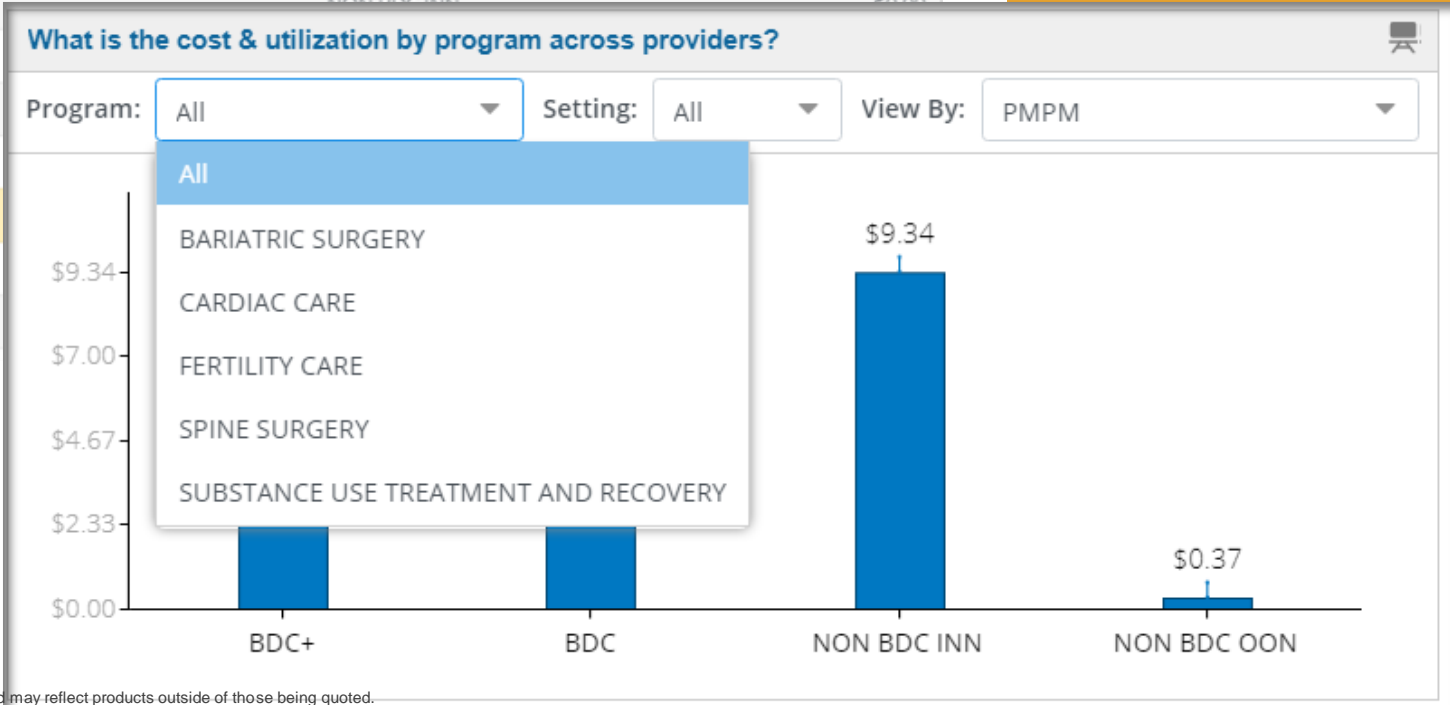


Provider Specialty Care Network Program

Blue Distinction and Blue Distinction+ Centers of Excellence (COE)

% of BDC Utilization with a BDC+ Provider		% of BDC Utilization with a BDC Provider		% of BDC Utilization with a Non-BDC INN Provider		% of BDC Utilization with a Non-BDC OON Provider	
2.8%	▲ 0.2%	4.6%	▲ 5.8%	84.7%	▼ 2.1%	8.0%	▲ 23.9%
Value	Trend	Value	Trend	Value	Trend	Value	Trend

Top Ten Providers			
Provider ↓		BDC Status	PMPM
MAY	HESTER	NON BDC INN	\$0.15
SUT	CRAMENTO	BDC	\$0.12
River		NON BDC INN	\$0.11
PRO	DICAL CENTER	NON BDC INN	\$0.09
St Vi	diana LLC		
Clev			
Fran	is		
Beth			
COM	HE MONTEREY PENINSULA		
CLEVELAND CLINIC			



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CII Discover Opportunities Sample

The reporting sample is representative of the many products we provide to our clients.

Please note the sample may reflect products outside of those being quoted

Last updated: January 20, 2021

TOTAL HEALTH TOTAL YOU (THTY)

Total Health Total You



Personalized Connections

Driven by Advanced Analytics & Digital First to maximize health interactions at every stage



Targeted Interventions

Whole personal health, powered by AI with digital tools, advocacy and coordinated care



Guiding Decisions

Help navigating the complex health system through support and guidance

Improving Outcomes & Savings Realized



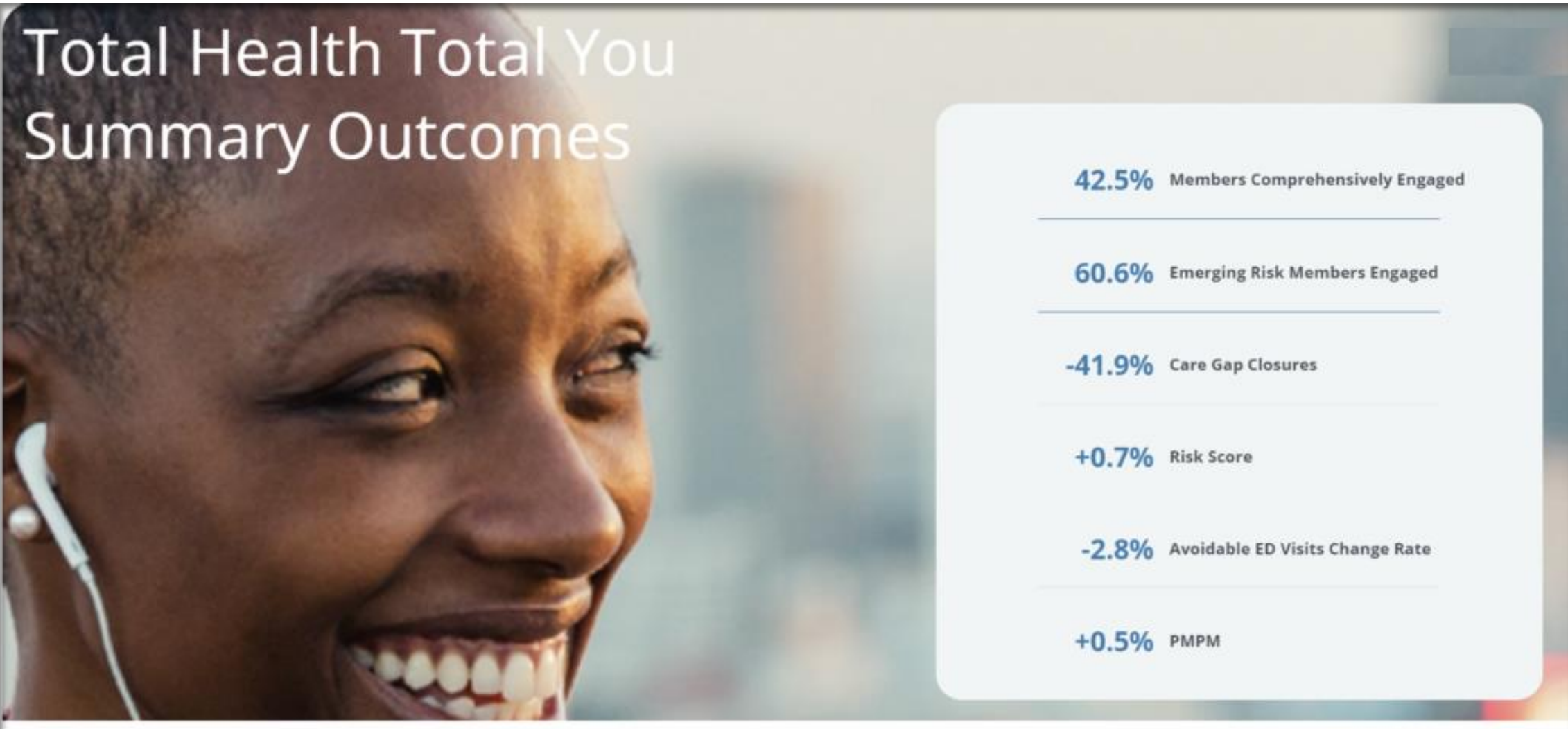
\$41.9M

Impactable
Condition
Savings

\$16.6M

Care Gap
Closure
Savings

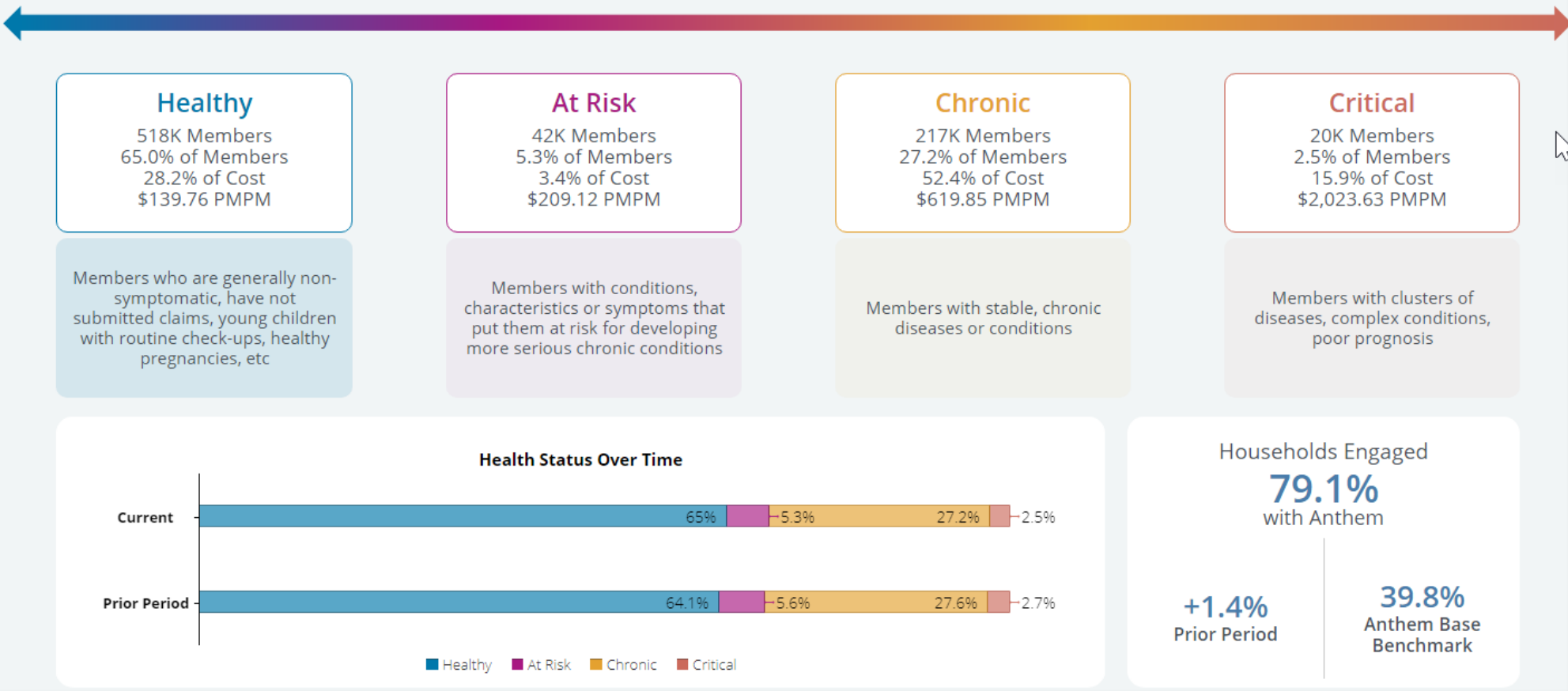
THTY SUMMARY OUTCOMES



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Personalized Connections

At Every Stage of Life



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THTY Leveraging Advanced Analytics

Personalized Connections

Leveraging Advanced Analytics

6.3% Emerging High Risk

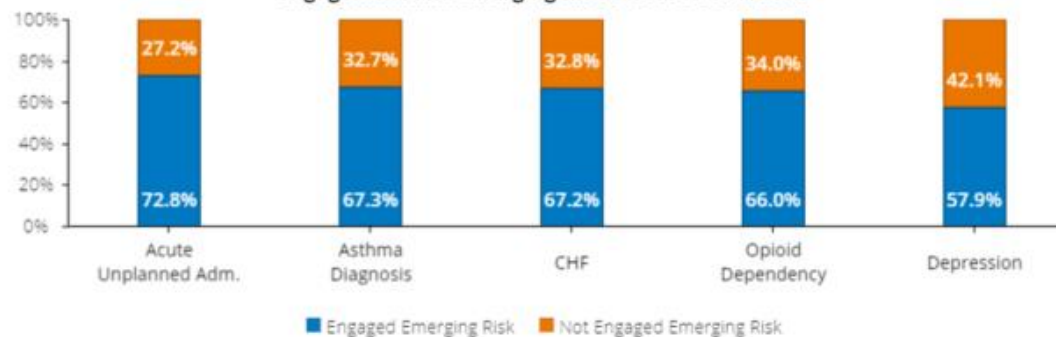
21.4% Emerging Risk Members

16.5% Emerging Risk for Depression

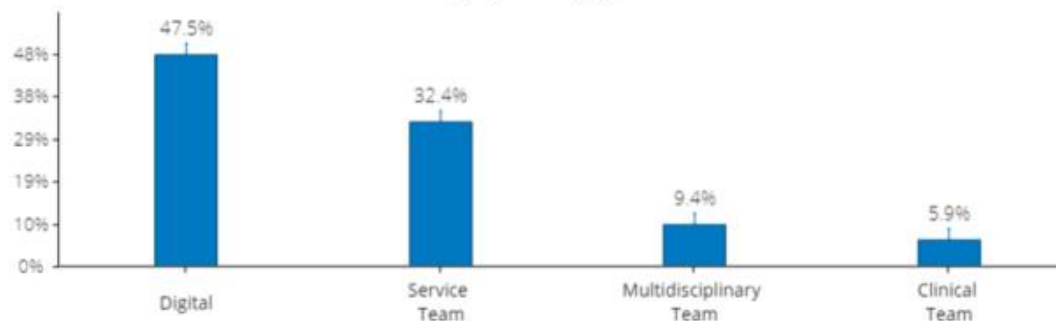
1.2% At Risk of Overutilizing ED

1.5% High Propensity to Engage

Engagement and Emerging Risk Disease Conditions



Emerging Risk Engagement



Predictive Member Outcomes

36.5% Members w/ High Propensity to Engage are Engaged with Clinical Team

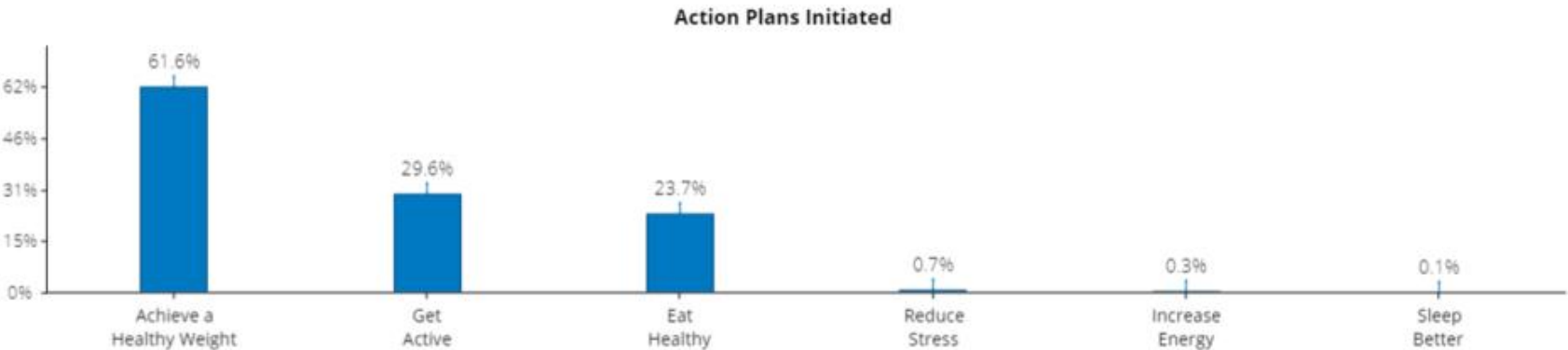
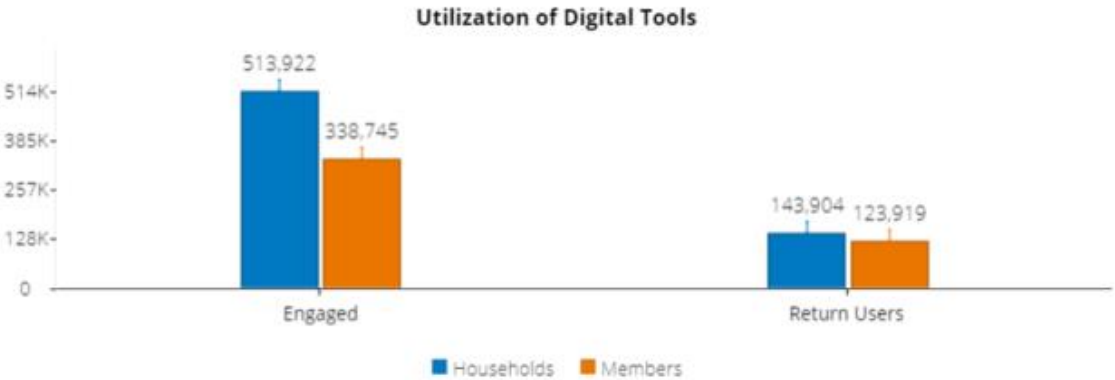
74.0% Members at Risk of Overutilizing ED that are Comprehensively Engaged

64.5% Emerging Risk for Diabetes that Received A1C Tests

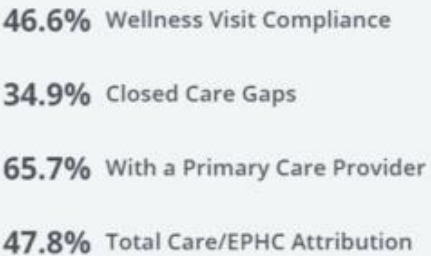
THTY Leveraging Digital - Action Plan

Personalized Connections

Leveraging Digital First



Digitally Engaged Member Outcomes



The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

THTY Leveraging Digital - Wellbeing

Personalized Connections

Leveraging Digital First

61.5%

Households Engaged with Digital Tools

45.3%

Members Engaged with Digital Tools

36.9%

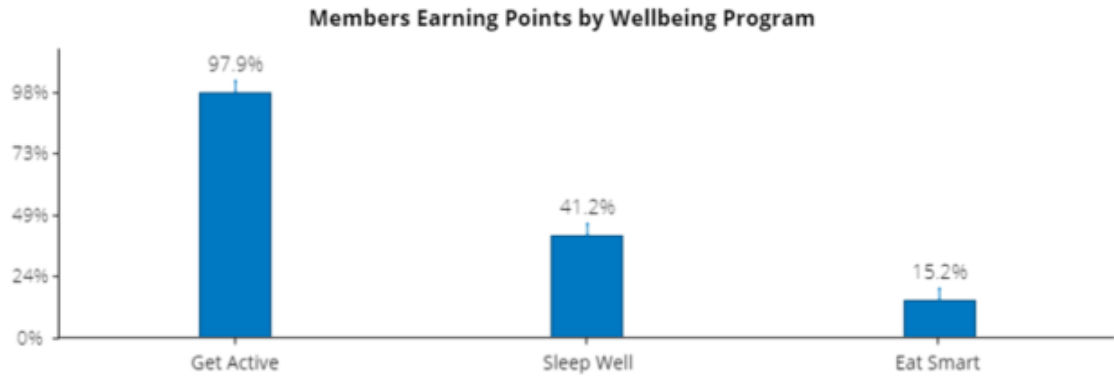
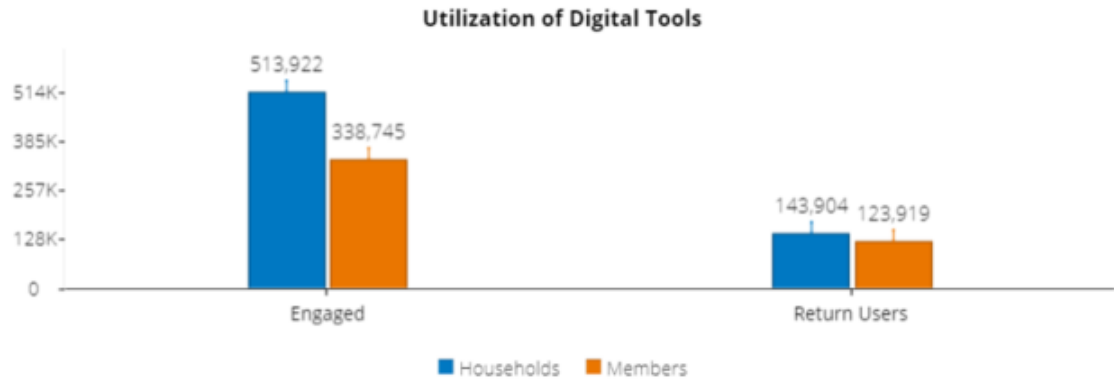
Members Return

0.8%

Members with Wellbeing Program Initiated

7K

Members Earning Points in Wellbeing Program



Digitally Engaged Member Outcomes

46.6%

Wellness Visit Compliance

34.9%

Closed Care Gaps

65.7%

With a Primary Care Provider

47.8%

Total Care/EPHC Attribution

Digital Care Gap Messaging

51K

Care Gaps Messaged

27K

Care Gaps Read

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THTY Targeted Interventions

Targeted Interventions

Powered by AI, Advocacy and Coordinated Care

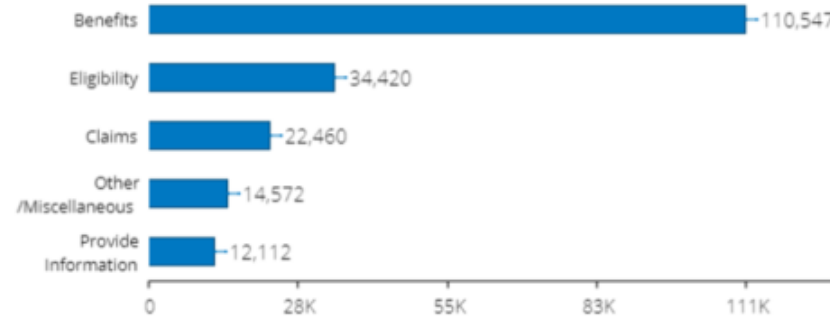
240K Total Service Contacts

15.9% Unique Member Contacts to Service

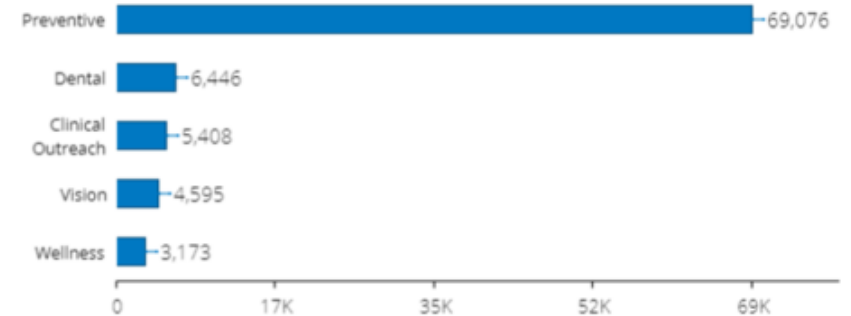
66.7% Education by Service

23.4% Service referrals to Clinical Team and engaged

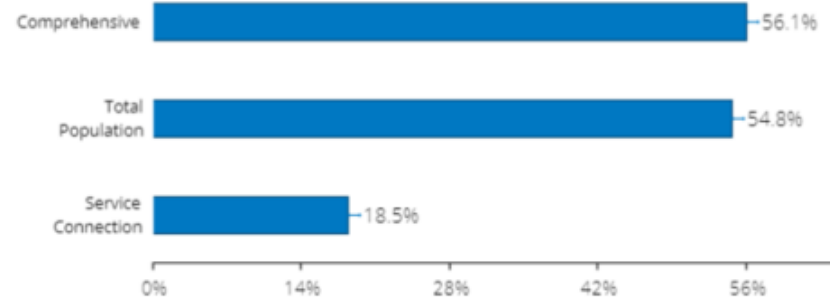
Top 5 Reasons for Service Contacts



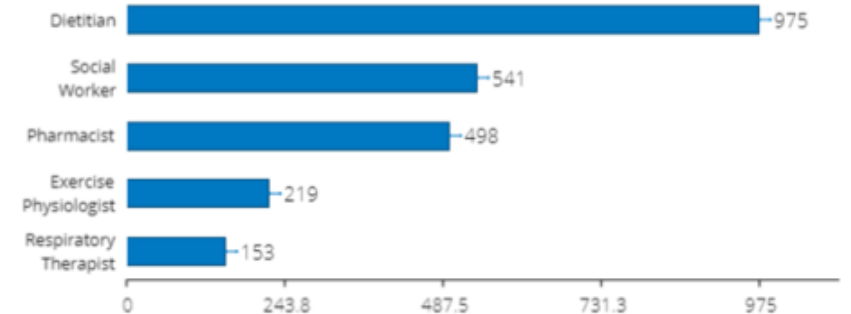
Top 5 Educational Topics



Care Gap Closure Rates



Health Professional Support



Guiding Decisions

Navigating the Complex Health System through Support and Decision

118K Specialty Health Imaging Reviews

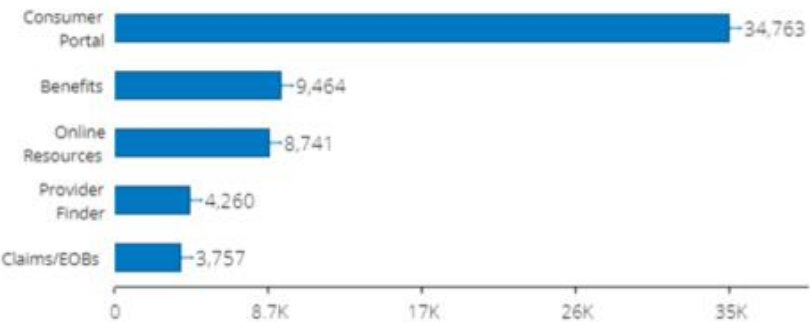
14.9% Imaging Redirections

23K LHO Visits

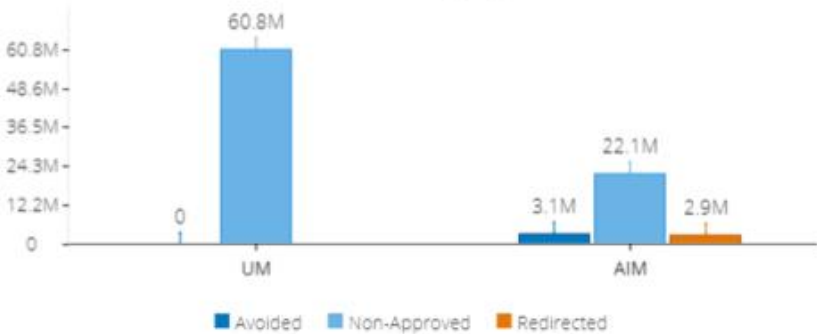
\$1M Cost Avoided Savings LHO

68.3% Guided to Total Care/EPHC Attribution

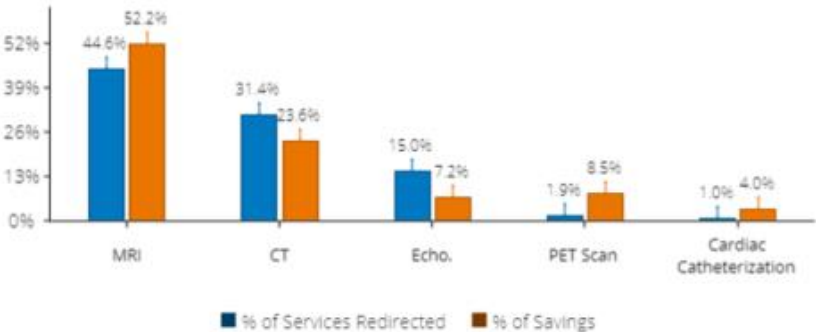
Top 5 Guided Support Services Provided



Guided Decision Savings by AIM/UM



Imaging Services Redirected and Percent Savings



Live Health Online Cost Avoidance Savings by Settings



THTY Improving Outcomes

Improving Outcomes

\$58.5M Total Clinical Savings Realized

54.8% Total Care Gaps Closed

+0.7% Change Risk Score

-2.4% Change in PCP Visit Rate

+0.5% Change in PMPM



Savings Realized...

Impactable
Condition
\$41.9M

+

Care Gap
Closure
\$16.6M

=

Total Clinical
\$58.5M

Digitally Engaged Members:

46.6% Wellness Visit Compliance

68.7% Compliant with Breast Cancer Screening

85.3% w/HTN have follow up Office Visit

Emerging Risk Members:

64.5% Emerging Risk for Diabetes that Received A1C tests

77.7% Emerging Risk for Chronic Heart Disease that Received Lipid Test

Members Working with a Health Professional:

+2.7% IP Admission Change Rate

Advocacy Team Outcomes:

-2.8% Avoidable ED Visits Change Rate

25.0% Total Care/EPHC Attribution

Wellbeing Solutions (WBS)



Wellbeing Solutions

Holistic care for a healthier, more
productive workforce

Wellbeing Solution –Whole-person health

Financial | Emotional | Physical | Community | Social

Wellbeing Solutions is designed to improve your employees' total financial, emotional, physical, community and social well-being. This program uses a whole-person approach to build a clear picture of each employee's health.



Awareness

Risk reduction via early identification and outreach alerts members earlier

Health Assessments help members become aware and invest in their health

Education, redirection, coaching and hands-on care guidance to help members be better users of health care



Engagement

Industry-leading digital platform ensures members are always connected with information they need to manage their health

Behavioral health resources to assist with personal, legal, financial, and dependent care needs

Optional rewards for lifestyle/preventive and condition specific actions



Outcomes

Improved health and health awareness

Increased productivity, faster return to work from illness or injury

Better cost savings for specific conditions

More engaged workforce, satisfied employees



Wellbeing Solutions Summary

<div>Wellbeing Solutions</div> <div>Total Clinical Savings</div> <div>\$282.8M</div>	<div>Guiding Decisions</div> <div>Avoidable ED PMPM</div> <div>\$7.97</div>	<div>Summary Outcomes</div> <div>Clinical Savings Trend</div> <div>↓16.1%</div>	<div>Member Interventions</div> <div>Members have Completed Care Plan/Goals</div> <div>77.9%</div>
<div>Service Interventions</div> <div>Unique Member Contacts to Service</div> <div><div>12.3%</div><div>Unique Member Contacts to Service</div></div>	<div>Leveraging Digital First - Engage</div> <div>Returning Members</div> <div><div>39.3%</div><div>Returning Members</div></div>	<div>Leveraging Digital First - Sydney</div> <div>Visit Rate</div> <div><div>56.8%</div><div>Visit Rate</div></div>	<div>Improving Outcomes</div> <div>Total Compliance</div> <div><div>93.5%</div><div>Total Compliance</div></div>

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Wellbeing Solutions



Personalized Connections

Assessing members' risks and managing conditions; Connecting the right member with the right interventions at the right time



Targeted Interventions

Whole personal health; Digital tools; Driving engagement; Encouraging preventive services; Behavioral Health resources



Guiding Decisions

Helping to navigate the complex health system through support and guidance; Advocacy and coordinated care; Helping members make informed decisions

Improving Outcomes & Savings Realized

Impactable Condition Savings	Care Gap Closure Savings	Guided Support and Steerage to Appropriate Care Savings	TOTAL Clinical Savings	TOTAL Clinical PMPM Savings
\$88.8M	\$34.2M	\$159.8M	\$282.8M	\$29.53 PMPM

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Wellbeing Solutions Guiding Decisions

Clinical Reviews (Radiology)

115K

24/7 NurseLine Contacts

3.6K

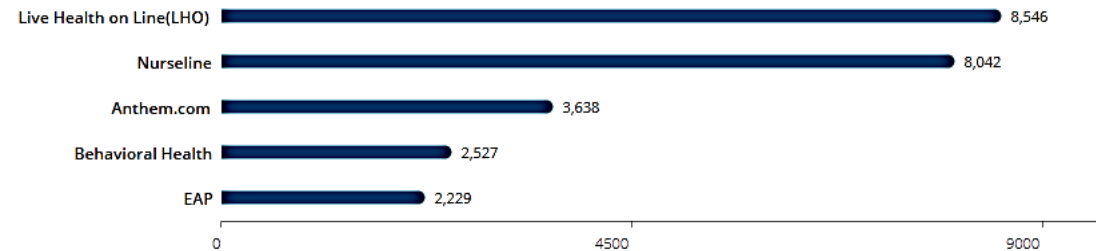
Cost Avoided Savings LHO

\$999K

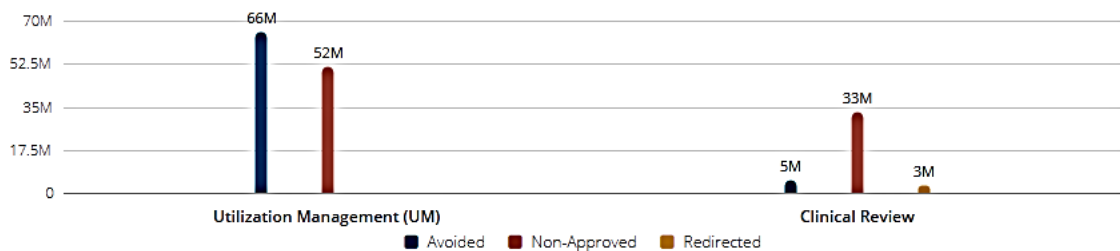
Avoidable ED PMPM

\$7.97

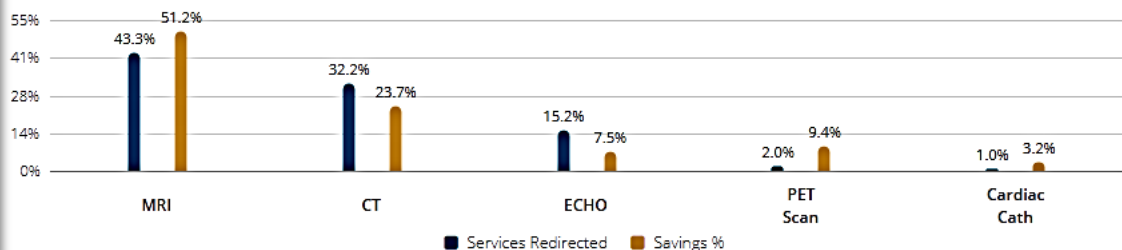
Top 5 Health Professional Support



Utilization Management (UM)/Clinical Review Savings



Clinical Review Percent of Services Redirected and Savings

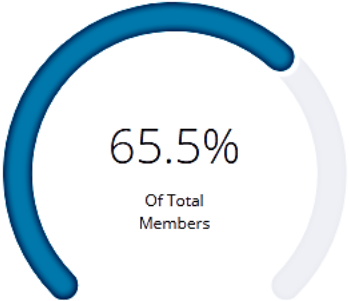
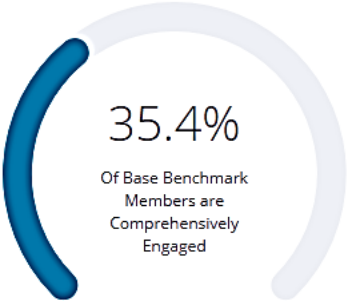


LiveHealth Online Savings by Setting



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Wellbeing Solutions Summary Outcomes

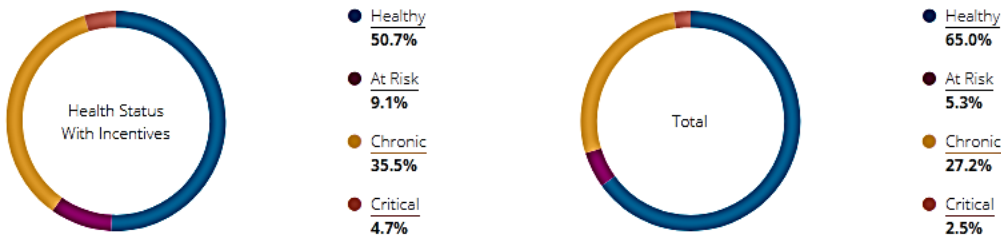
Total Member Care Plans (Goals)	Care Gap Trends	Members Identified for Management	Members Engaged Digitally	Clinical Savings Trend
69K	↓ 6.0%	114K	46.2%	↓ 16.1%
Members Comprehensively Engaged with Incentives Earned	Members Comprehensively Engaged		Base Benchmark Members Comprehensively Engaged	
2K	 <p>65.5% Of Total Members</p>		 <p>35.4% Of Base Benchmark Members are Comprehensively Engaged</p>	

The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

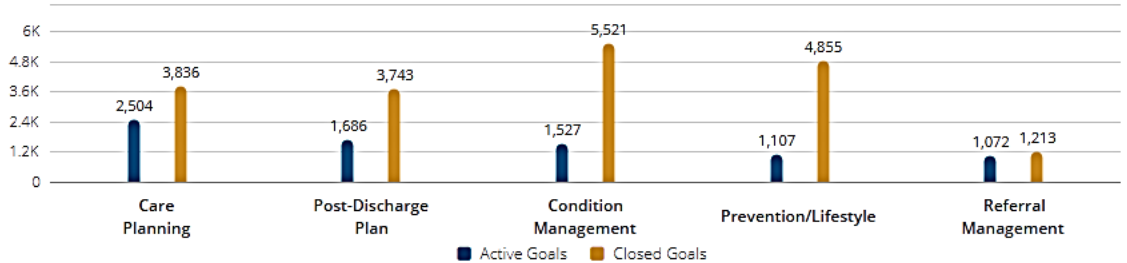
Wellbeing Solutions Member Interventions

Total Member Care Plans (Goals)	Health Assessment Completers	Members with One or More Comorbid Conditions	Members have Completed Care Plan/Goals
69K	486	218K	77.9%

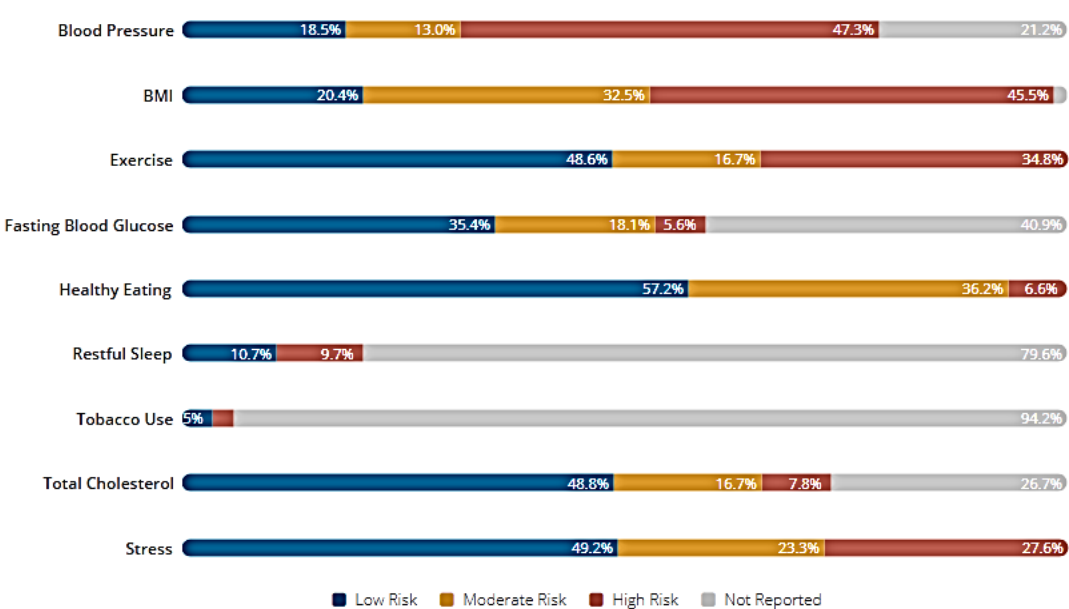
Health Status: Targeting the Right Members with the Right Interventions



Top 5 Care Plan Support



Members' Self-Reported Risk Factors



The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

Wellbeing Solutions Service Interventions

Total Service Contacts

183K

Unique Member Contacts to Service

12.3%

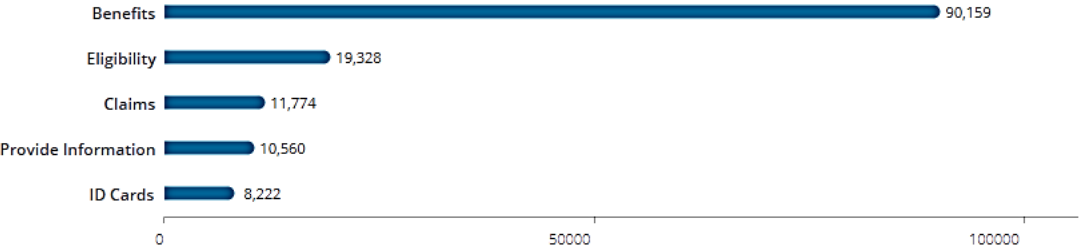
Education by Service

35.1%

Service Referrals to Clinical Team and Engaged

31.0%

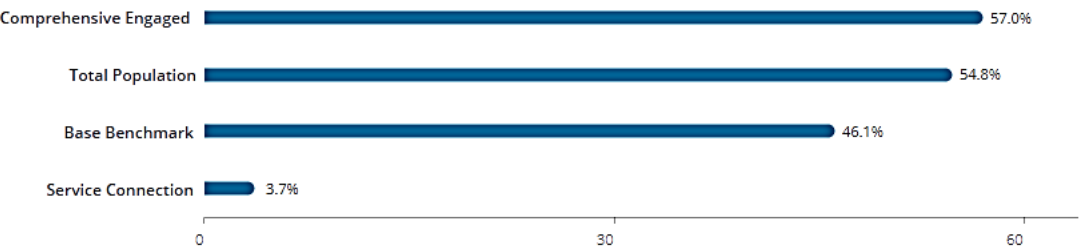
Top 5 Reasons for Service Contacts



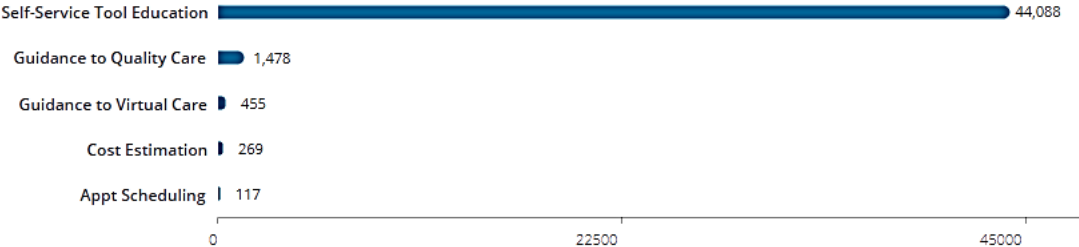
Top 5 Educational Topics



Care Gap Closure Rates

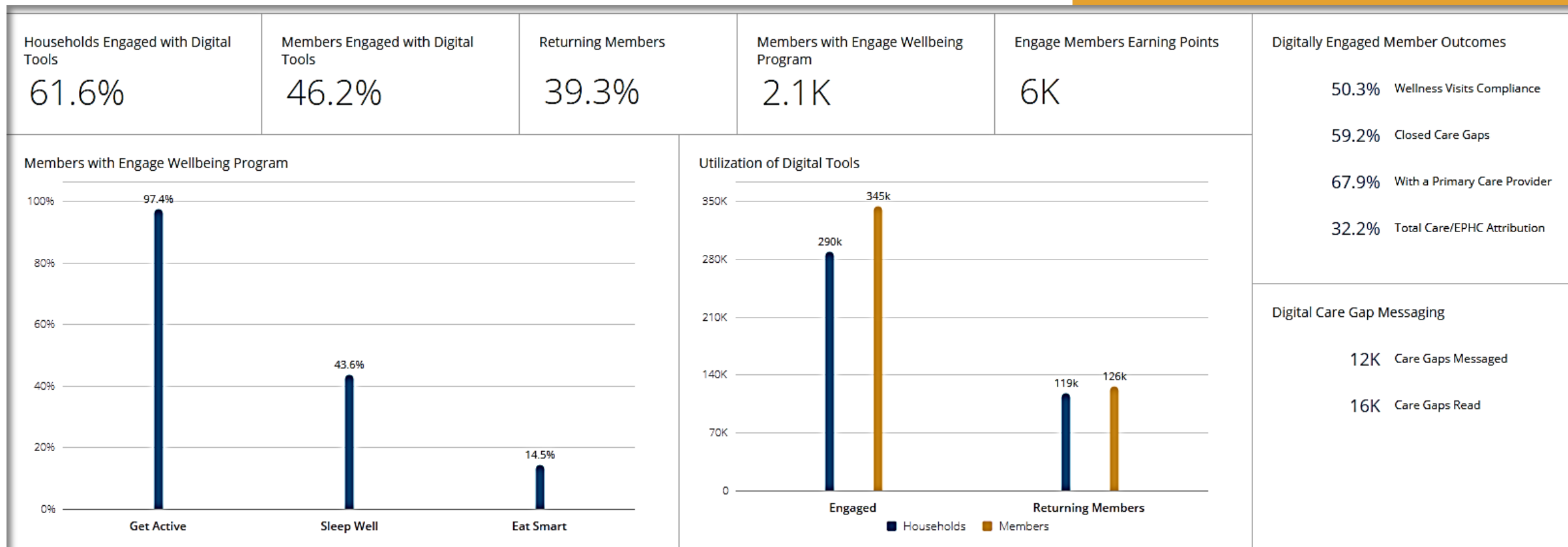


Top 5 Guided Support Services Provided

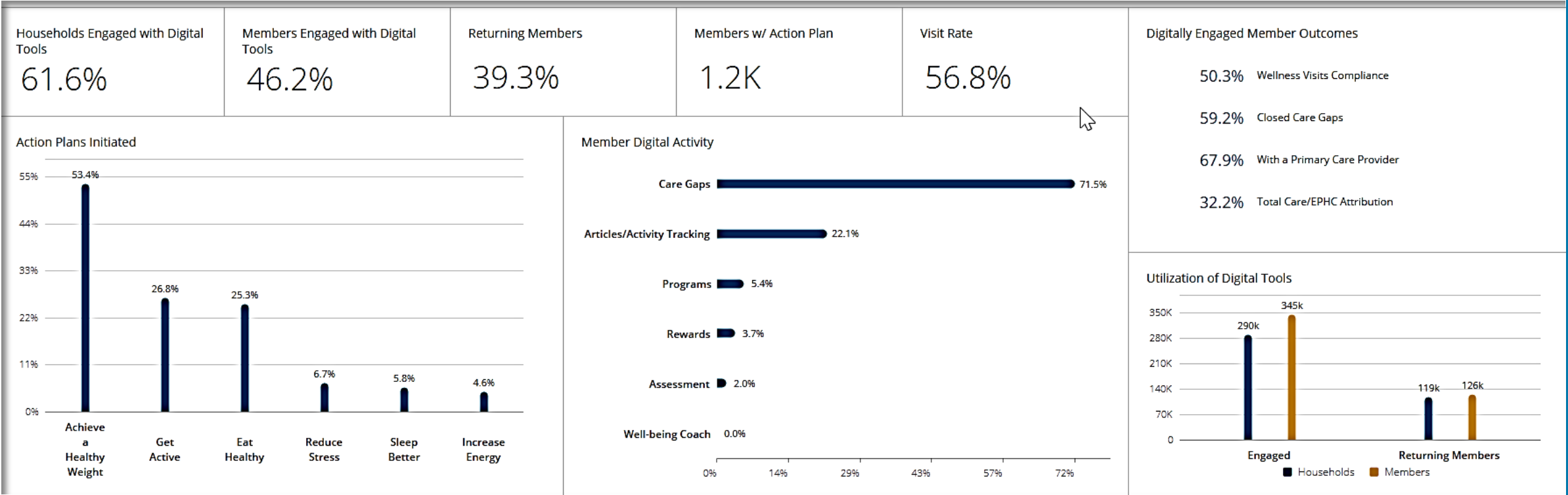


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WBS Leveraging Digital First -Engage



WBS Leveraging Digital First - Sydney



WBS Improving Outcomes



The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

High Performing Networks (HPN) Opportunity Analysis

State:

All

HPN Market:

All

What is the impact of HPN plan member steerage on savings?

Members within HPN Area

620.6k

% Members within HPN Area

63.3%

PPO Estimated Savings

\$302.4M

Select Network Estimated Savings

\$271.2M

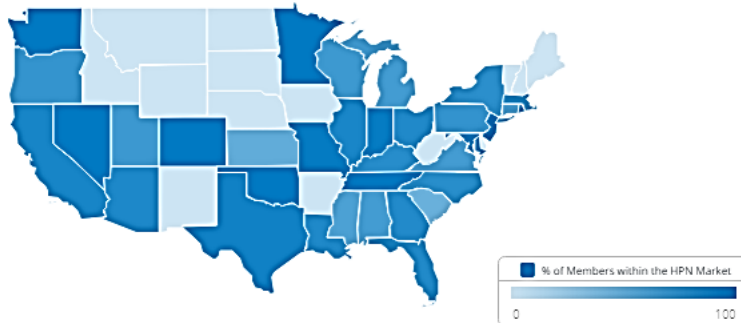
HPN Market (MSA) Status by Zip Code

+

-

📄

🏠



■ % of Members within the HPN Market

0100

Are HPN providers within close proximity to members?

State

HPN Market

Distance to Provider

HPN

PPO

Total:

361,363

716,196

🇺🇸 Arizona

AZ

Phoenix-Mesa-Scottsdale

0 to 5 Miles

27

41

AZ

Phoenix-Mesa-Scottsdale

6 to 10 Miles

0

3

AZ

Phoenix-Mesa-Scottsdale

11 to 15 Miles

0

0

AZ

Phoenix-Mesa-Scottsdale

16 to 20 Miles

0

0

AZ

Phoenix-Mesa-Scottsdale

21 to 25 Miles

0

0

Total:

27

44

Estimate of Projected Savings (HPN Only)

State

HPN Market

MBU

Member Count

Total Allowed

PPO Est. Savings

Select Network Est. Savings

All

Total:

620,577

\$2,494,252,932

\$302,354,173

\$271,207,007

AL

Birmingham-Hoover

Local Group

2,574

\$8,790,265

\$237,337

\$237,337

AZ

Phoenix-Mesa-Scottsdale

Local Group

9,120

\$37,026,955

\$2,962,147

\$2,962,147

CA

Los Angeles-Long Beach-Anaheim

Local Group

24,538

\$80,855,011

\$9,381,829

\$9,381,829

CA

Modesto-Lodi-Stockton

Local Group

6,362

\$36,964,319

\$0

\$0

The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

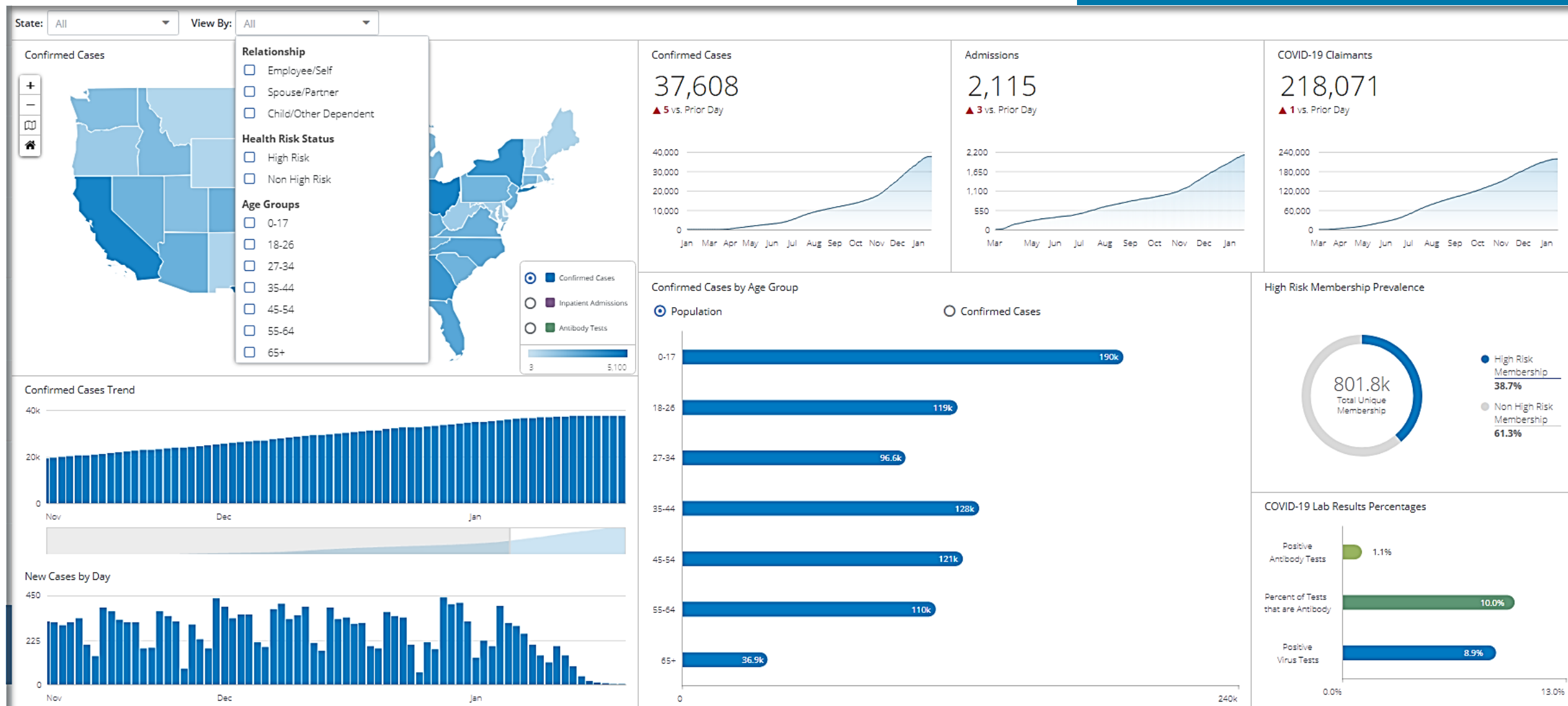
CI Discover COVID-19 Sample

The reporting sample is representative of the many products we provide to our clients.

Please note the sample may reflect products outside of those being quoted

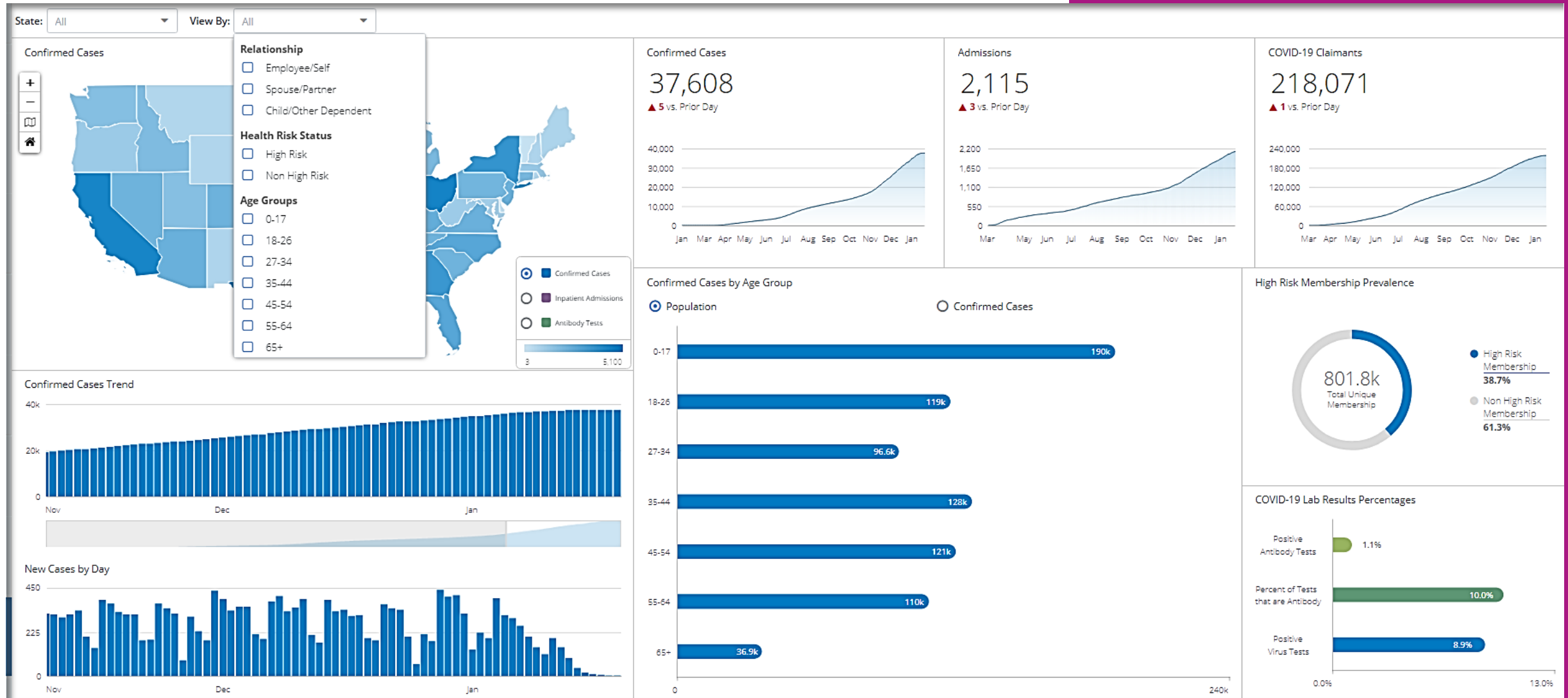
Last updated: January 20, 2021

COVID-19 SUMMARY



The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

COVID-19 CASES



The reporting sample is representative of the many products we provide to our clients and may reflect products outside of those being quoted.

COVID-19 MEMBERSHIP DETAIL

Membership Detail - Confirmed Cases (* To filter the data, mouse over the column header and click on the dropdown arrow.)																
MCID	Member Name *	Relationship *	CBSA *	State * ↑	Member Age *	Age Band *	Lab *	Claim *	Clinical *	UM *	PCP *	PCP Name *	Attribution *	Attributed Provider Name *	High Risk *	A Fib *
12	R	EMPLOYEE/SELF	ANCHORAGE, AK	AK	35	35-44		●				UN		HVB	●	
48		EMPLOYEE/SELF	ANCHORAGE, AK	AK	64	55-64		●				UN		HVB		
14	RM	EMPLOYEE/SELF	ANCHORAGE, AK	AK	32	27-34		●			●	ER		HVB		
82		EMPLOYEE/SELF	ANCHORAGE, AK	AK	53	45-54		●				UN		HVB		
69	IQ	EMPLOYEE/SELF	ANCHORAGE, AK	AK	22	18-26		●			●	CH		HVB		
65		EMPLOYEE/SELF	ANCHORAGE, AK	AK	25	18-26		●				UN		HVB		
10		EMPLOYEE/SELF	NON-CBSA	AK	37	35-44		●			●	DA		HVB	●	
82		EMPLOYEE/SELF	ANCHORAGE, AK	AK	56	55-64		●				UN		HVB		
67		CHILD/OTHER DEPENDENT	ANCHORAGE, AK	AK	21	18-26		●			●	PH		HVB		
82		CHILD/OTHER DEPENDENT	ANCHORAGE, AK	AK	18	18-26		●			●	KA		HVB		
40		EMPLOYEE/SELF	FAIRBANKS, AK	AK	24	18-26		●				UN		HVB		
25		EMPLOYEE/SELF	NON-CBSA	AK	37	35-44		●				UN		HVB		
82		CHILD/OTHER DEPENDENT	NON-CBSA	AK	18	18-26	●	●				UN		HVB		
21		EMPLOYEE/SELF	ANCHORAGE, AK	AK	56	55-64		●			●	SH		HVB	●	
35		EMPLOYEE/SELF	FAIRBANKS, AK	AK	30	27-34		●				UN		HVB		
48		EMPLOYEE/SELF	ANCHORAGE, AK	AK	40	35-44		●			●	DE		HVB	●	
22		CHILD/OTHER DEPENDENT	ANCHORAGE, AK	AK	23	18-26		●				UN		HVB		
82		SPOUSE/PARTNER	ANCHORAGE, AK	AK	44	35-44		●			●	JAN		HVB		
30		EMPLOYEE/SELF	FAIRBANKS, AK	AK	25	18-26		●			●	SH		HVB	●	
82		SPOUSE/PARTNER	FAIRBANKS, AK	AK	37	35-44		●			●	MI		HVB	●	
82		EMPLOYEE/SELF	ANCHORAGE, AK	AK	59	55-64		●			●	RA	●	B4CSD 16B: 65M8E6B QOQ...	●	
82		EMPLOYEE/SELF	FAIRBANKS, AK	AK	51	45-54		●			●	KE		HVB	●	
48	COW...	CHILD/OTHER DEPENDENT	ANCHORAGE, AK	AK	21	18-26	●	●				UN		HVB		
82		EMPLOYEE/SELF	FAIRBANKS, AK	AK	57	55-64		●			●	NI	LIS	HVB	●	
87		EMPLOYEE/SELF	ANCHORAGE, AK	AK	26	18-26		●			●	TAI		HVB		
40		EMPLOYEE/SELF	ANCHORAGE, AK	AK	60	55-64		●			●	AI		HVB		
40		EMPLOYEE/SELF	ANCHORAGE, AK	AK	26	18-26		●				UN		HVB	●	
62		SPOUSE/PARTNER	ANCHORAGE, AK	AK	25	18-26		●	●			UN		HVB	●	
46		CHILD/OTHER DEPENDENT	NON-CBSA	AK	22	18-26		●				UNK		HVB		
4																

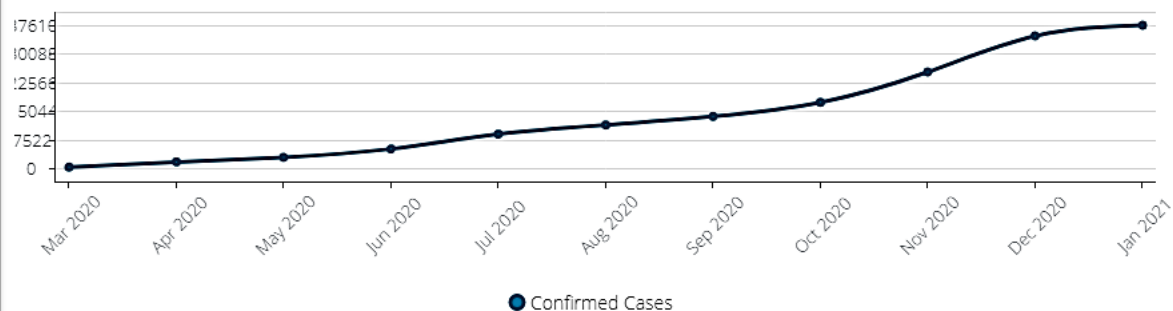
Page 1 of 753

Displaying 1 - 50 of 37608

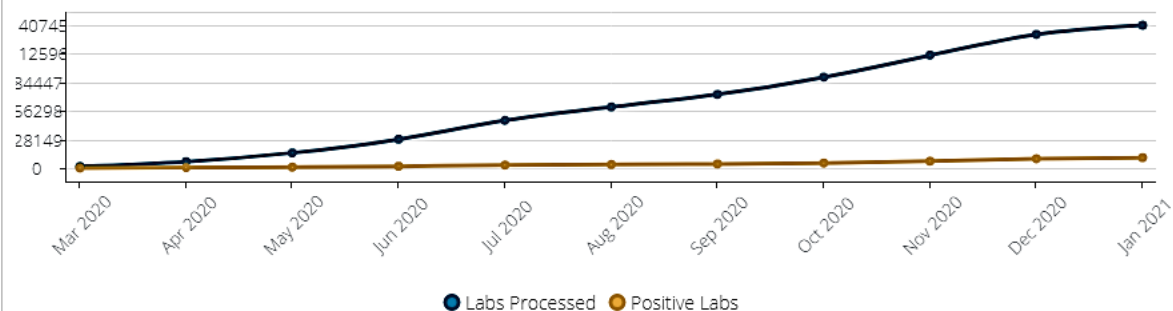
COVID-19 TRENDS

Frequency: Monthly State: All View By: All

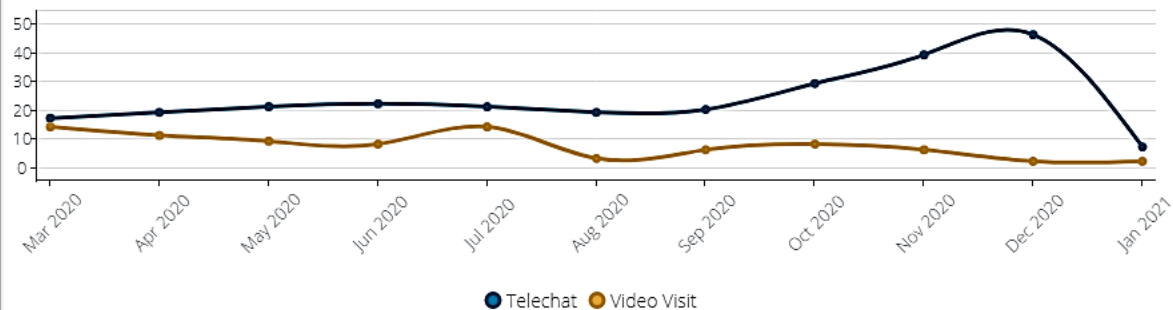
Confirmed Cases



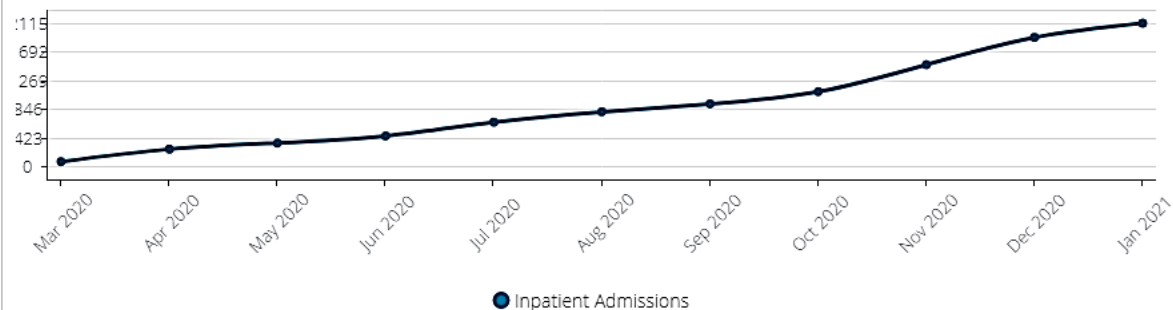
Lab Tests



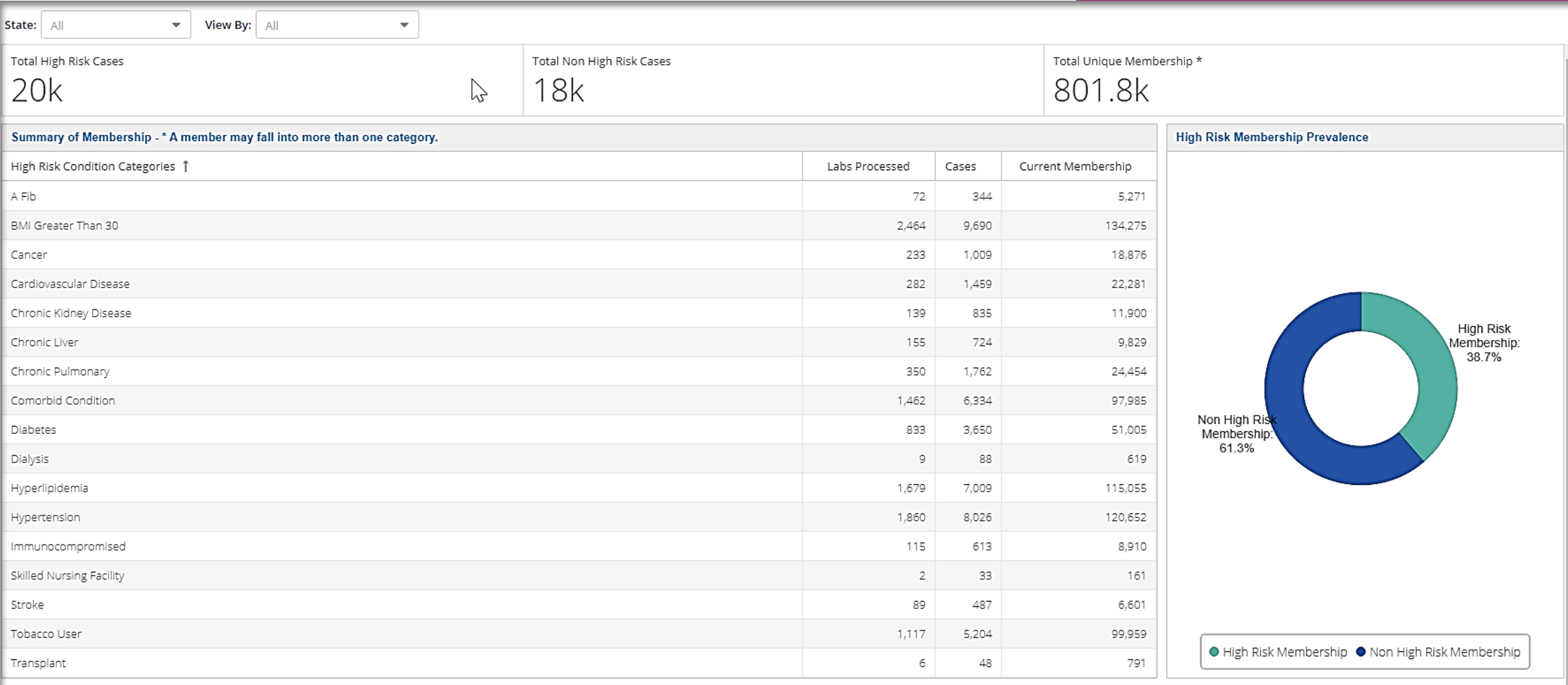
Digital Engagement by Unique Member



Inpatient Admissions



COVID-19 HIGH RISK POPULATION SUMMARY



Summary of Membership - * A member may fall into more than one category.

High Risk Condition Categories ↑	Labs Processed	Cases	Current Membership
A Fib	72	344	5,271
BMI Greater Than 30	2,464	9,690	134,275
Cancer	233	1,009	18,876
Cardiovascular Disease	282	1,459	22,281
Chronic Kidney Disease	139	835	11,900
Chronic Liver	155	724	9,829
Chronic Pulmonary	350	1,762	24,454
Comorbid Condition	1,462	6,334	97,985
Diabetes	833	3,650	51,005
Dialysis	9	88	619
Hyperlipidemia	1,679	7,009	115,055
Hypertension	1,860	8,026	120,652
Immunocompromised	115	613	8,910
Skilled Nursing Facility	2	33	161
Stroke	89	487	6,601
Tobacco User	1,117	5,204	99,959
Transplant	6	48	791

High Risk Membership Prevalence

High Risk Membership: 38.7%

Non High Risk Membership: 61.3%

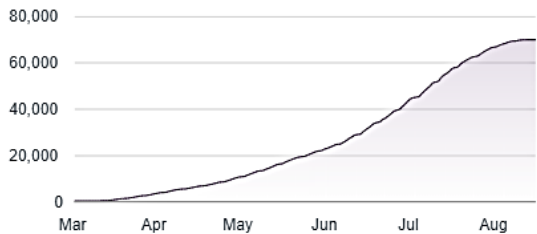
Legend: High Risk Membership (teal), Non High Risk Membership (blue)

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COVID-19 CLAIMS

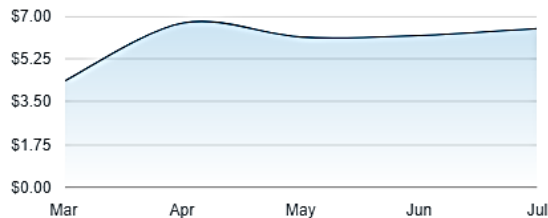
COVID-19 Claimants

69,550



COVID-19 PMPM (Paid Amount)

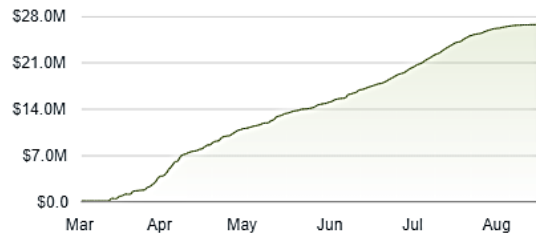
\$6.47



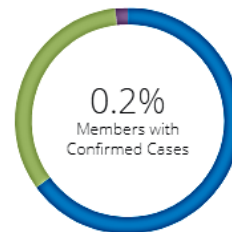
Metrics based on full incurrence months only and may lag slightly behind through-the-current-day values.

COVID-19 Total Cost (Paid Amount)

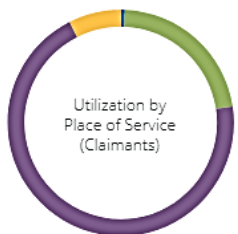
\$26.6M



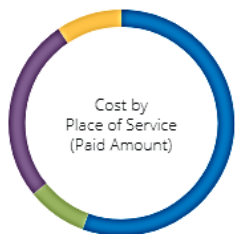
Confirmed Cases by First Identified Source



- Medical Claims 65.0%
- Labs Processed 33.2%
- UM/Clinical 1.8%

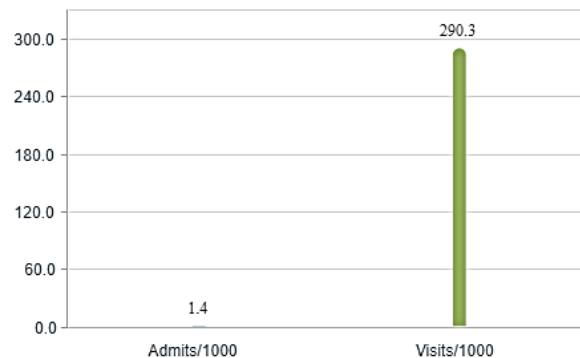


- Inpatient 0.6%
- Outpatient Non-ED 22.1%
- Professional 69.8%
- ED 7.5%



- Inpatient \$14.8M
- Outpatient Non-ED \$2.3M
- Professional \$7.0M
- ED \$2.5M

COVID-19 Annual Utilization Rates



Metrics based on full incurrence months only and may lag slightly behind through-the-current-day values.



Paid per Admit
\$30k

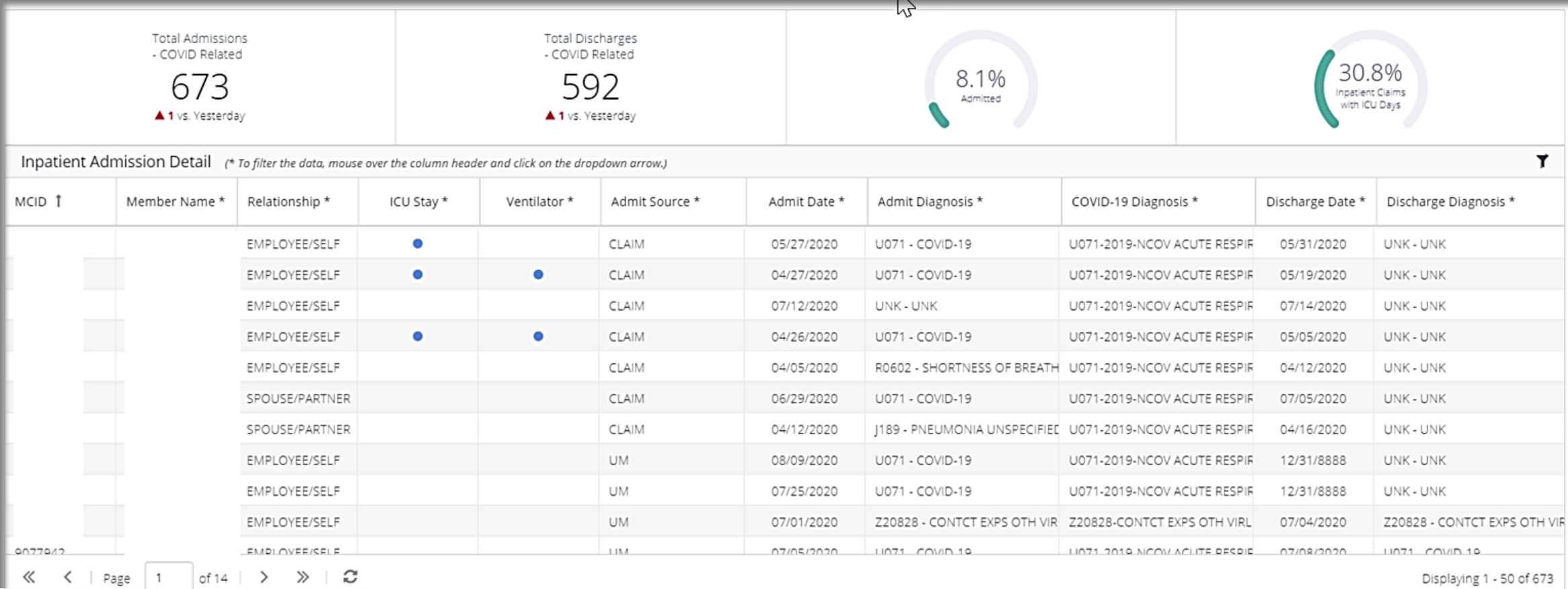


Paid per Visit
\$115



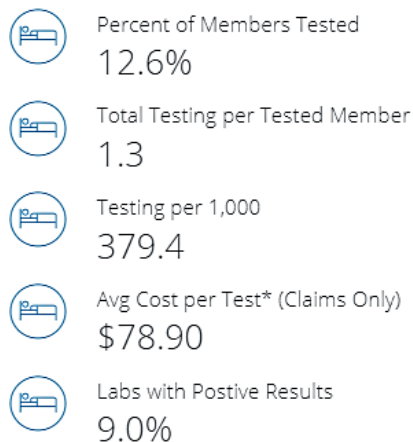
Average Length of Stay
8.7 days

COVID-19 INPATIENT ADMISSIONS



COVID-19 TESTING

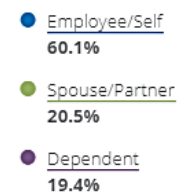
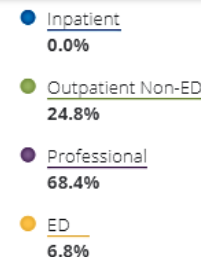
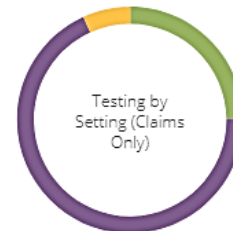
Testing Quick Stats



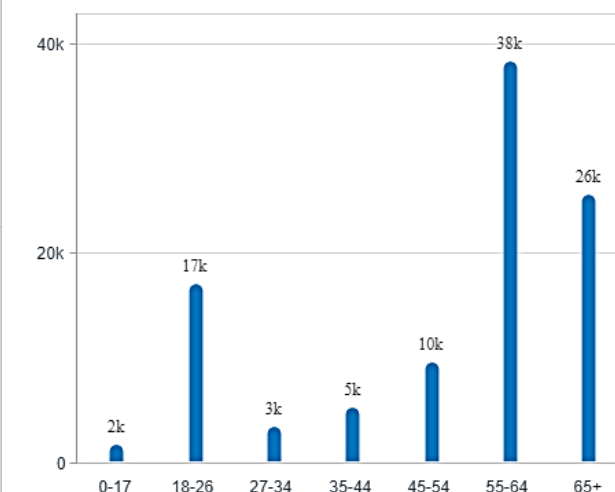
Total Testing Cost* (Claims Only)

\$7.4M

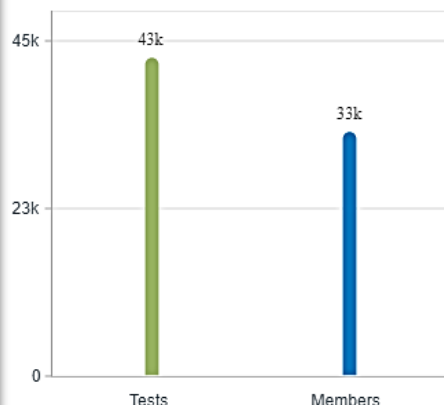
▲ \$63.5 vs. Prior Day



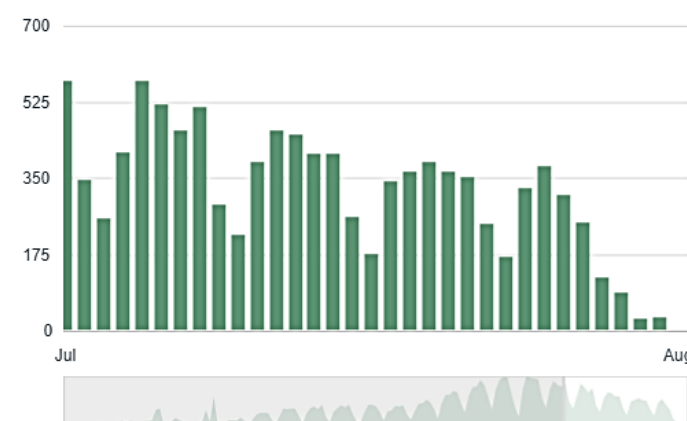
Members Tested by Age Band



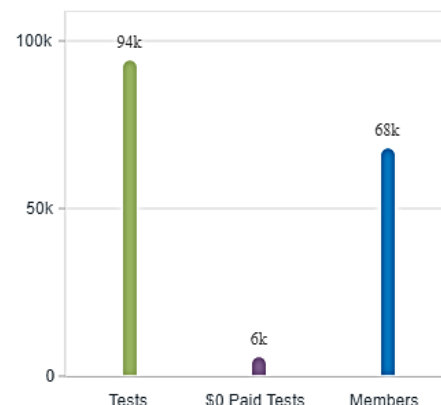
Total Testing: Labs with Results



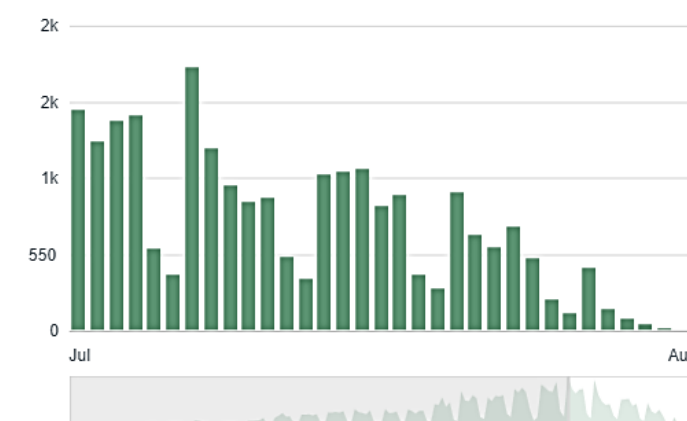
Daily Testing Labs



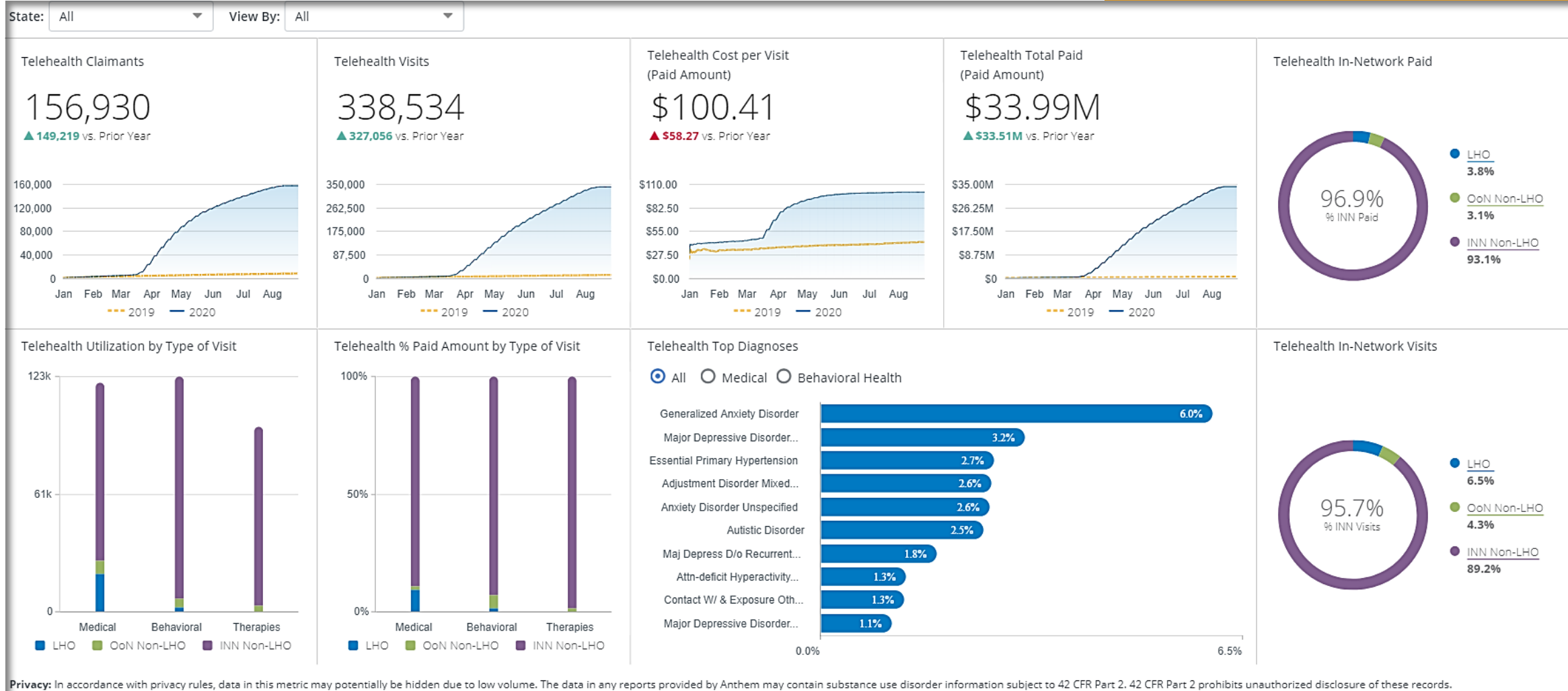
Total Testing: Claims



Daily Testing Claims



TELEHEALTH SUMMARY



COVID DAILY CHECK IN

